



(Translation)

To Whom It May Concern

Company	TSI Holdings Co., Ltd.
Representative	Tsuyoshi Shimoji, Representative Director & President
Stock Listing	Tokyo Stock Exchange Prime Market (Code: 3608)
Inquiry	Shunsuke Hasegawa, Public & Investor Relations Office +81 (0)3 5785 6400

**[Correction] Partial Revision (Addendum) to the Announcement**  
**Titled “Establishment of New Policies”**

TSI Holdings Co., Ltd (the “Company”) hereby announces that it has made an addendum to the announcement titled “Establishment of New Policies,” which was published yesterday.

The revised portion is indicated with underlining below.

**1. Reason for the Correction**

The correction has been made to reflect the addition of a sentence to the Policy on Customer-Initiated Harassment.

**2. Details of the Correction**

*Original*

**II. Customer-Initiated Harassment Policy**

**2. Response to Customer-Initiated Harassment**

- In cases where the acts described in the previous section are committed, the Group may refuse to continue providing services or conducting business with the individual concerned.
- If conduct or speech directed at Group employees is determined to constitute Customer-Initiated Harassment, the Group will take firm and appropriate action to protect those employees, which may include cooperating with law enforcement or legal counsel.

*Revised*

**II. Customer-Initiated Harassment Policy**

**2. Response to Customer-Initiated Harassment**

- In cases where the acts described in the previous section are committed, the Group may refuse to continue providing services or conducting business with the individual concerned.
- If conduct or speech directed at Group employees is determined to constitute Customer-Initiated Harassment, the Group will take firm and appropriate action to protect those employees, which may include cooperating with law enforcement or legal counsel.
- The Group also acknowledges that anyone can become a perpetrator of customer-initiated harassment. Therefore, it will provide comprehensive training to ensure that its officers and employees do not engage in such behavior toward business partners or others.