

Financial Results Presentation for the Three Months Ended June 30, 2025

Net Protections Holdings, Inc.

(TSE Prime Market: 7383)



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Highlights of Financial Results

Group total

Achieved 20%+ YoY growth in GMV. Operating profit increased 2.8x.

Group total

GMV*1

JPY180.2bn

+20.6% YoY

(B2C +7.1%, B2B +43.4%)

Q1
operating
profit

JPY767mn

+180.9% YoY

B2C

atone

Q1
GMV

JPY13.3bn

+65.3% YoY

Topics

GMV grew significantly driven by increased transactions with existing merchants and the onboarding of new merchants.

B2C

NP Atobarai and other

Q1
gross profit

JPY2.05bn

+28.1% YoY

Topics

Gross profit increased due to the addition of late payment administration fees that began in Q2 FY3/25.

B2B

NP Kakebarai

Q1
GMV

JPY79.6bn

+43.4% YoY

Topics

Achieved high growth driven by increased transactions with existing merchants and the onboarding of new large merchants.

GMV growth exceeded 20%.

Operating profit is ahead of the plan, having already reached 30% of the full-year projection.

| Summary (JPY in millions) | FY3/26 Q1 | | Full-year earnings forecast*5 | |
|--|-----------|-----------------------|-------------------------------|---------------|
| | Results | YoY percentage change | Amount | Progress rate |
| GMV (non-GAAP)*1 | 180,282 | +20.6% | 742,000 | 24.3% |
| Total operating revenue | 6,163 | +17.3% | 25,410 | 24.3% |
| Gross profit (non-GAAP)*2 | 2,919 | +29.3% | 11,390 | 25.6% |
| SG&A expenses (non-GAAP)*3 | 2,320 | +8.6% | 9,380 | 24.7% |
| Operating profit | 767 | +180.9% | 2,600 | 29.6% |
| Profit before income taxes | 776 | +204.9% | 2,440 | 31.8% |
| Profit attributable to owners of parent | 474 | +250.5% | 1,440 | 32.9% |
| Basic earnings per share | 4.77 yen | - | 14.50 yen | 32.9% |
| EBITDA (non-GAAP)*4 | 1,196 | +75.6% | 4,300 | 27.8% |

*1 GMV: Gross merchandise value for the Group's payment services

*2 Gross profit: Total operating revenue - (Invoicing related expenses + Bad debt related expenses + Other operating revenue + Other payment related expenses)

*3 SG&A expenses: Operating expenses - (Invoicing related expenses + Bad debt related expenses + Other operating expenses + Other payment related expenses)

*4 EBITDA: Operating profit + (Depreciation and amortization + Share-based payment expenses + Loss on disposal of property, plant and equipment + Impairment losses - Gain from reversal of impairment losses)

*5 Consistent with Consolidated Financial Results for the Fiscal Year Ended March 31, 2025 and Financial Results Presentation dated May 15, 2025

We have revised the full-year forecast upward due to strong performance in the Q1 results.

Operating profit has been adjusted from JPY2.6 bn to JPY2.84 bn to reflect the increase in GMV and cost improvements.

| (JPY in millions) | Previous full-year forecast (A) | | Revised full-year forecast (B) | | (B) – (A) Amount change | (B) / (A) Percentage change |
|--|---------------------------------|---------|--------------------------------|---------|----------------------------|--------------------------------|
| | Full-year | | Full-year | | Full-year | Full-year |
| | H1 | H2 | H1 | H2 | | |
| GMV (non-GAAP)*¹ | 742,000 | | 749,000 | | 7,000 | +0.9% |
| | 353,000 | 389,000 | 360,000 | 389,000 | | |
| Total operating revenue | 25,410 | | 25,500 | | 90 | +0.4% |
| | 12,270 | 13,140 | 12,360 | 13,140 | | |
| Gross profit (non-GAAP)*² | 11,390 | | 11,630 | | 240 | +2.1% |
| | 5,470 | 5,920 | 5,710 | 5,920 | | |
| Operating profit | 2,600 | | 2,840 | | 240 | +9.2% |
| | 1,080 | 1,520 | 1,320 | 1,520 | | |
| Profit before income taxes | 2,440 | | 2,680 | | 240 | +9.8% |
| | 1,020 | 1,420 | 1,260 | 1,420 | | |
| Profit attributable to owners of parent | 1,440 | | 1,580 | | 140 | +9.7% |
| | 600 | 840 | 740 | 840 | | |
| EBITDA (non-GAAP)*³ | 4,300 | | 4,540 | | 240 | +5.6% |
| | 1,910 | 2,390 | 2,150 | 2,390 | | |

*1 GMV: Gross merchandise value for the Group's payment services

*2 Gross profit: Total operating revenue - (Invoicing related expenses + Bad debt related expenses + Other operating revenue + Other payment related expenses)

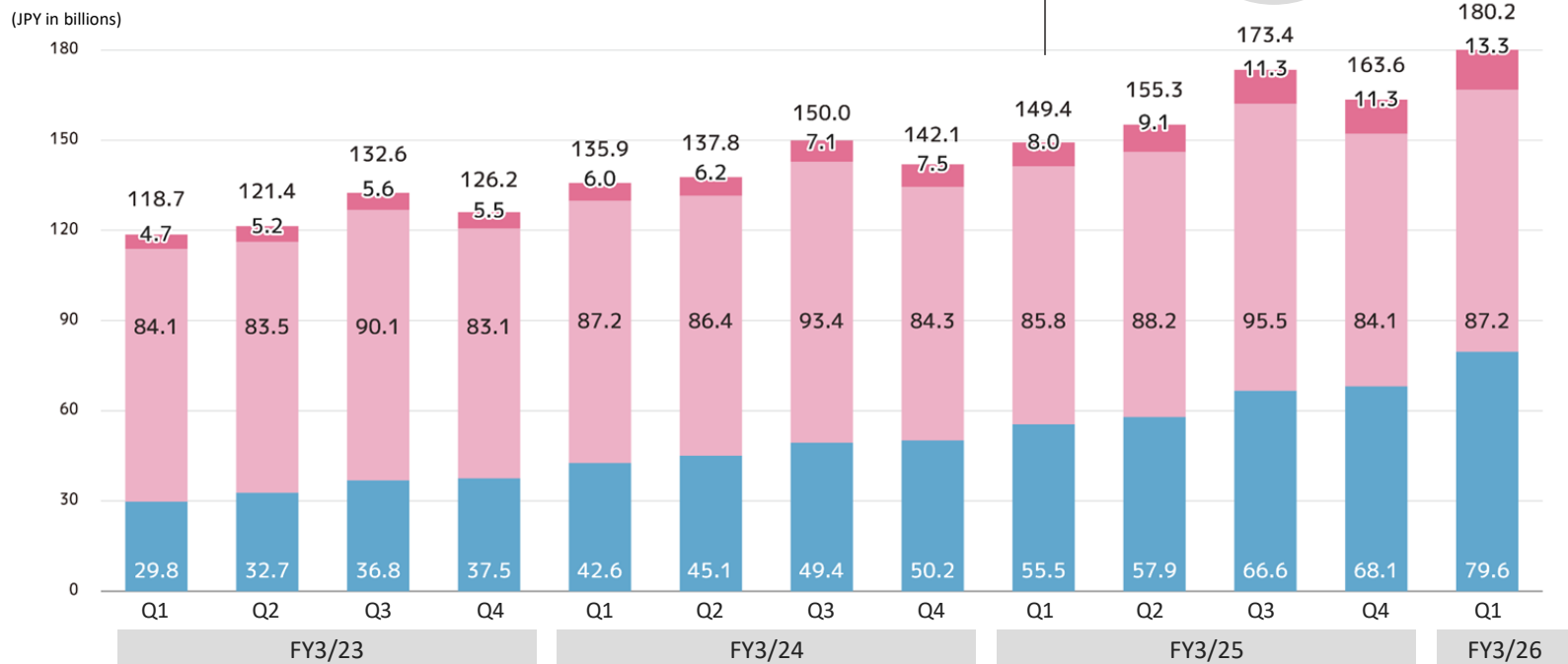
*3 EBITDA: Operating profit + (Depreciation and amortization + Share-based payment expenses + Loss on disposal of property, plant and equipment + Impairment losses - Gain from reversal of impairment losses)

Quarterly Changes in GMV

Group total GMV increased 20.6% YoY.

The main growth drivers were *atone* (+65.3%) and NP *Kakebarai* (+43.4%).

● B2C *atone**1 ● B2C NP *Atobarai* and other*2 ● B2B NP *Kakebarai**3

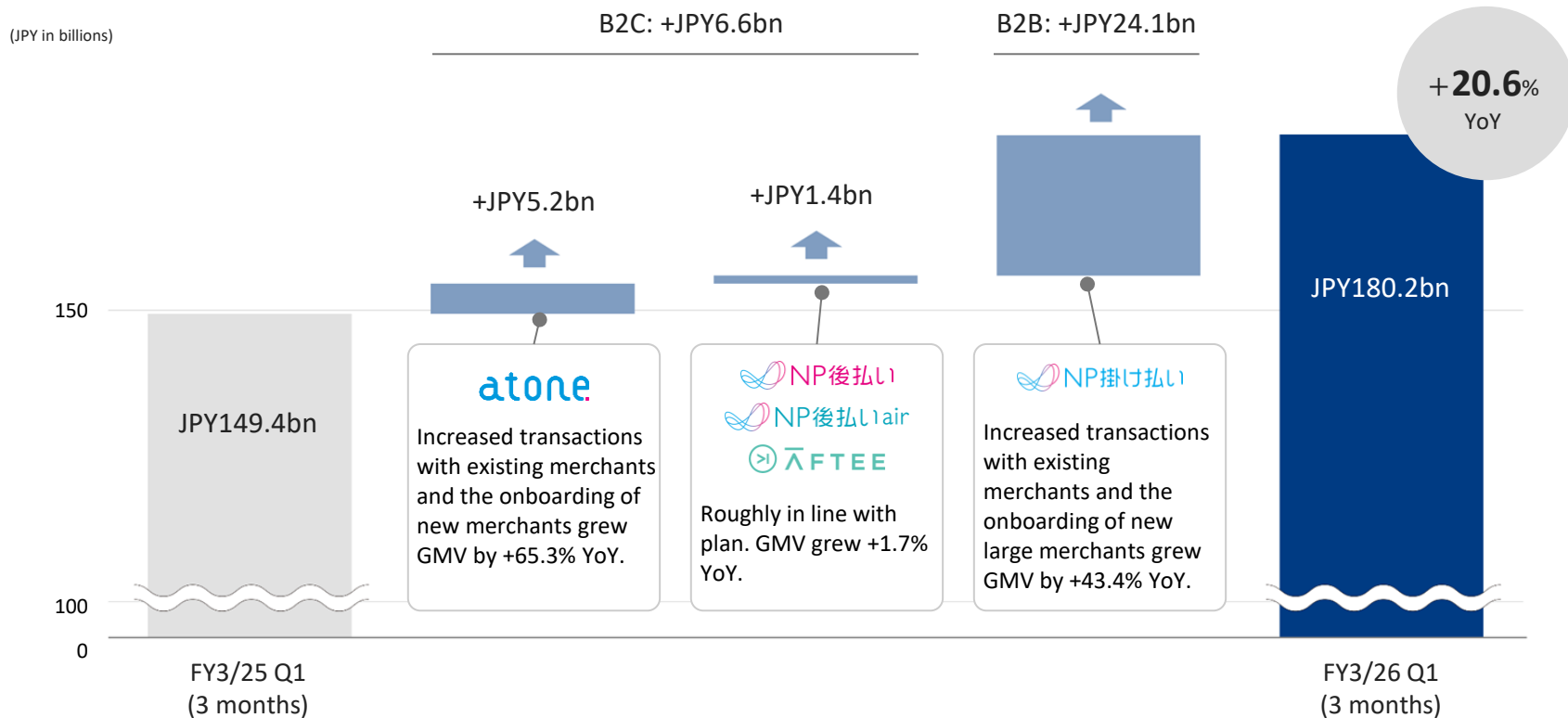


*1 Total amount of payments (including consumption tax) made through *atone* provided by the Group

*2 Total amount of payments (including consumption tax) made through NP *Atobarai*, NP *Atobarai air*, and *AFTEE* provided by the Group

*3 Total amount of payments (including consumption tax) made through NP *Kakebarai* provided by the Group

**The Group total GMV was JPY180.2bn, up 20.6% YoY
due to year-on-year increase of JPY6.6bn in B2C and JPY24.1bn in B2B.**

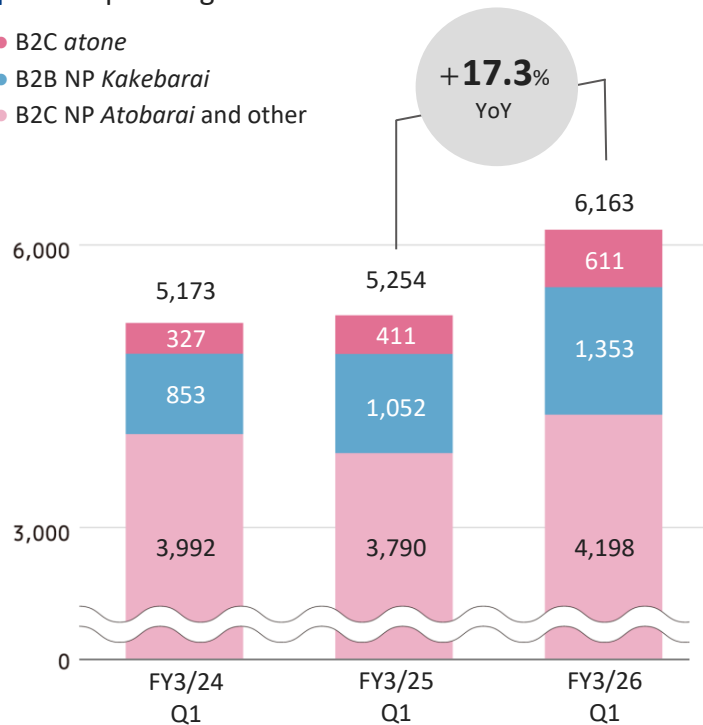


Total Operating Revenue and Gross Profit

The Group total operating revenue and gross profit increased by 17.3% and 29.3%, respectively, due to late payment administration fees from NP *Atobarai* and increased GMV for *atone* and NP *Kakebarai*.

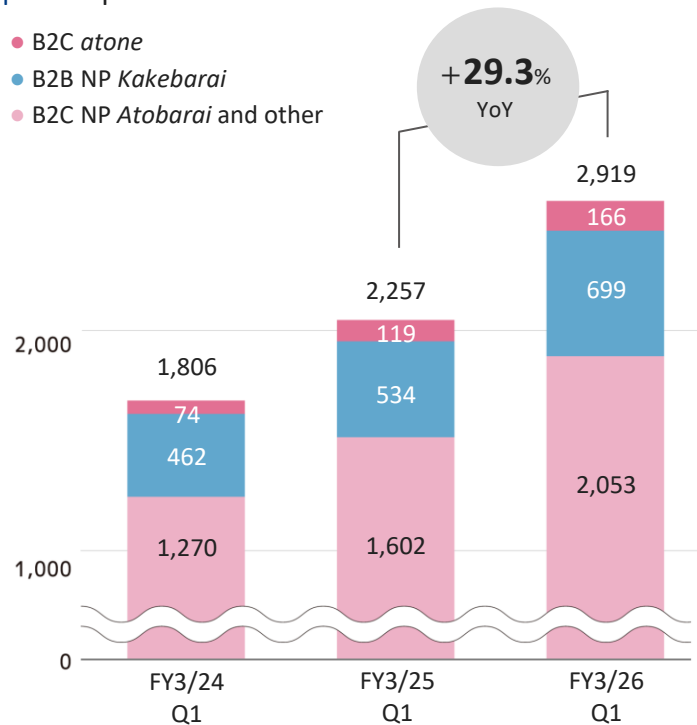
Total operating revenue (JPY in millions)

- B2C *atone*
- B2B NP *Kakebarai*
- B2C NP *Atobarai* and other

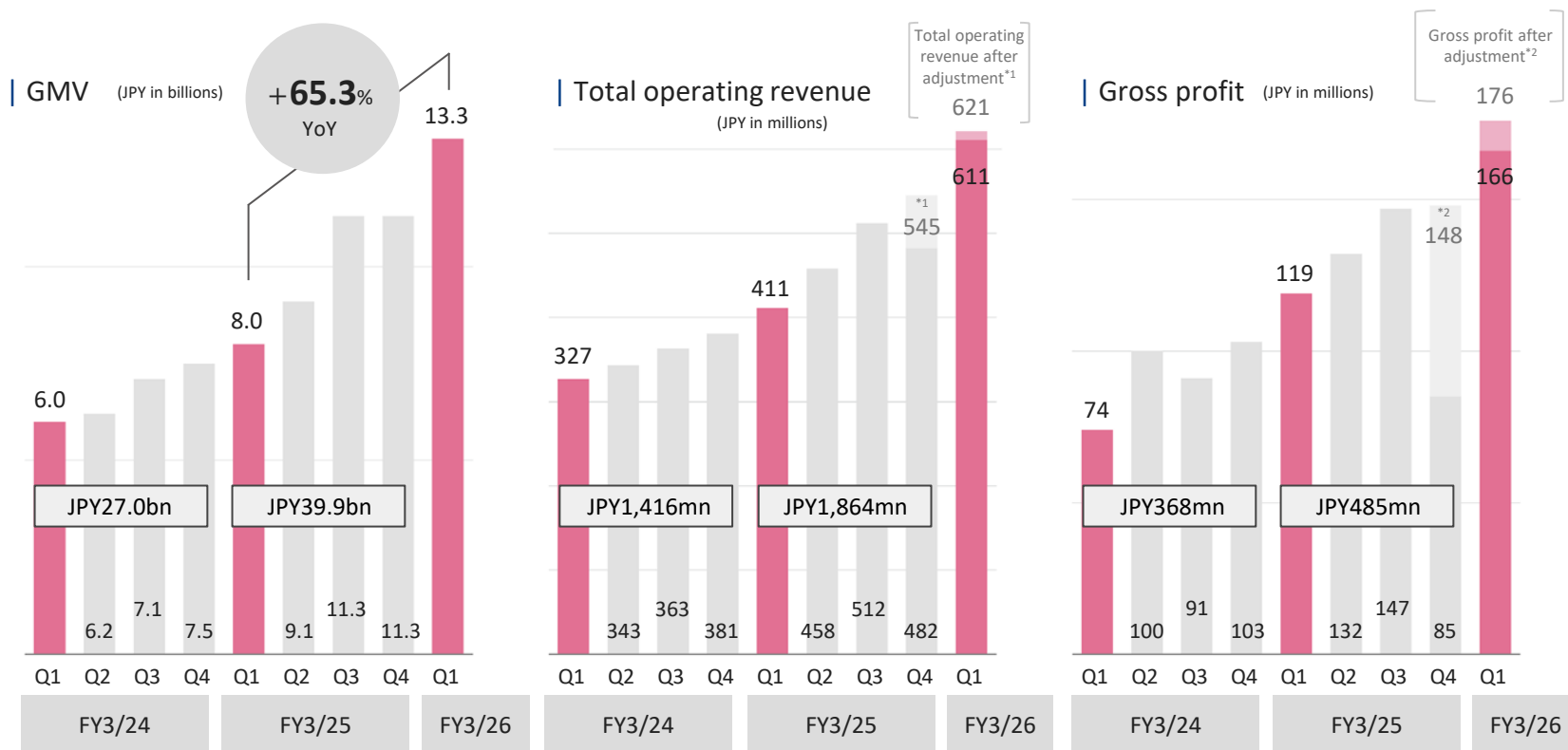


Gross profit (JPY in millions)

- B2C *atone*
- B2B NP *Kakebarai*
- B2C NP *Atobarai* and other



GMV increased significantly by 65.3% driven by increased transactions with existing merchants and the onboarding of new merchants.



*1 Total operating revenue after adjustment: the amount by which the reduction in operating revenue due to the campaign was added back to operating revenue

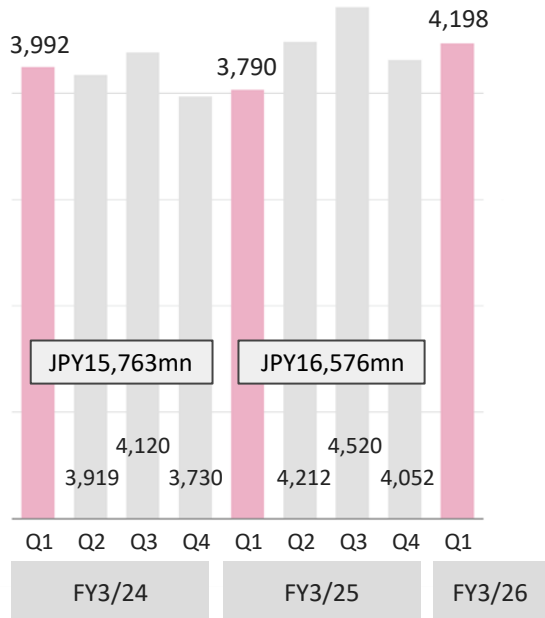
*2 Gross profit after adjustment: the amount by which the reduction in gross profit due to the campaign was added back to gross profit

Gross profit increased by 28.1% due to the addition of late payment administration fees introduced in Q2 FY3/25.

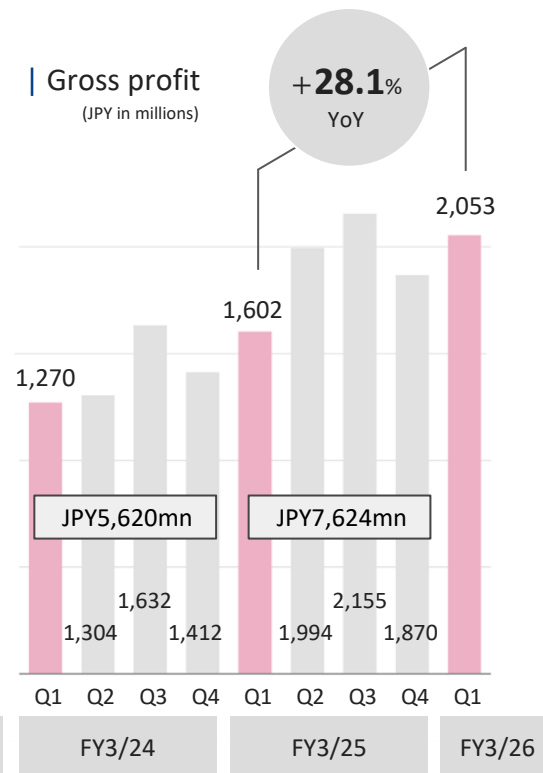
GMV (JPY in billions)



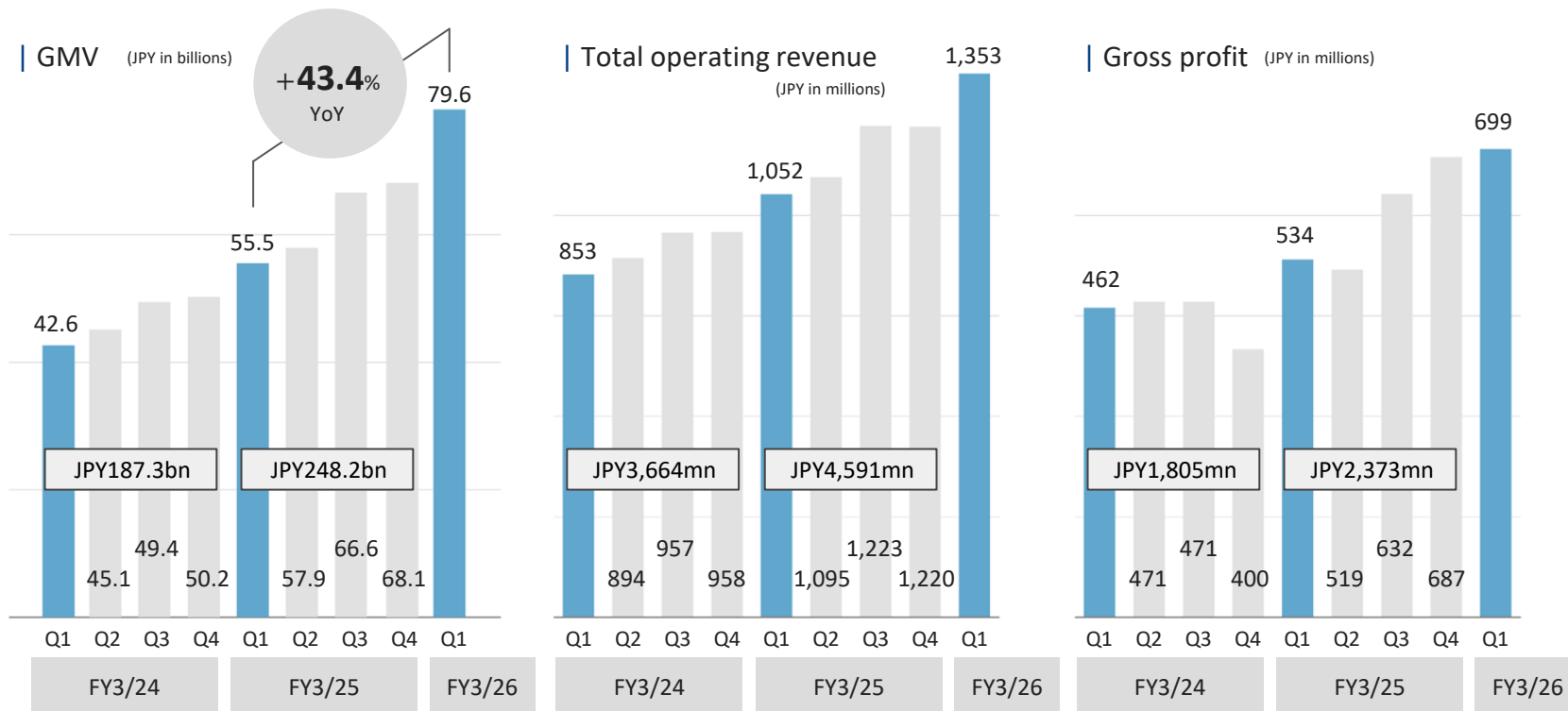
Total operating revenue (JPY in millions)



Gross profit (JPY in millions)



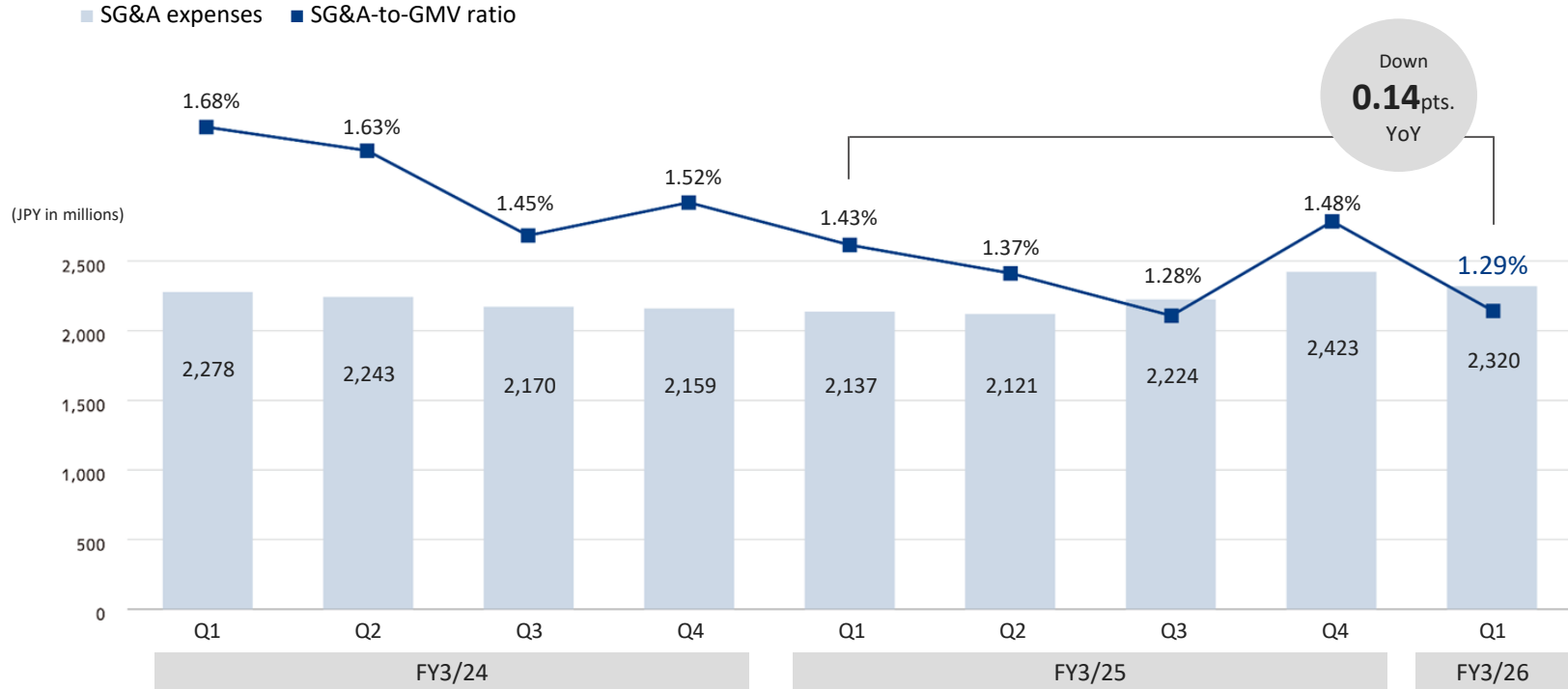
Achieved a strong growth of 43.4% driven by increased transactions with existing merchants and the successful onboarding of new large merchants.



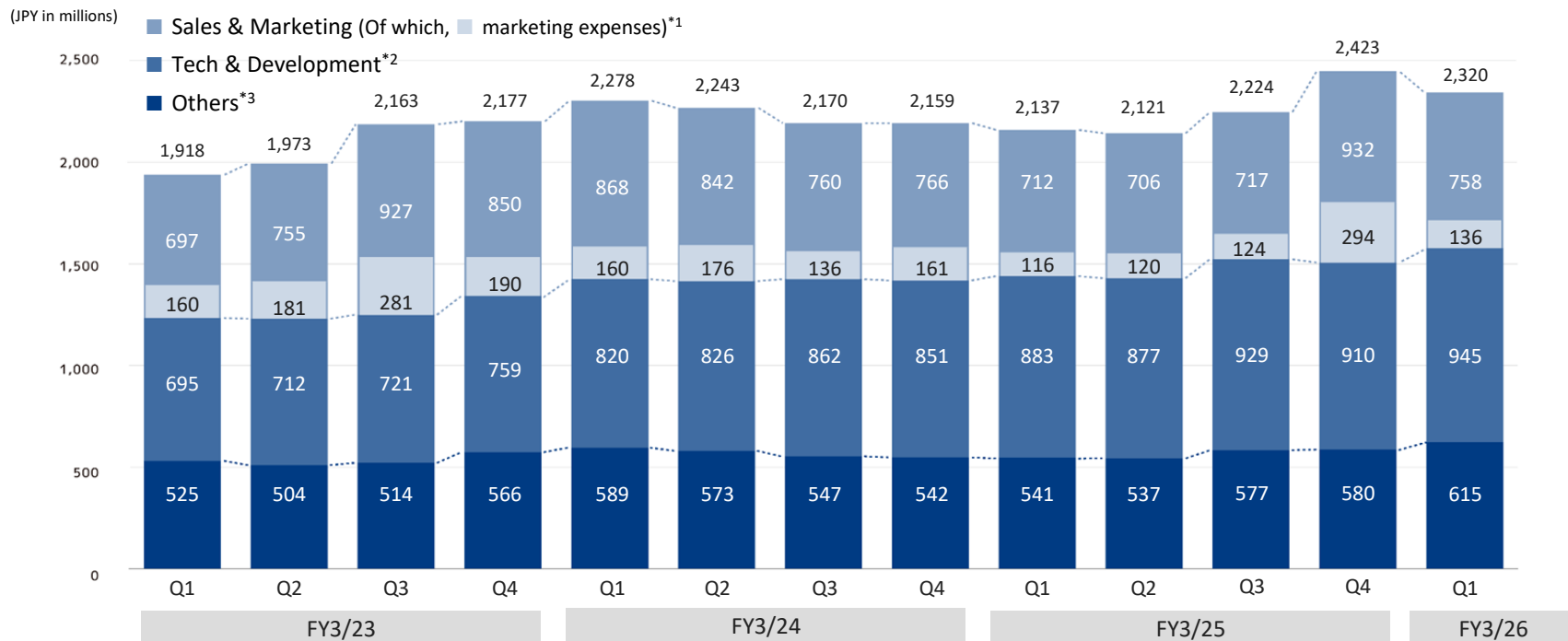
SG&A Expenses: Quarterly Trend

The SG&A-to-GMV ratio improved by 0.14 percentage points YoY to 1.29%.

Our continued efforts to control the SG&A-to-GMV ratio contributed to a decreasing trend.



System-related T&D expenses increased due to growth in transaction volumes across all businesses, while increases in S&M and other expenses were limited.



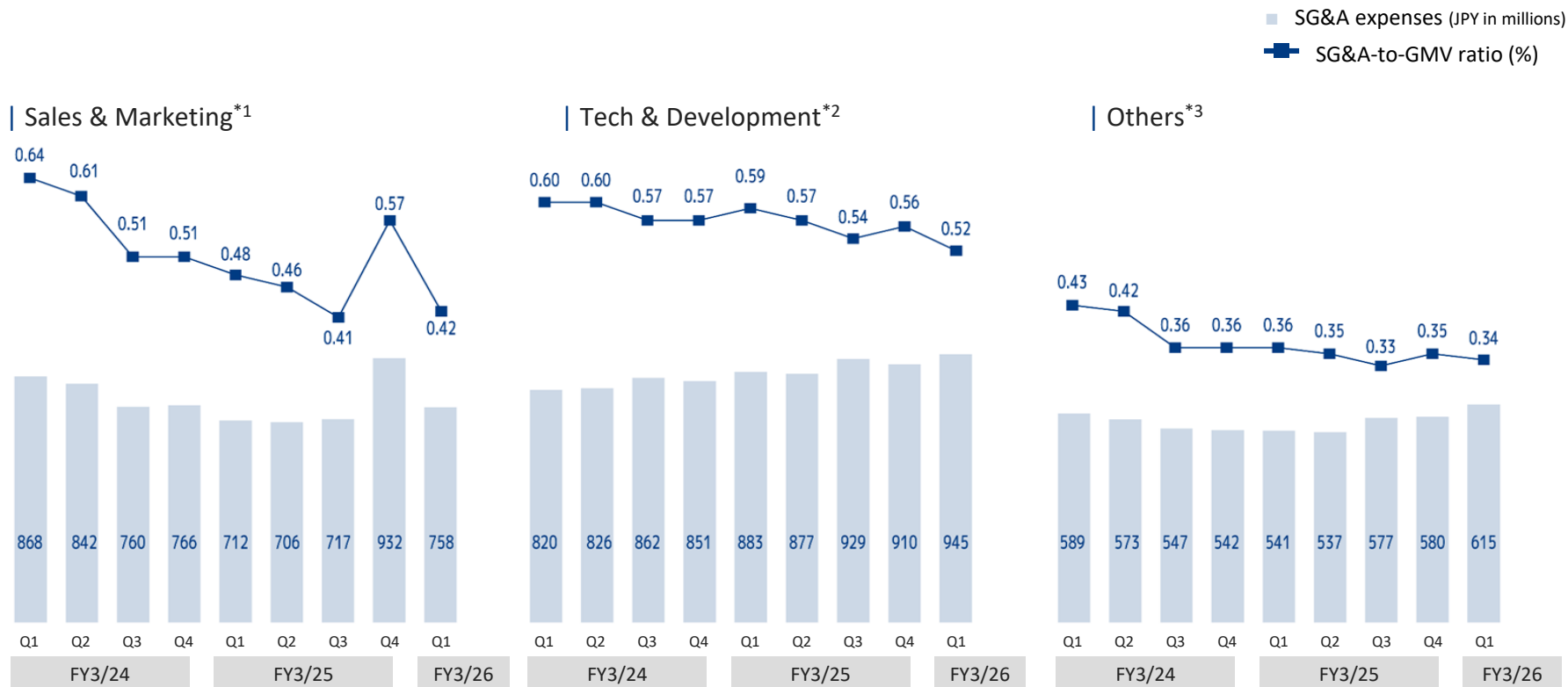
*1 Sales & Marketing: Personnel, outsourcing, operations related, marketing, and other expenses related to sales and marketing

*2 Tech & Development: Personnel, outsourcing, operations related, and other expenses related to system development, credit related operations, and other operations

*3 Others: SG&A expenses other than *1 and *2 (personnel and outsourcing expenses related to back-office operations, outsourcing expenses of help desk for services, etc.)

Changes in Ratio of SG&A Expenses to GMV

Operating leverage is working effectively across all expense categories.



*1 Sales & Marketing: Personnel, outsourcing, operations related, marketing, and other expenses related to sales and marketing

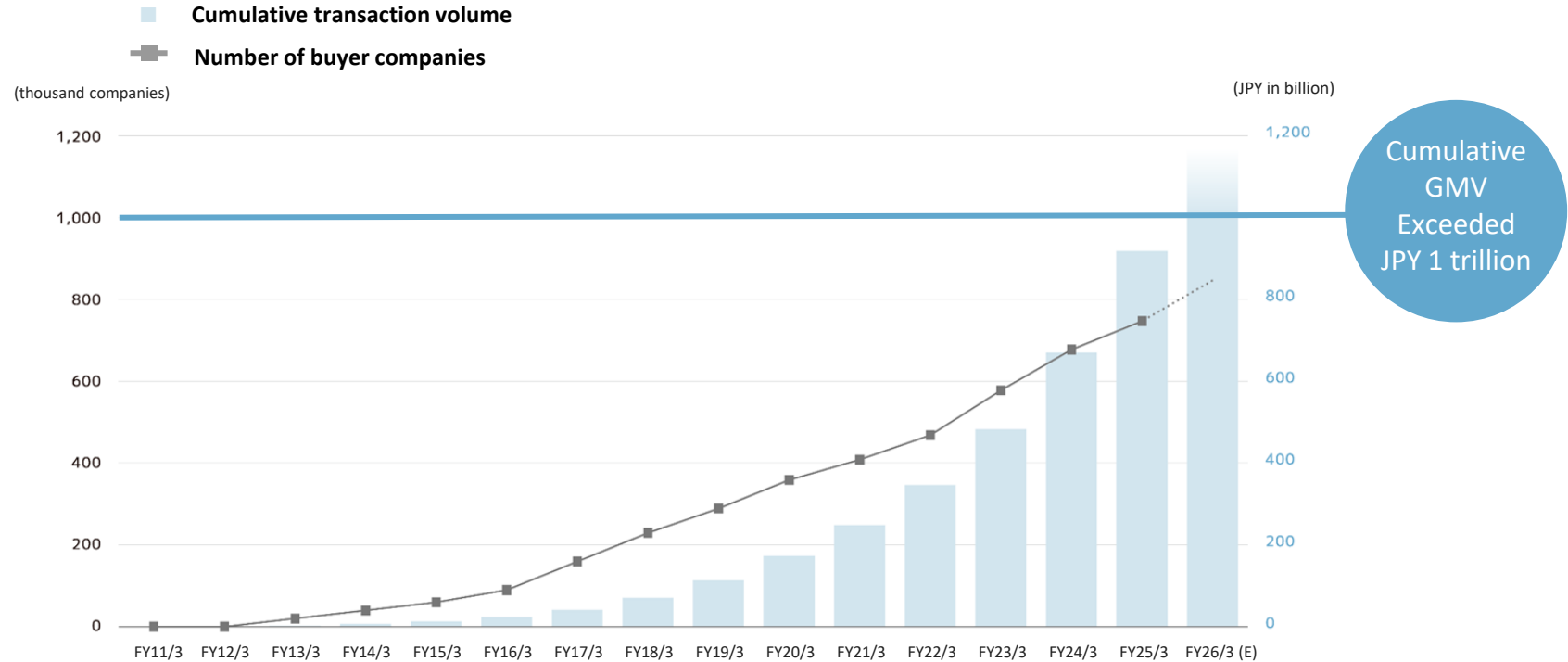
*2 Tech & Development: Personnel, outsourcing, operations related, and other expenses related to system development, credit related operations, and other operations

*3 Others: SG&A expenses other than *1 and *2 (personnel and outsourcing expenses related to back-office operations, outsourcing expenses of help desk for services, etc.)



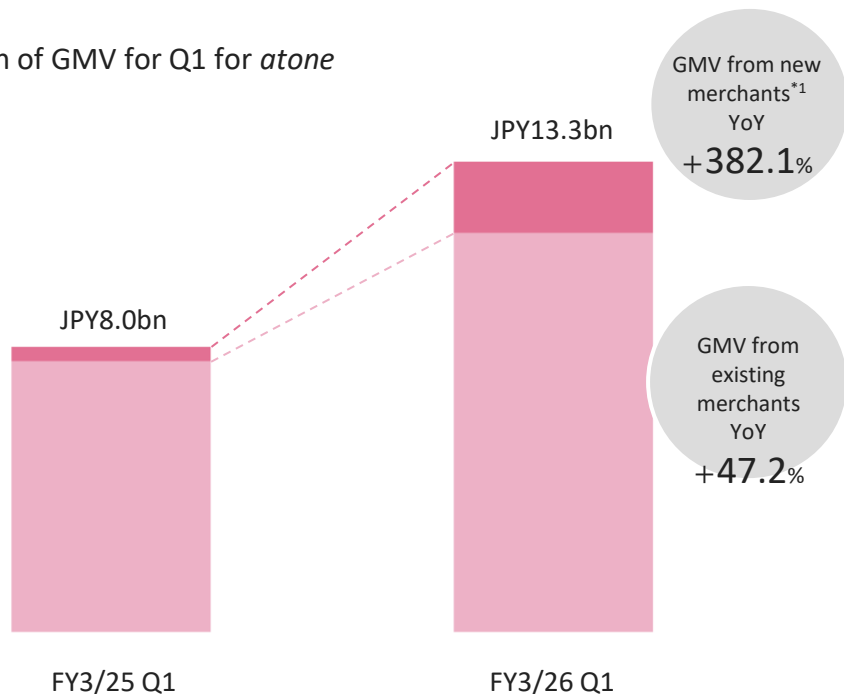
Management Topics

In July 2025, NP *Kakebarai* surpassed JPY 1 trillion in cumulative transaction volume since its service launch in 2011.



In addition to increased transactions with existing merchants, the acquisition of new merchants significantly contributed to GMV growth. *atone Plus* was officially launched on August 1.

| Comparison of GMV for Q1 for *atone*



Main existing merchants contributing to GMV growth

- Qoo10
- Other E-commerce merchants

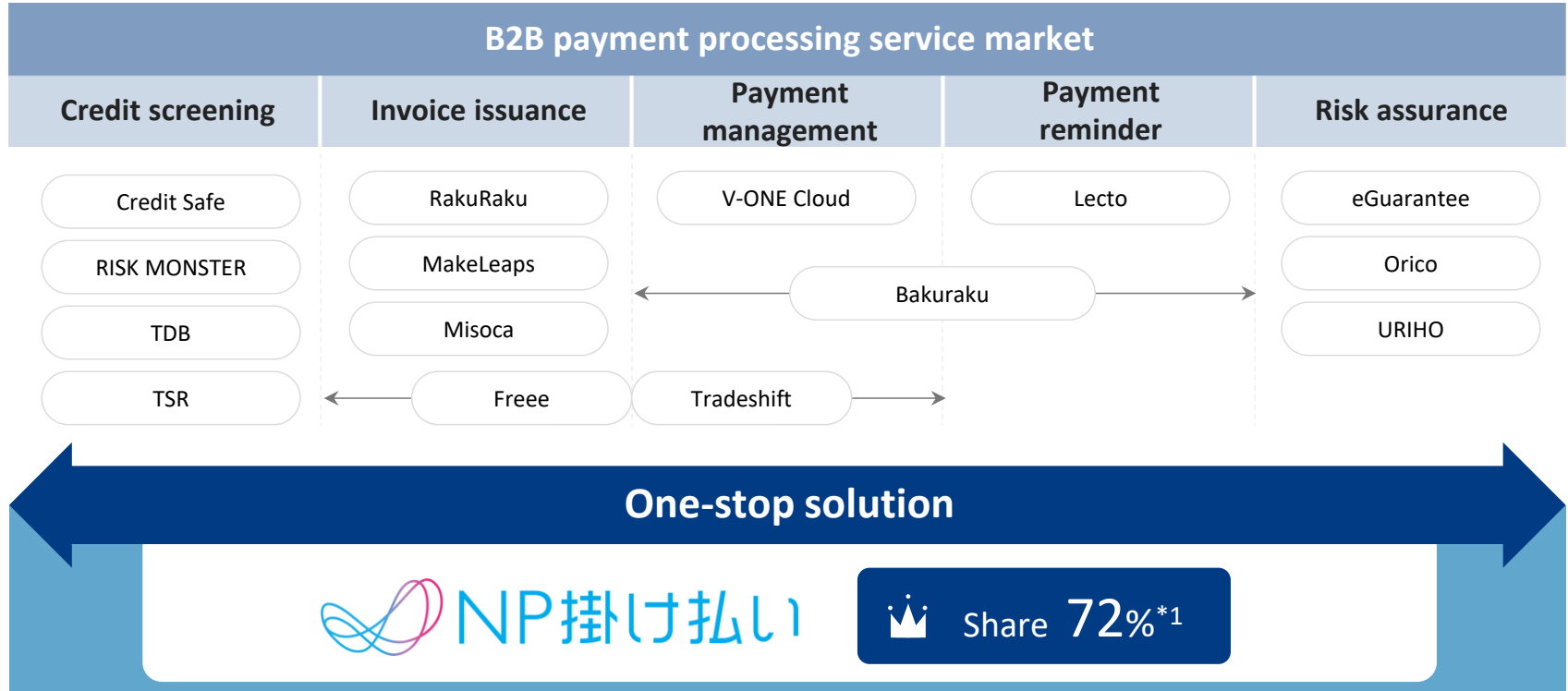
Newly acquired merchants

- MUJI
- DMM
- Other digital content merchants



B2B Growth Strategy (from [Company Presentation](#))

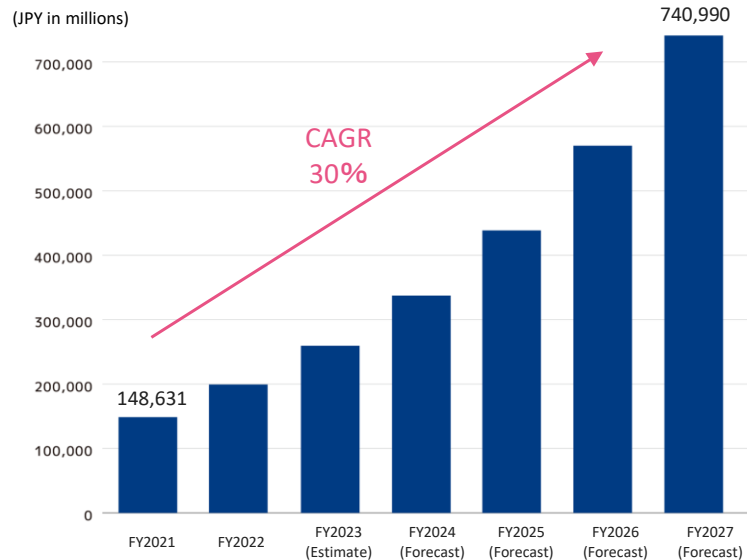
**There are various players in the B2B payment processing service market in Japan.
However, only few players can provide an one-stop solution.**



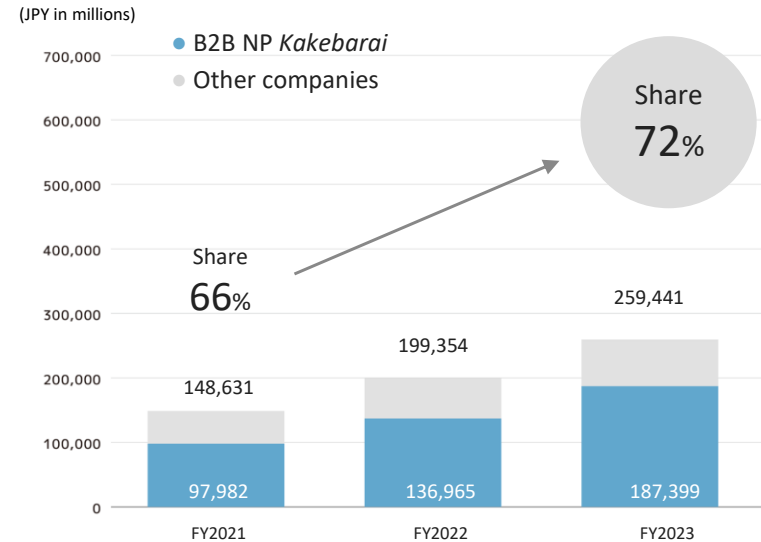
*1 Our estimate based on Yano Research Institute "B2B Payments Service Market in Japan: Key Research Findings 2024" (published July 1, 2024)

The B2B payments service market is growing and is expected to continue to expand.
The share of NP *Kakebarai* exceeds 70%, making us the No.1 player*¹ in the market.

| B2B Payments Service Market Size Transition and Forecast*²



| Our share in the B2B payments service market*¹



*¹ Our estimate based on B2B payment service market size data

*² Source: Yano Research Institute "B2B Payments Service Market in Japan: Key Research Findings 2024" (published July 1, 2024)

Note 1: Based on transaction volume of service providers

Note 2: Figures are based on estimate for FY2023 and forecast for FY2024

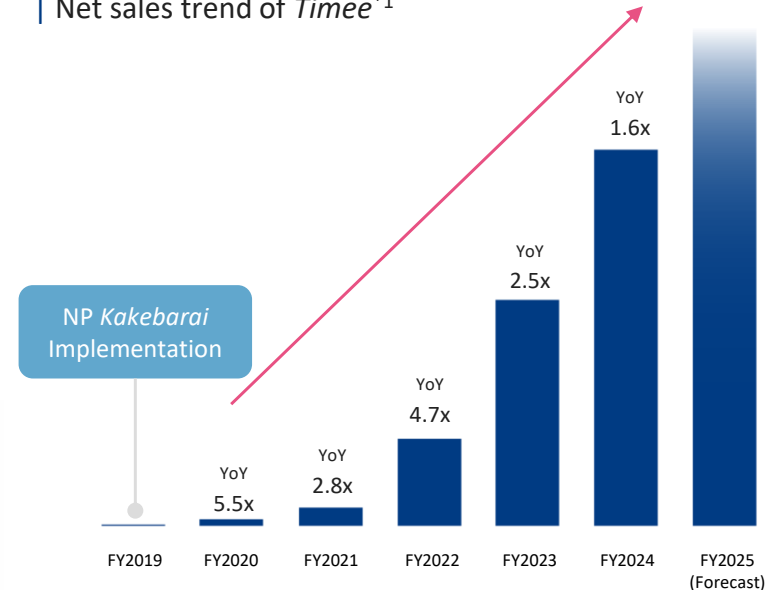
Timee has rapidly expanded its business at an unprecedented pace and established itself as the market leader. By utilizing our B2B service, **NP Kakebarai**, **Timee** has built a solid foundation for its rapid growth.

| | |
|----------------------------------|--|
| Challenges Before Implementation | <ul style="list-style-type: none">Thousands to tens of thousands of invoices are processed each monthThe back office team is limited in sizeHiring cannot keep pace with the speed of business expansion |
|----------------------------------|--|



| | |
|-------------------------------|---|
| benefits after implementation | <ul style="list-style-type: none">Accurate solutions provided by billing professionalsNow an essential part of the back office organizationAs a result, a healthy cash flow has been achieved |
|-------------------------------|---|

Net sales trend of Timee*1



The leading company in the on-demand work industry, boasting one of the largest numbers of registered users*2 and job postings*3 in the market

*1 Based on Timee, Inc.'s Q2 FY10/25 Earnings Presentation. Graphs created by our company using publicly disclosed information

*2 Survey agency: Macromill, Survey method: Online, Survey period: January 31 – February 4, 2025, Respondents: 1,033 men and women aged 18 to 69 who have worked on-demand jobs within the past year

*3 Market survey on on-demand job June 2025, Survey agency: Japan Marketing Research Organization, Survey period: May 13 – June 12, 2025

With the implementation of our B2B service, *GO Taxi*'s billing operations were reduced to one-third of their original volume, contributing to rapid growth. Our B2B service also enabled them to deal with clients who previously did not meet credit requirements, resulting in a substantial increase in transaction volume.

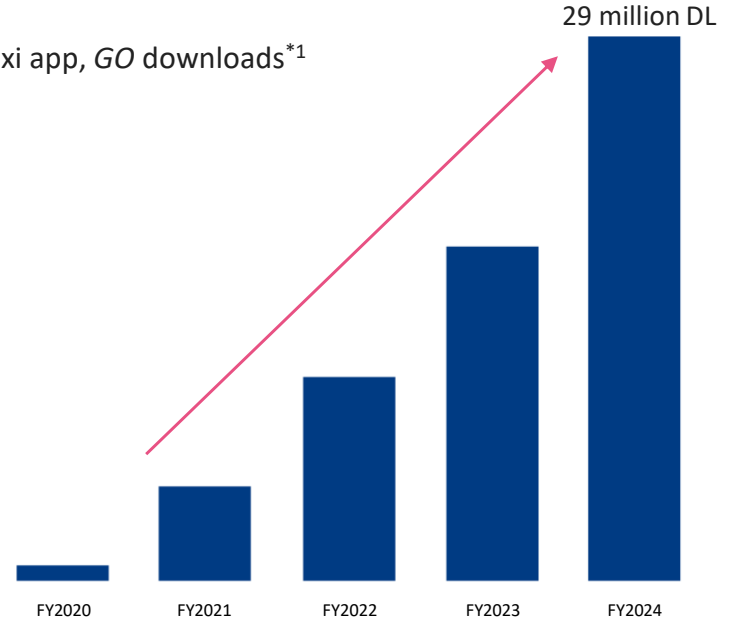
Challenges
Before
Implement
ation

- Many clients were unable to pass the internal credit screening
- The operational workload was already heavy and expected to increase further

benefits
after
implement
ation

- With credit screening no longer required, the number of transactions increased significantly, resulting in rapid growth.
- By streamlining billing operations, the back office team were able to focus more on client analysis and initiatives to drive greater usage

| Taxi app, *GO* downloads*¹



A leading taxi app
with one of the largest networks in Japan

By leveraging our strong track record, we are promoting implementation among leading players in each industry. we aim to achieve further growth through efficient and cost-effective sales activities with the existing track record.

B2B market size JPY **180 trillion**^{*1}

We focus our sales activities primarily on the industries below

Liquor wholesale industry

Market size

Approx. JPY**4.9tn**^{*2}

e.g. LIQUOR MOUNTAIN

Food wholesale industry

Market size

Approx. JPY**?tn**

e.g. Sogo Shokuhin SE

SaaS industry

Market size

Approx. JPY**2.5tn**^{*3}

e.g. DONUTS

Recruitment advertising industry

Market size

Approx. JPY**730bn**^{*4}

e.g. Indeed Recruit P

Office furniture industry

Market size

Approx. JPY**230bn**^{*5}

e.g. OFFICECOM

On-demand work industry

Market size

Approx. JPY**82.4bn**^{*6}

e.g. Timee

focusing our sales activities on companies in the same industry with similar challenges

^{*1} Total amount of notes and accounts payable of SMEs: 50 trillion yen (Small and Medium Enterprise Agency: Basic Survey of SMEs in 2019 (actual results at the end of FY 2018)) x Annual turnover: 3.6 times (365 days / average payment site for promissory notes of SMEs: 101.1 days (Small and Medium Enterprise Agency: Report by Study Group to Improve Payment Terms including Promissory Notes)) ^{*2} "Overview of the Alcoholic Beverage Manufacturing and Wholesale Industries (FY2024 Survey)," Liquor Tax Division, Taxation Department, National Tax Agency (December 2024) ^{*3} "Software Business New Market 2024 Edition" (August 2024), Fuji Chimera Research Institute ^{*4} "Survey Results on the Size of the Job Information Service Market" (February 2025), Association of Job Information of Japan ^{*5} "Market Research Report: Japan Office Furniture Market Size & Share Analysis – Growth Trends & Forecasts (2024–2029)" (July 2024), Market Research Center ^{*6} "Survey on the Spot Work Placement Service Market (2023)," Yano Research Institute



Appendix

- Financial Statements, etc.
- Company Profile
- B2C Services (*atone*, NP *Atobarai* and other)
- B2B Service (NP *Kakebarai*)
- IR Newsletter

Appendix

Financial Statements, etc.

Key Performance Indicators

| | Three months ended June 30, 2024 | Three months ended June 30, 2025 | Percentage change |
|--|-------------------------------------|-------------------------------------|----------------------|
| | (JPY in millions) | (JPY in millions) | % |
| GMV (non-GAAP)* ¹ | 149,481 | 180,282 | 20.6 |
| B2C Services: NP <i>Atobarai</i> and other | 85,828 | 87,255 | 1.7 |
| B2C Services: <i>atone</i> | 8,073 | 13,344 | 65.3 |
| B2B Service | 55,579 | 79,681 | 43.4 |
| Total operating revenue | 5,254 | 6,163 | 17.3 |
| B2C Services: NP <i>Atobarai</i> and other | 3,790 | 4,198 | 10.8 |
| B2C Services: <i>atone</i> | 411 | 611 | 48.6 |
| B2B Service | 1,052 | 1,353 | 28.6 |
| – Other operating revenue | 162 | 172 | 6.0 |
| Revenue | 5,091 | 5,991 | 17.7 |
| – Invoicing related expenses (non-GAAP)* ² | 1,968 | 2,003 | 1.8 |
| – Bad debt related expenses (non-GAAP)* ³ | 766 | 942 | 23.0 |
| – Other payment related expenses (non-GAAP)* ⁴ | 100 | 125 | 24.8 |
| Gross profit (non-GAAP)* ⁵ | 2,257 | 2,919 | 29.3 |
| B2C Services: NP <i>Atobarai</i> and other | 1,602 | 2,053 | 28.1 |
| B2C Services: <i>atone</i> | 119 | 166 | 39.4 |
| B2B Service | 534 | 699 | 30.8 |
| – SG&A and other operating expenses (non-GAAP)* ⁶ | 2,146 | 2,323 | 8.3 |
| Operating profit | 273 | 767 | 180.9 |
| + Depreciation and amortization | 401 | 425 | 5.8 |
| + Share-based payment expenses | 2 | 1 | (37.9) |
| + Loss on disposal of property, plant and equipment | 4 | 2 | (46.4) |
| + Impairment losses | — | — | — |
| – Gain from reversal of impairment losses | — | — | — |
| EBITDA (non-GAAP)* ⁷ | 681 | 1,196 | 75.6 |

*¹ GMV: Gross merchandise value for the Group's payment services

*² Invoicing related expenses: Collection expense + Invoicing expense, primarily the amount of expenses incurred per invoice

*³ Bad debt related expenses: Allowance for doubtful accounts (addition) + Bad debt expense + Loss on sale of trade receivables, primarily the expenses incurred in proportion to the amount of invoice

*⁴ Other payment related expenses: Other expenses required for providing payment services, including credit screening costs and NP point expenses

*⁵ Gross profit: Total operating revenue - (Invoicing related expenses + Bad debt related expenses + Other operating revenue + Other payment related expenses)

*⁶ SG&A and other operating expenses: Operating expenses – (invoicing related expenses + bad debt related expenses + other payment-related expenses)

*⁷ EBITDA: Operating profit + (Depreciation and amortization + Share-based payment expenses + Loss on disposal of property, plant and equipment + Impairment loss – Gain from reversal of impairment losses)

Consolidated Statement of Financial Position

(JPY in millions)

| | As of March 31, 2025 | As of June 30, 2025 |
|---------------------------------|----------------------|---------------------|
| Assets | | |
| Cash and cash equivalents | 17,039 | 20,113 |
| Trade and other receivables | 32,810 | 37,970 |
| Operating loans | 180 | 177 |
| Inventories | 28 | 28 |
| Other current receivables | 481 | 445 |
| Total current assets | 50,540 | 58,735 |
| Property, plant and equipment | 686 | 656 |
| Goodwill | 11,608 | 11,608 |
| Intangible assets | 4,886 | 4,951 |
| Other financial assets | 958 | 956 |
| Deferred tax assets | 1,884 | 1,898 |
| Other non-current assets | 282 | 276 |
| Total non-current assets | 20,307 | 20,349 |
| Total assets | 70,848 | 79,085 |

(JPY in millions)

| | As of March 31, 2025 | As of June 30, 2025 |
|--|----------------------|---------------------|
| Liabilities and equity | | |
| Trade and other payables | 38,940 | 46,655 |
| Short-term loans | 4,766 | 4,843 |
| Lease liabilities | 262 | 287 |
| Other current financial liabilities | 9 | 4 |
| Income taxes payable | 780 | 526 |
| Provisions | 33 | 33 |
| Liabilities for employee benefits | 556 | 596 |
| Other current liabilities | 899 | 983 |
| Total current liabilities | 46,249 | 53,930 |
| Long-term loans | 4,984 | 4,987 |
| Lease liabilities | 270 | 233 |
| Provisions | 112 | 113 |
| Total non-current liabilities | 5,368 | 5,335 |
| Total liabilities | 51,618 | 59,265 |
| Share capital | 4,213 | 4,215 |
| Capital surplus | 14,275 | 14,278 |
| Retained earnings | 544 | 1,018 |
| Other components of equity | 136 | 244 |
| Total equity attributable to owners of parent | 19,169 | 19,756 |
| Non-controlling interests | 60 | 63 |
| Total equity | 19,229 | 19,819 |
| Total liabilities and equity | 70,848 | 79,085 |

Consolidated Statement of Profit or Loss

(JPY in millions)

| | For the three months ended June 30, 2024 | For the three months ended June 30, 2025 |
|---|---|---|
| Revenue | 5,091 | 5,991 |
| Other operating revenue | 162 | 172 |
| Total operating revenue | 5,254 | 6,163 |
| Operating expenses | (4,980) | (5,395) |
| Operating profit (loss) | 273 | 767 |
| Financial income | 1 | 39 |
| Financial costs | (19) | (30) |
| Profit (loss) before income taxes | 254 | 776 |
| Income tax expense | (123) | (305) |
| Profit (loss) | 131 | 471 |
| Profit (loss) attributable to: | | |
| Owners of parent | 135 | 474 |
| Non-controlling interests | (3) | (2) |
| Profit (loss) | 131 | 471 |
| Earnings (loss) per share: | | |
| Basic earnings (loss) per share (yen) | 1.39 | 4.77 |
| Diluted earnings (loss) per share (yen) | 1.38 | 4.74 |

Consolidated Statement of Cash Flows

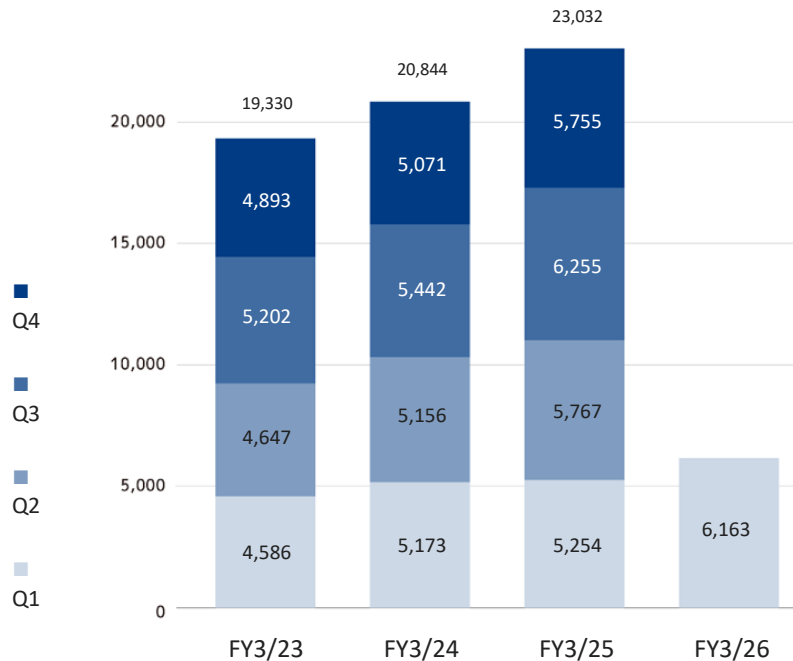
(JPY in millions)

| | For the three months ended June 30, 2024 | For the three months ended June 30, 2025 |
|---|---|---|
| Cash flows from operating activities | | |
| Profit (loss) before income tax | 254 | 776 |
| Depreciation, amortization and impairment losses | 401 | 425 |
| Share-based payment expenses | 2 | 1 |
| Finance income and finance costs | 19 | (9) |
| Increase (decrease) in provisions | (28) | 0 |
| Loss on retirement of non-current assets | 4 | 2 |
| Decrease (increase) in inventories | (12) | 0 |
| Decrease (increase) in trade and other receivables | (1,086) | (5,159) |
| Decrease (increase) in operating loans | — | 2 |
| Increase in trade and other payables | 63 | 7,714 |
| Other | 41 | 536 |
| Subtotal | (340) | 4,291 |
| Interest received | 0 | 1 |
| Interest paid | (2) | (9) |
| Income taxes refund (paid) | (262) | (789) |
| Net cash provided by (used in) operating activities | (604) | 3,494 |
| Cash flows from investing activities | | |
| Payments into time deposits | (0) | — |
| Proceeds from withdrawal of time deposits | — | 0 |
| Purchase of property, plant and equipment | (39) | (10) |
| Purchase of intangible assets | (380) | (389) |
| Payments of guarantee deposits | (0) | — |
| Proceeds from collection of guarantee deposits | 106 | 2 |
| Net cash provided by (used in) investing activities | (313) | (397) |
| Cash flows from financing activities | | |
| Net increase (decrease) in short-term loans | 2,514 | — |
| Repayments of lease liabilities | (80) | (71) |
| Proceeds from issuance of shares | 4 | 3 |
| Net cash provided by (used in) financing activities | 2438 | (67) |
| Effects of exchange rate changes on cash and cash equivalents | 0 | 44 |
| Net increase in cash and cash equivalents | 1,520 | 3,073 |
| Cash and cash equivalents at the beginning of the period | 10,810 | 17,039 |
| Cash and cash equivalents at the end of the period | 12,330 | 20,113 |

Financial Results: Quarterly Trends of Total Operating Revenue and Gross Profit

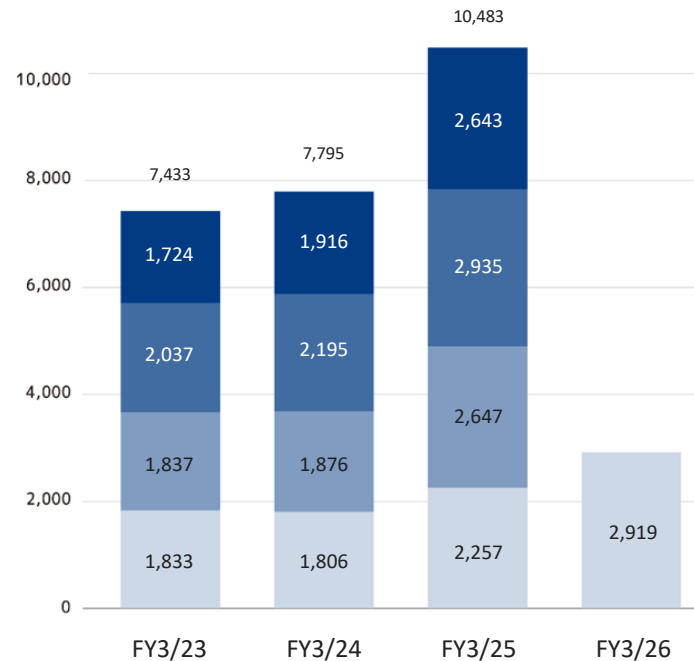
Total Operating Revenue

(JPY in millions)



Gross Profit (non-GAAP)*1

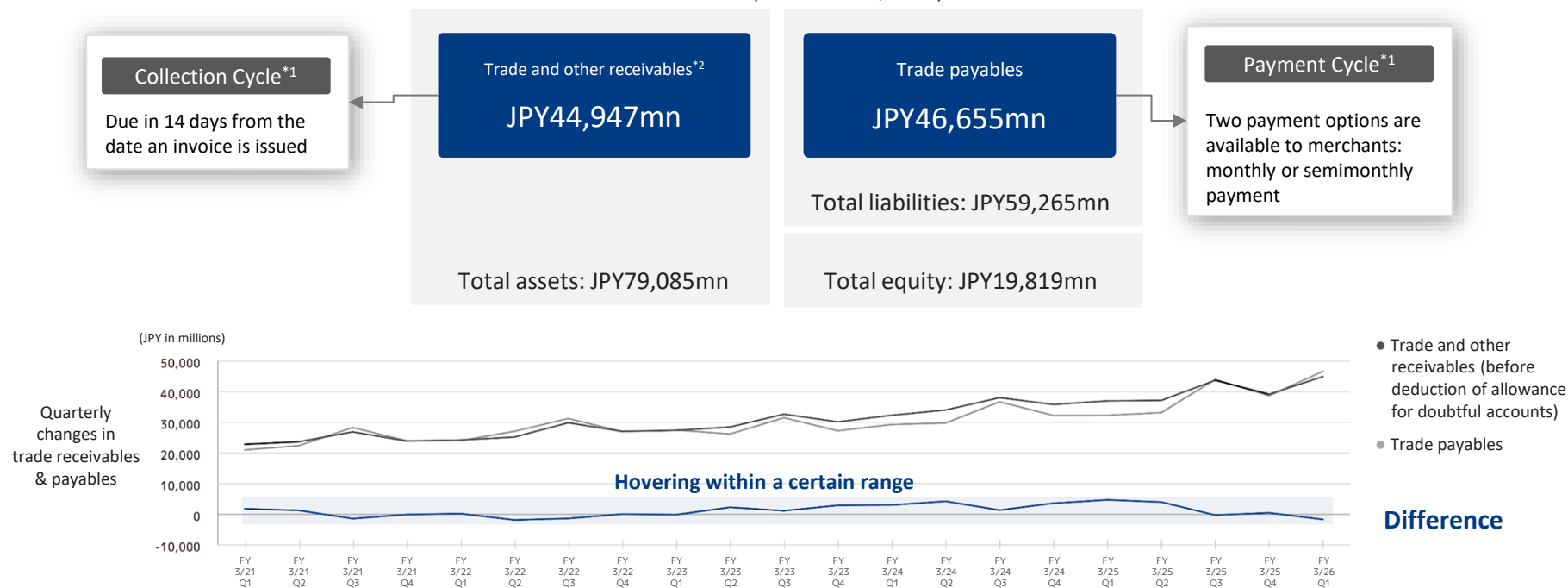
(JPY in millions)



*1 Gross profit: Total operating revenue - (Invoicing related expenses + Bad debt related expenses + Other operating revenue + Other payment related expenses)

Our trade receivables and payables are well-balanced over the short term.
We therefore have limited financial risk even in the current phase of rising interest rates.

Balance Sheet (as of June 30, 2025)



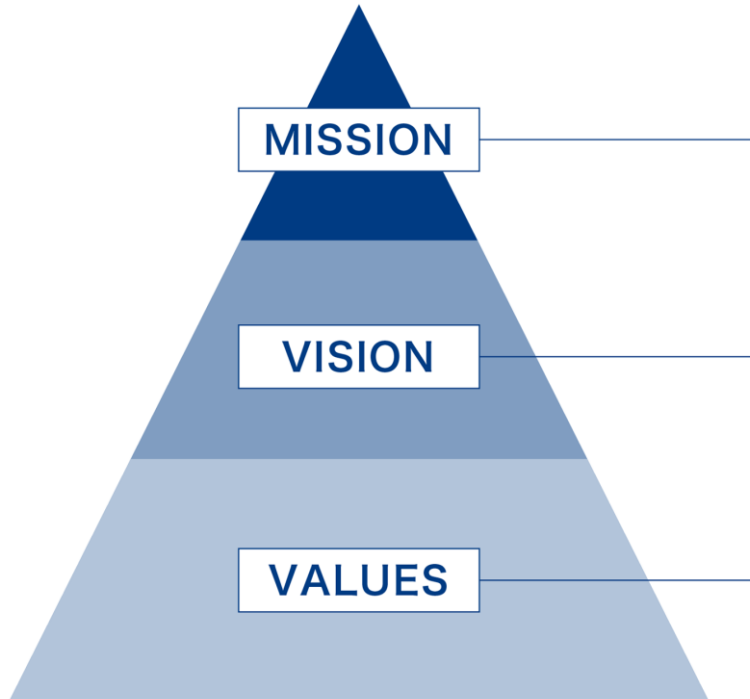
*1 In case of NP Atobarai

*2 Trade and other receivables represent the figures before deduction of allowance for doubtful accounts

Appendix

Company Profile

**With our mission “Create New Standards,”
we aim to create an innovative structure for both our business and organization.**



Create New Standards

We will promote a seamless structure to create new standards.

Expand Our Possibilities

We will provide new opportunities through both our business and organization to open up the possibilities of each and every person.

Capture the Essence of Things in Order To Keep Changing

We will capture the essence from every aspect so that both our business and organization can keep changing and trying new things.

A leading BNPL company with over 20 years of experience in the industry.

We are one of the few BNPL specialists in the world that offers both B2C and B2B BNPL services.

| | |
|----------------|--|
| Company name | Net Protections Holdings, Inc. |
| Representative | Shin Shibata, CEO |
| Founded | January, 2000 ※operating company |
| Capital | JPY 4.13 billion |
| # of employees | 320 (as of March 2025) ※operating company |
| Head Office | 4-2-6 Kojimachi, Chiyoda-ku, Tokyo, Japan |
| Other offices | Kyoto, Aichi, Ehime, Fukuoka |
| Subsidiaries | NP Taiwan, Inc. Net Protections Vietnam Co., Ltd. NP Finance, Inc. |

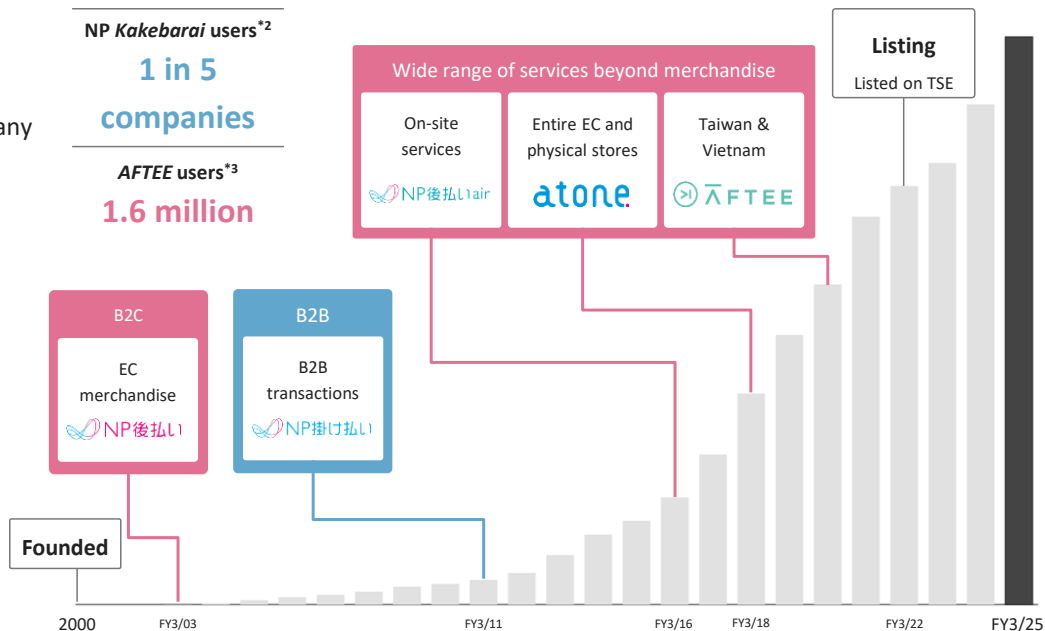


Individual users*¹
1 in 7 people

NP Kakebarai users*²
1 in 5 companies

AFTEE users*³
1.6 million

FY3/25 GMV
JPY641.9bn



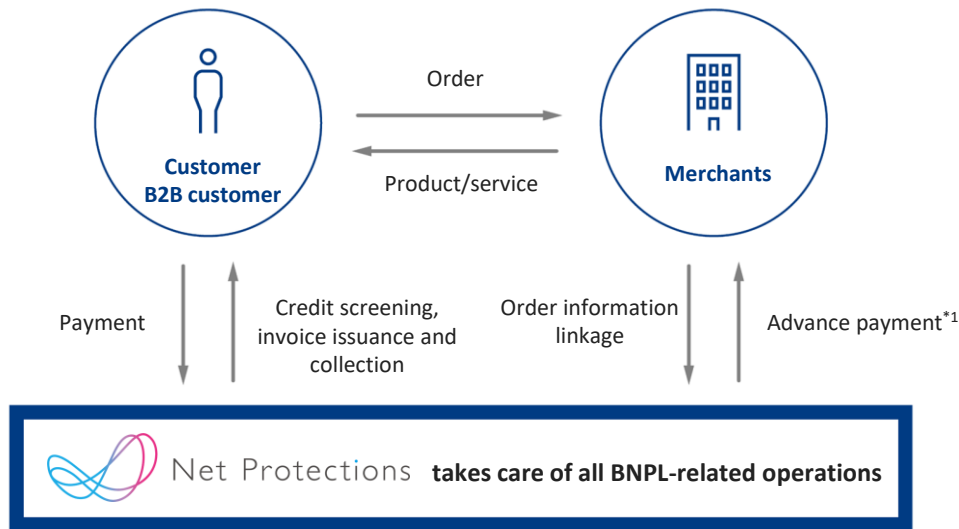
*1 Population of 109.7 million people aged 15 and over (as of April 1, 2025, based on statistics from the Ministry of Internal Affairs and Communications' Statistics Bureau) ÷ our annual unique users of 15 million in FY3/25

*2 Approximately 3.67 million companies in Japan (Ministry of Internal Affairs and Communications and Ministry of Economy, Trade and Industry "2021 Economic Census - Activity Survey Results") ÷ the annual 740,000 unique B2B clients in FY3/25

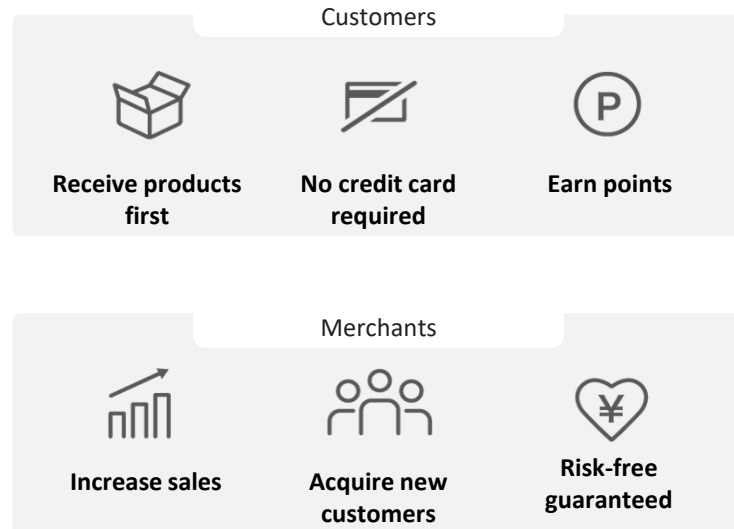
*3 The number of unique members as of March 31, 2025

Customers can make a payment immediately without a credit card. Customers and B2B customers can purchase products/services in a safe, convenient and affordable manner while merchants can expand sales opportunities and reduce their workload.

Service scheme



Benefits



*1 The guarantee only covers transactions approved by our credit screening system. In the event that a dispute between a merchant and a customer over a transaction arises and it cannot be immediately resolved, or Net Protections deems there is a risk of such a dispute, or the transaction otherwise falls under any of the grounds set forth in the merchant agreement, such a transaction will not be guaranteed, even though it has been approved

As a comprehensive BNPL provider covering both B2C and B2B, we offer optimal services to a wide range of markets.

B2C

EC
merchandise

Market size JPY 14.0 tn



BNPL service for EC merchandise with the largest market share

EC
non-merchandise

Market size JPY 8.7 tn

atone

Available not only for EC merchandise and EC non-merchandise, but also for physical stores by downloading the app.

Physical
stores

Market size JPY 293 tn

On-site
services

Market size JPY 18.6 tn



BNPL service optimized for on-site services such as house renovation, housekeeping, moving, and cram schools.

Overseas

Market size JPY 9.8 tn



Localized BNPL service for overseas.

B2B

Domestic
B2B

Market size JPY 180 tn



BNPL service with the No. 1 track record^{*1} in B2B PSP service market

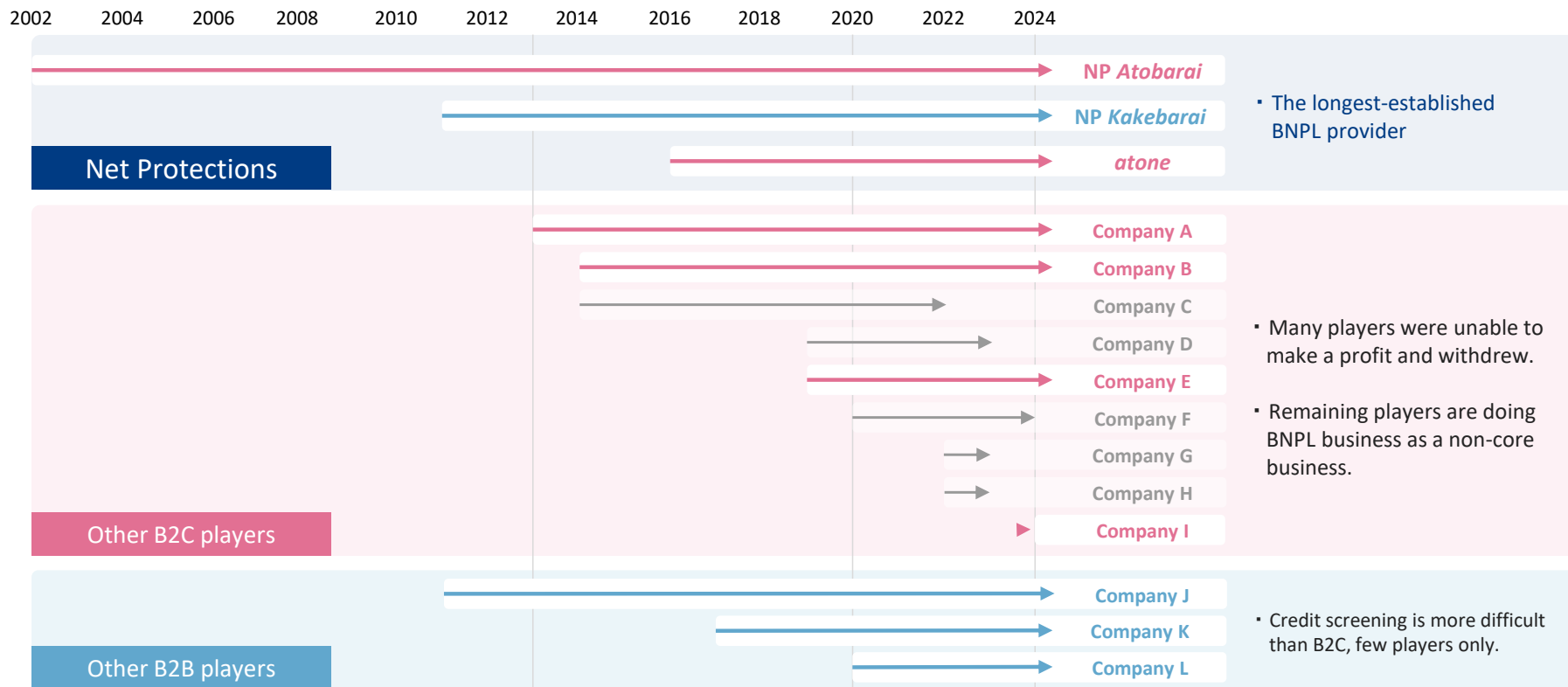
^{*1} Based on our annual GMV for FY2023 from Deloitte Tohmatsu MIC Research Institute "MIC IT Report November 2024 – Survey on B2B Payment Service Provider Market (<https://mic-r.co.jp/micit/2024/>)"

Source: Those figures are calculated using our analysis based on certain assumptions with reference to the following various data:

"Cashless Vision" (P. 70), "Cashless Payment Ratio in Japan, Payment Providers, and the State's Disclosure Policy" (P. 21), and "Current Survey of Commerce (2020)" by the Ministry of Economy, Trade and Industry,

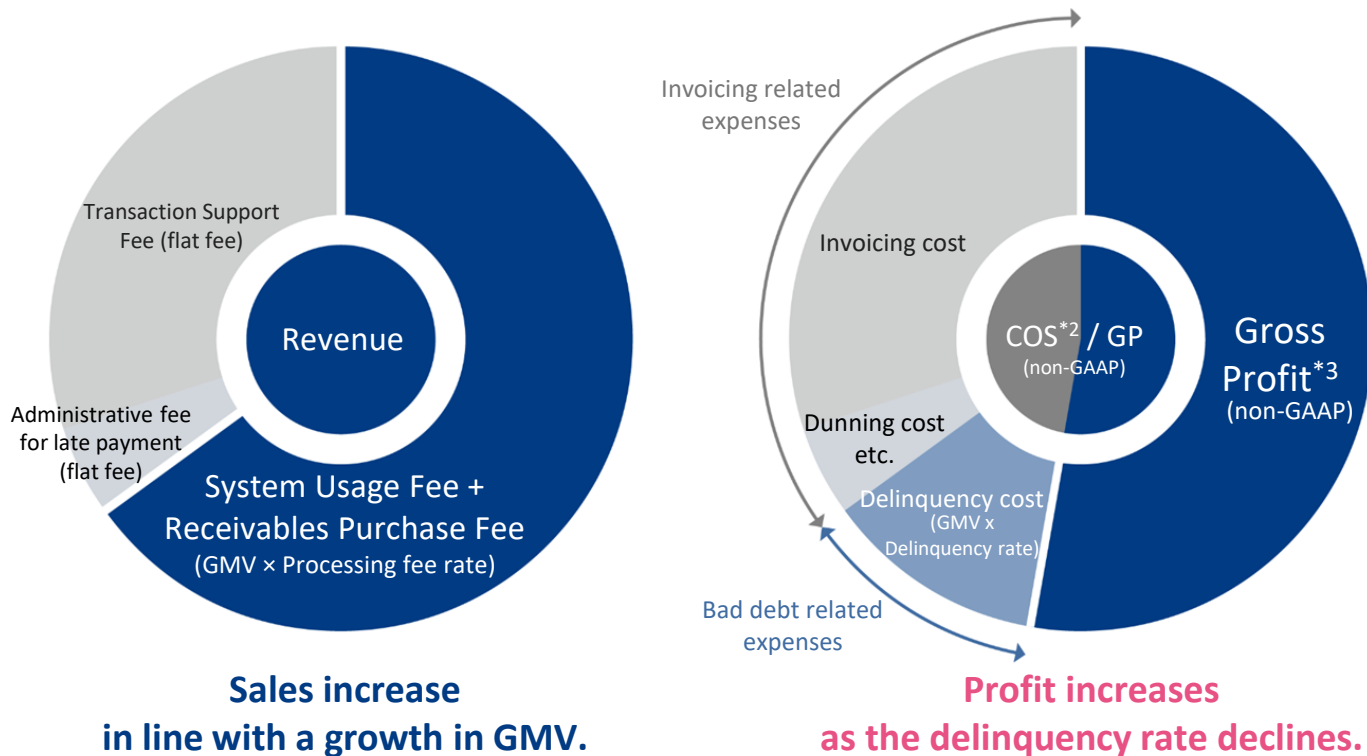
"Taiwan Cards and Payments - Opportunities and Risks to 2024" (P. 26 and 30) by GlobalData, and "e-Economy SEA 2024" etc.

**Many players have attempted to enter the BNPL industry,
but most have failed to achieve profitability and have withdrawn from the market.**



Revenue mainly consists of the service fees paid by merchants based on GMV (non-GAAP)*1.

The gross profit margin varies depending on delinquency cost as part of cost of sales (COS)*2.



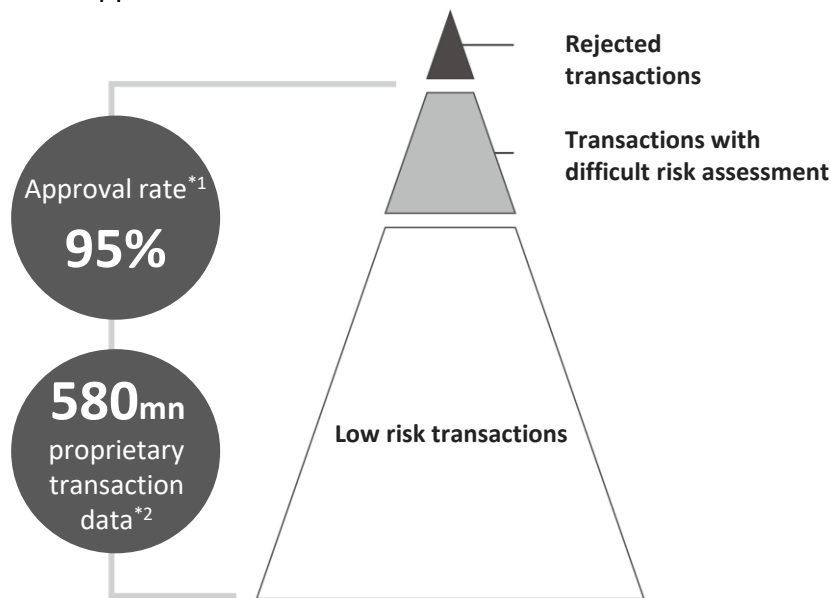
*1 GMV: The total amount of payments (including consumption tax) made through services provided by the Group, such as NP Atobarai, atone, NP Kakebarai, and AFTEE

*2 COS : Doubtful accounts related cost, Invoicing fee, postal fee, and operational cost

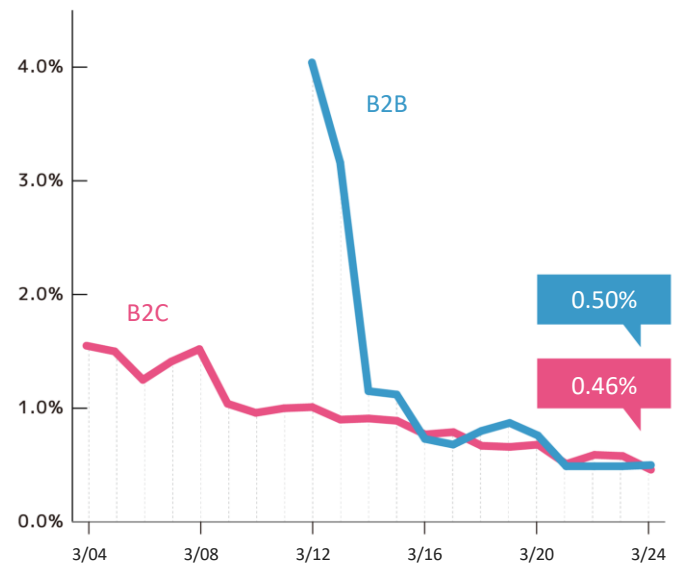
*3 Gross profit: Total operating revenue - (Invoicing related expenses + Bad debt related expenses + Other operating revenue + Other payment related expenses)

We have achieved low delinquency rate by utilizing our proprietary data accumulated over 20 years to decisively screen transactions with difficult risk assessment.

Credit approval rate



Delinquency rate*3*4



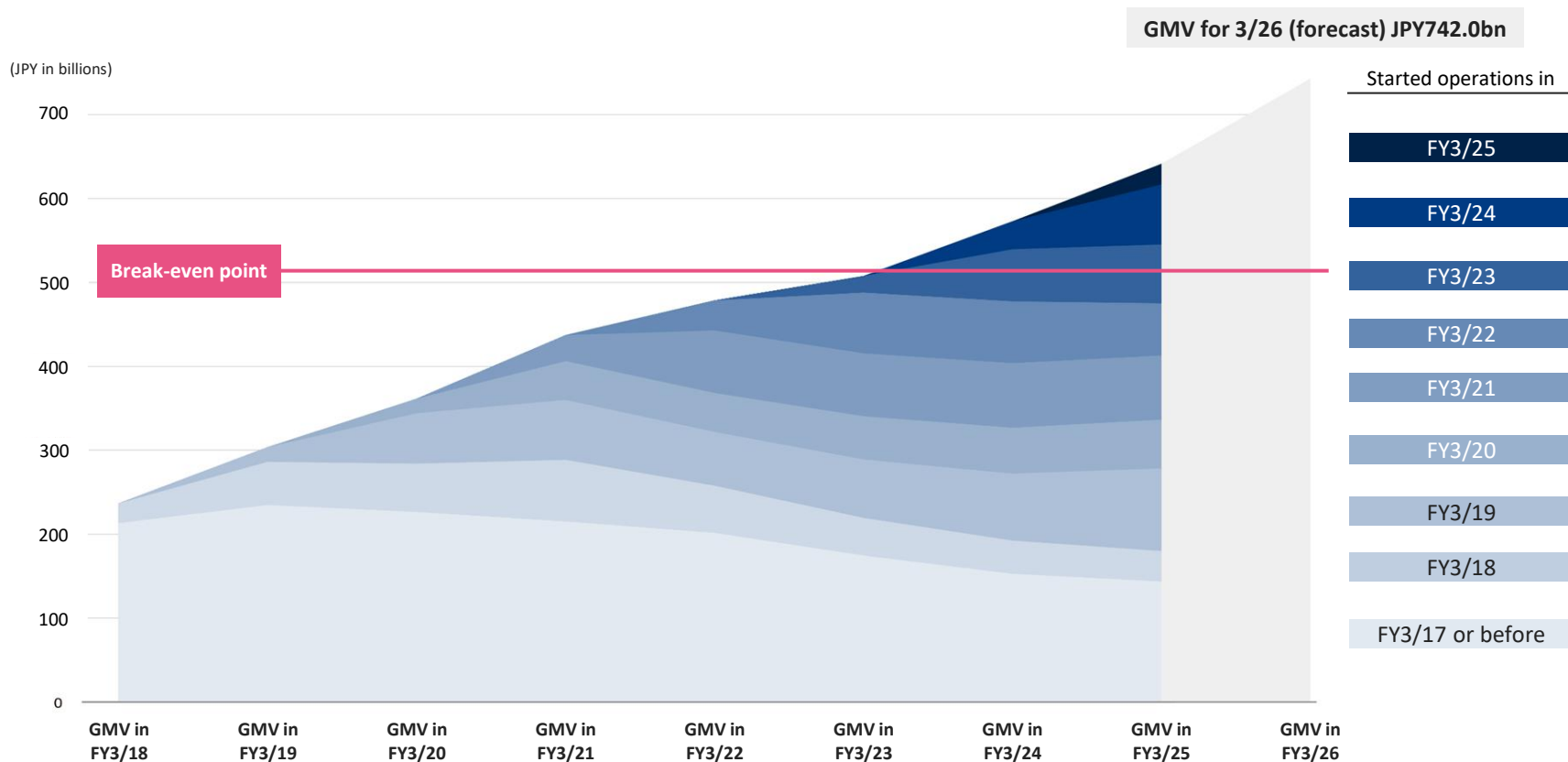
*1 The ratio of approved transactions to transactions denied by our credit screening system for NP Atobarai and NP Atobarai air during FY3/25 (limited to unique users)

*2 As of March 31, 2025

*3 Ratio of outstanding unpaid transactions for NP Atobarai and NP Atobarai air in excess of 18 months to total transactions recorded during such fiscal period on a GMV basis. The ratio for FY3/24 is based on unpaid transactions as of the end of March 2025 (including transactions prior to writing off of delinquent debt)

*4 Ratio of outstanding unpaid transactions for NP Kakebarai in excess of 14 months to total transactions recorded during such fiscal period on a GMV basis. The ratio for FY3/24 is based on unpaid transactions as of the end of March 2025 (including transactions prior to sale of receivables and writing off of delinquent debt)

The retention rate is high, and the accumulated GMV directly translates into profits.



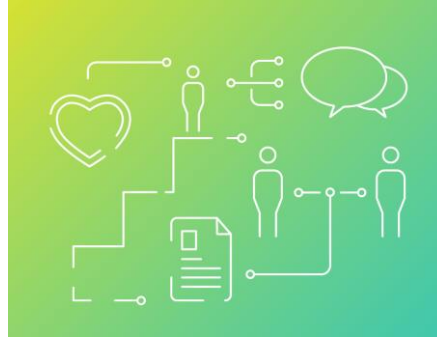
We support the growth of talented individuals with a will for transformation, helping them develop a long-term perspective. We are committed to creating an environment and organization where our team members can think independently about their roles and collaborate flexibly with others.



Recruitment and growth support

Characteristics

- Recruiting talent whose values closely align with ours
- Six months of training for new graduates, along with ongoing learning support
- Making growth support one of key competencies and ensuring continuous development opportunities



A self-managing, decentralized, and collaborative teal organization

Characteristics

- The “Natura” HR evaluation system, which has eliminated the traditional manager role
- Fluid staff deployment that avoids silos and promote flexible collaboration
- Interaction among team members that forms the basis of the organization



Creating an inclusive environment that enables everyone to reach their full potential

Characteristics

- A flat organization where various skilled talents deliver decent performance
- Flexible working styles to support diversity in lifestyles and working practice
- Information open to everyone

Evaluation of the Organization (OpenWork score)

We have valued the growth opportunities and job satisfaction of our team members, creating a high-performing organization.

| Comprehensive rating ranking (n=182,212 companies)

| | |
|------|---|
| 1st | Boston Consulting Group, LLC |
| 2nd | Recruit Management Solutions Co., Ltd. |
| 3rd | Bain & Company Japan Incorporated |
| 4th | McKinsey & Company Japan |
| 5th | IBM Japan Systems Engineering Co., Ltd. |
| 6th | Net Protections, Inc. |
| 7th | BOX JAPAN, Inc. |
| 8th | ONE CAREER Inc. |
| 9th | Google LLC |
| 10th | Skylight Consulting Inc. |

No. 6

| Comprehensive rating ranking in the Internet industry (n=5,710 companies)

| | |
|-----|--|
| 1st | Net Protections, Inc. |
| 2nd | Google LLC |
| 3rd | Feedforce, Inc. |
| 4th | Nyle Inc. |
| 5th | Facebook Japan LLC (formerly Facebook Japan, Inc.) |

No. 1

| Company evaluation by employees



A company committed to investing in human capital

We are featured as one of 15 “growth-oriented companies” that are committed to investing in their employees. The book highlights our unique corporate culture and showcases our advanced initiatives as a leading example.

published at
the end of May



Featured as a Case Study by Harvard Business School (HBS)

Our business was featured as a case study in a class taught by Professor Ramon Casadesus-Masanell of Harvard Business School (HBS).

The article describes our growth into Japan's largest BNPL service provider through the development of multiple BNPL services tailored to various needs.



FACULTY & RESEARCH

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Publications

MAY 2024 CASE HBS CASE COLLECTION

Net Protections (A)


By: [Ramon Casadesus-Masanell](#), Nobuo Sato and Akiko Kanno

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By: [Ramon Casadesus-Masanell](#), Nobuo Sato and Akiko Kanno

ABSTRACT

In Case A, set in early 2017, Net Protections (NP) is the largest Buy Now, Pay Later (BNPL) fintech service in Japan and is experiencing a slowdown in growth of its core product, NP Atobarai. Launched in 2002 as non-membership service, the NP Atobarai product has given Japanese consumers an alternative to paying with their credit cards when using ecommerce (EC) websites. Despite having strong adoption and industry low delinquency rates, NP is considering launching a membership-based BNPL service to expand to more categories and a wider consumer segment. The company needs to decide on the features that would go into the new membership service while being careful not to cannibalize their core product.

CITATION

Casadesus-Masanell, Ramon, Nobuo Sato, and Akiko Kanno. "Net Protections (A)." Harvard Business School Case 724-395, May 2024.

[EDUCATORS](#) [PURCHASE](#)

Available for purchase as case study material on the Harvard Business Publishing website

Since we provide payment services for domestic transactions, we are not directly affected by tariffs.

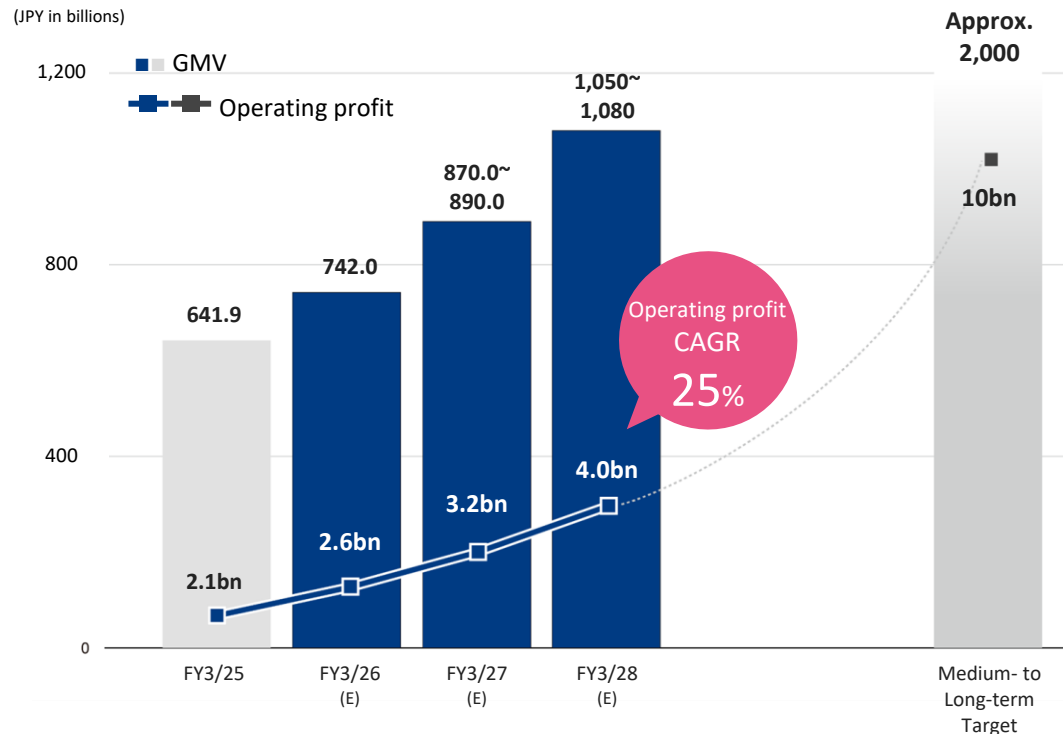


Appendix

Medium-Term Management Policy

Three-Year Financial Policy (GMV & Operating Profit)

For FY3/28, we target GMV over JPY1tn and operating profit of JPY4bn.
The three-year operating profit CAGR is projected to be 25%.



Medium-term plan (3 years from now: FY3/28)

GMV
JPY1,050bn - 1,080bn
(three-year CAGR: 16% - 19%)

Operating profit
4.0bn
(CAGR25%)

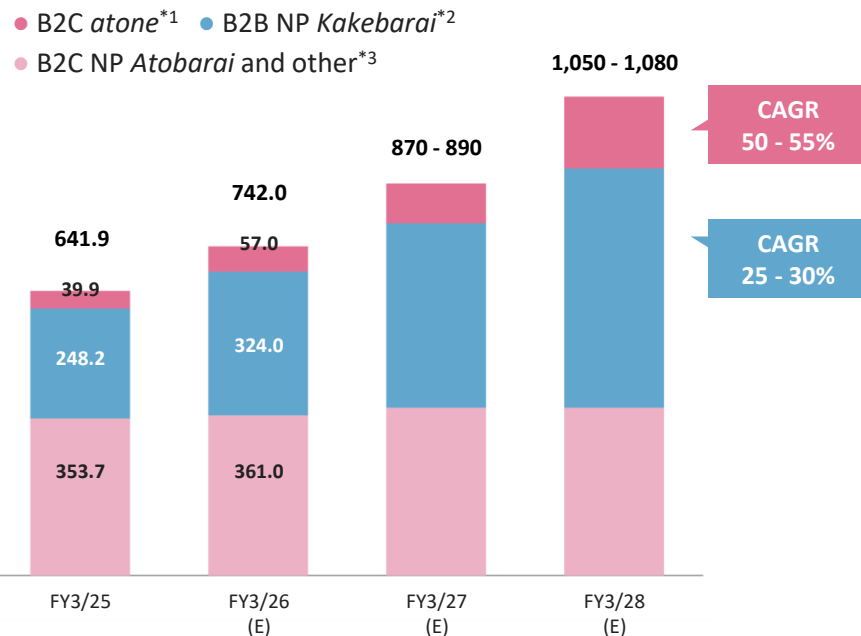
Medium-to long-term target

GMV: Approx. **JPY2tn**

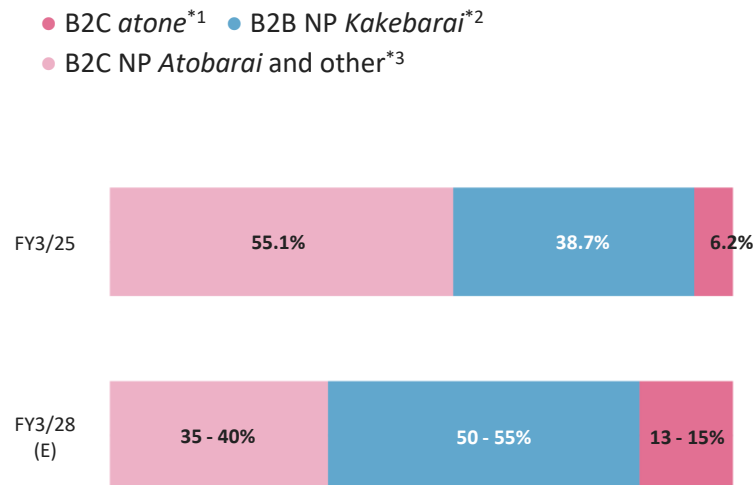
Operating profit: **JPY10bn**

For B2C, we aim for a CAGR of 50 - 55% for *atone* while maintaining NP *Atobarai* as a stable profitable business.
For B2B, we aim to achieve a CAGR of 25–30%, establishing a dominant No.1 position in the market.

GMV growth rate by business segment (JPY in billions)



Composition in FY3/28 (vs. to FY3/25)



*1 Total amount of payments (including consumption tax) made through *atone* provided by the Group

*2 Total amount of payments (including consumption tax) made through NP *Kekebarai* provided by the Group

*3 Total amount of payments (including consumption tax) made through NP *Atobarai*, NP *Atobarai air*, and *AFTEE* provided by the Group

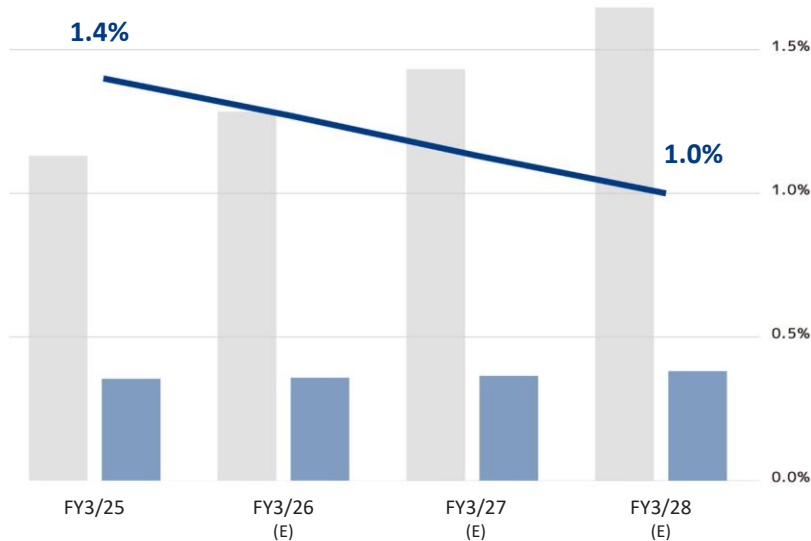
We will continue to maintain a cost structure with strong operating leverage.

As GMV increases, we plan to keep SG&A expenses to a minimal increase, thereby driving further profit growth.

| Trend of SG&A ratio (vs. GMV)

(illustrative)

■ GMV ■ SG&A expenses ■ SG&A ratio



Major SG&A Expense Policy

Total Expense Control

We plan to limit the annual increase in total SG&A expenses to approx. JPY500mn, with adjustments made as necessary based on progress toward profit targets.

Sales & Marketing

While personnel and outsourcing costs are expected to rise as transaction volumes expand, these increases will remain moderate relative to GMV growth. Marketing investments will be made in a disciplined manner, focusing on initiatives that drive growth.

Tech & Development

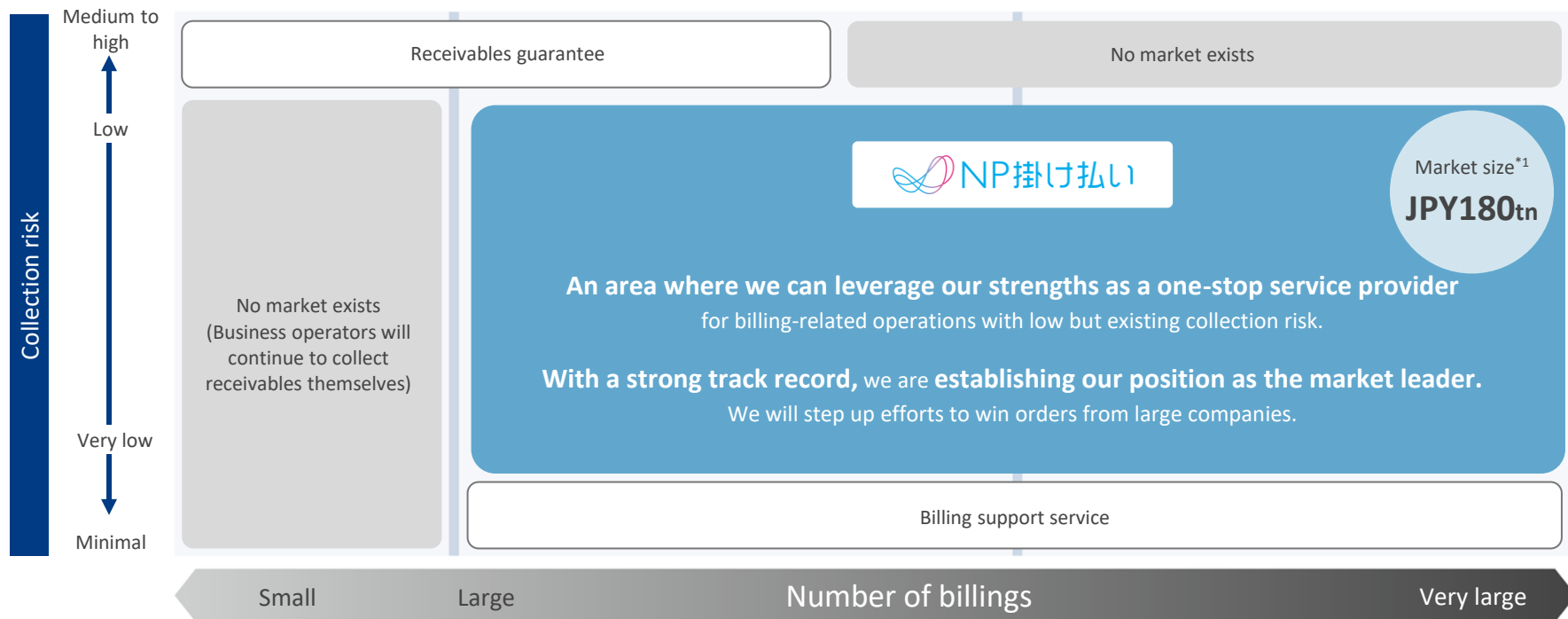
We do not anticipate any significant increases in development costs. Maintenance and operational expenses are also expected to increase moderately in line with GMV growth.

NP Atobarai will maintain and continue its established profit-generating structure.

NP Kakebarai is focused on the acquisition of large merchants, and **atone** is entering a phase of full-scale expansion.

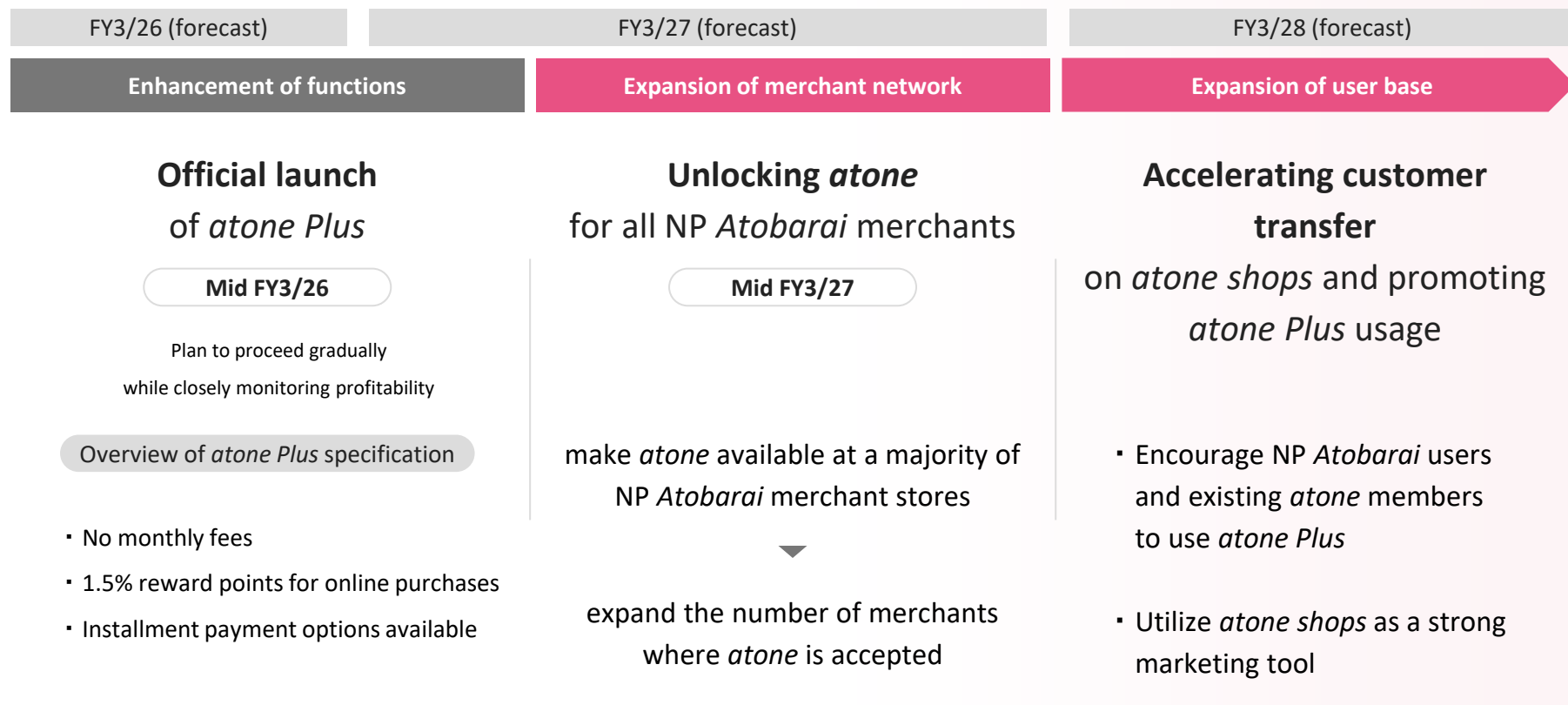
| | FY3/25 | FY3/26 (forecast) | FY3/27 (forecast) | FY3/28 (forecast) |
|--------|---|---|-------------------|------------------------|
| | | Maintain and continue its established profit-generating structure | | |
| NP後払い | Credit screening improvement Administrative fees for late payments | We will continue to target the transition of e-commerce companies from in-house BNPL to our service. | | |
| | Marketing measures | Pursue the acquisition of large merchants | | |
| NP掛け払い | Increasing brand awareness and generating sales pipeline | We will pursue contracts with major enterprise clients to drive continued GMV growth. In addition, we will further strengthen our financial services for our network of over 700,000 buyer companies. | | |
| | Enhancement of functions | Expansion of merchant network | | Expansion of user base |
| atone | Initiatives for acquiring new merchants and members | New initiatives are currently being prepared. The impact of these new initiatives is not included in the current three-year plan. | | |

Although the collection risk is low, the large volumes of small-value billing tasks is substantial. Many companies still handle these processes in-house, so we aim to capture this demand by offering comprehensive outsourcing solutions.

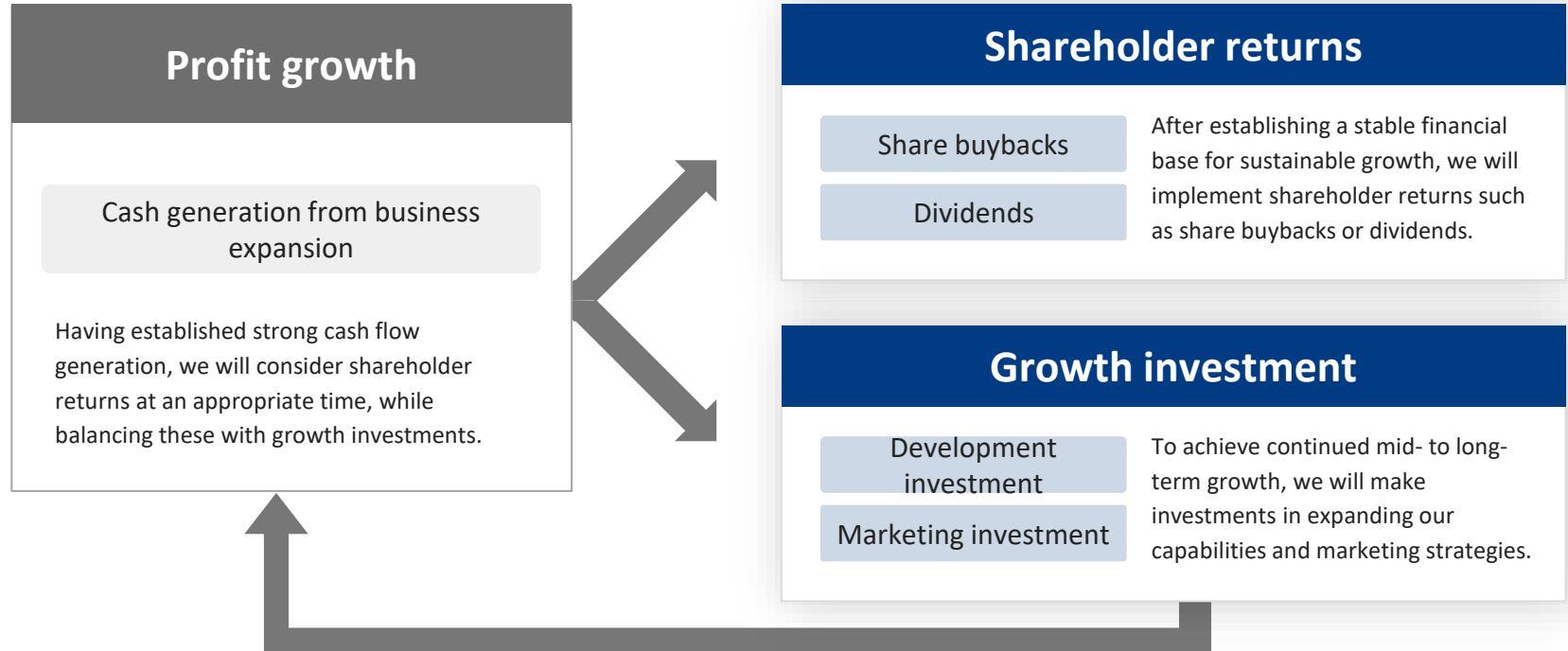


*1 Total amount of notes and accounts payable of SMEs: 50 trillion yen (Small and Medium Enterprise Agency: Basic Survey of SMEs in 2019 (actual results at the end of FY 2018)) x Annual turnover: 3.6 times (365 days / average payment site for promissory notes of SMEs: 101.1 days (Small and Medium Enterprise Agency: Report by Study Group to Improve Payment Terms including Promissory Notes))

We plan to officially launch *atone Plus* in the middle of this fiscal year. Following the launch, we will focus on expanding the number of merchants where *atone* is accepted and growing our user base.



We will continue to review our approach to shareholder returns, taking into account the accumulation of profits in the future.



Appendix

B2C Services
(*atone*, NP *Atobarai* and other)

Next-generation BNPL service for both online and in-store purchases.

Easy

One-click for online shopping
and with-app for in-store
purchases



Flexible

Pay in 10 Days
or
Pay Next Month



Beneficial

Earn points
every time you use it!
1 point = JPY 1 yen



atone.

7,600,000
members

Available for both
online and in-store shopping

Adaptable with White Label and OEM
(Digital optimized)

Web portal with
13 million PV / month

B2C: stores where *atone* is available

atone is available at approx. 1.3M stores. In addition to our direct merchants, members can enjoy *atone* at physical stores accepting Smart Code™ payment and in-app stores with *atone* app-exclusive card.

Stores where *atone* is available (non-exhaustive list)

Online stores

Marketplace



Apparel, cosmetics



Entertainment



Others



Physical stores*1

Convenience stores, supermarkets



Drugstores



Restaurants



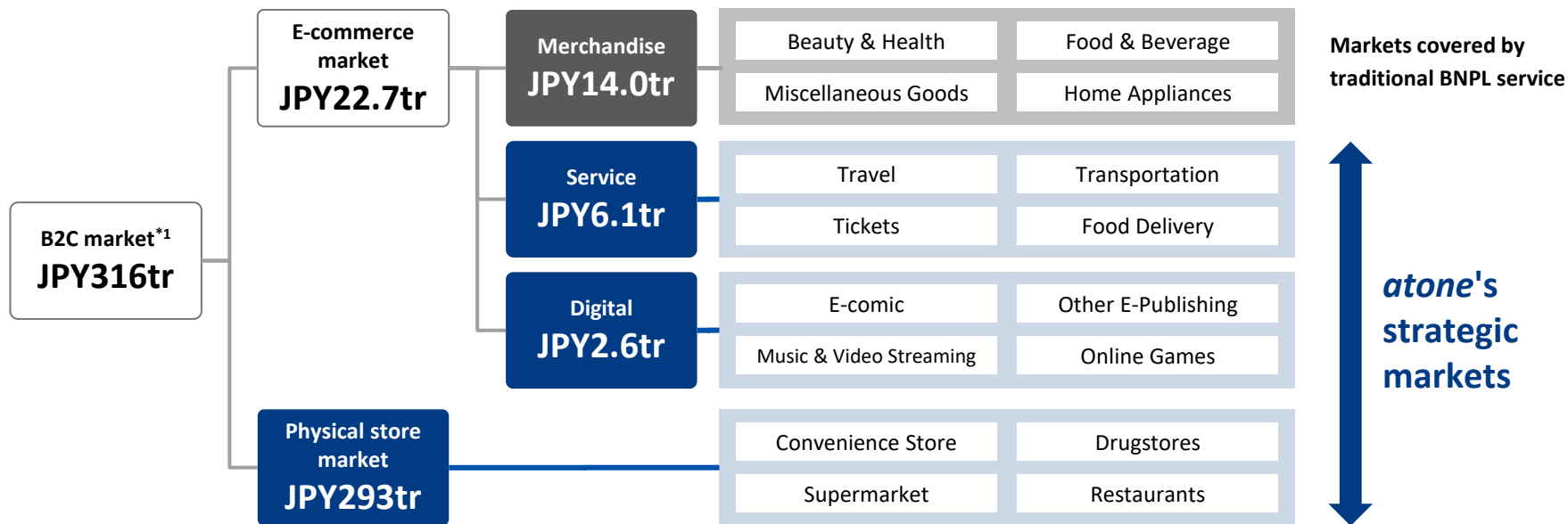
Daily necessity stores



*1 Some stores are not available

*2 Amazon, Amazon.co.jp and their logos are trademarks of Amazon.com, Inc. or its affiliates

With *atone*, a membership-based service, we aim to newly enter a market that has been difficult for conventional BNPL services to penetrate, and to be used in both online and offline transactions.



Examples of stores available

しまむら
オンラインストア

Qoo10

FamilyMart

LAWSON

NANO
universe

kinetsu
近鉄百貨店

YAMADA

DMM.com

まんが王国

animate

KFC

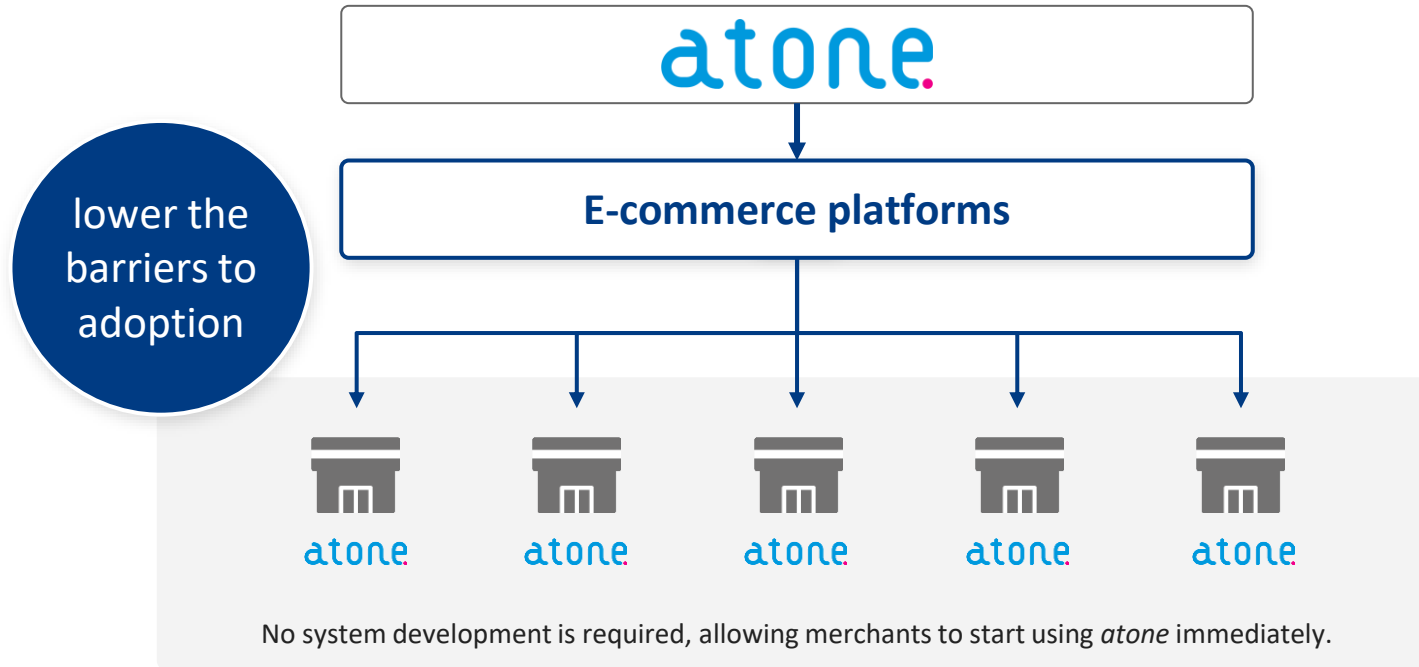
OK
OK Everyday Low Price

atone shops is Japan's first web portal for BNPL that consolidates information on stores, hot deals, and coupons.
atone users can enjoy new stores and hot deals.



E-commerce businesses using the *atone* integrated platform can introduce *atone* quickly and easily.

We expect *atone* to rapidly expand to a large number of e-commerce businesses and drive further GMV growth.



B2C e-commerce BNPL service with top market share, used by 1 in 7 people.
No sign-up or credit card is required to use.



No credit card required

No credit card required, no
worry about information
leakage or unauthorized use



No sign-up required

One-click payment without
complicated procedures



Payment after receiving goods

Pay easily by preferred
payment method after
confirming the goods



Number of annual unique users
Over 15 million *1

Accumulated transactions
exceeded 480 million

Merchants
203,000 stores

*1 The number of NP Atobarai users from April 1, 2021 to March 31, 2022, for whom both name and phone number match

NP *Atobarai air* is a risk-free guaranteed payment collection service that provides on-site service providers with an environment where they can concentrate on their main business.

No need to pay cash on the day

No need to have cash in advance



Safe and secure with no cash handling

Those who are uncomfortable with direct cash transactions can be reassured that they can pay later with an invoice



Pay wherever you want

Pay easily anytime, anywhere



Examples of industries to use



Renovation /
Construction work



Repair /
Maintenance



Housekeeping
service



Moving



Rental



Electricity / Gas



Significant reduction of the burden

on cash and receivables management

No collection operations required and
**100% guarantee of the
invoiced amount assured**

No portable device required

and
immediately available for use on-site

Introduction support available for
smooth operations

| | NP Atobarai | atone | |
|----------------|--|--|--|
| | | Pay in 10 Days | Pay Next Month |
| Payment term | Pay for each purchase within 14 days | Pay for each purchase within 10 days | Consolidated Pay the following month |
| Billing method | Paper invoice (E-billing available) | E-billing (email / SMS) | E-billing (App / email / SMS) |
| Payment method | Convenience store, Bank, Post office | Convenience store, Bank | Convenience store, Bank, Direct debit |
| Membership | Not required | Not required | Required |
| Point reward | O (0.5%) | O (sign-up required) | O (0.5%) |
| Target market | E-commerce merchandise | E-commerce merchandise, non- merchandise | E-commerce merchandise, non- merchandise, physical stores |

Budget Control

1 Pay cash each time to prevent overspending



- ✓ By paying for each transaction, customers feel in control of their expenditures
- ✓ Easy to control the budget because customers only need to monitor cash movements

2 Pay when you want within the due date



- ✓ No cash preparation is necessary, unlike in case of Cash on Delivery
- ✓ Customers do not have to wait until payday for shopping

Security

3 No risk of credit card info leakage or unauthorized uses



- ✓ Credit card info is not required
- ✓ No risk of fraudulent payments, since customers must actively make the payment

4 Easy to cancel and return



- ✓ No automatic payments without notice

Convenience

5 No credit card / No sign-up is required



- ✓ One click payment
- ✓ Can purchase with confidence even with the first-visiting online store
- ✓ No need to use credit cards
- ✓ Mobile-friendly

6 Payment made after the arrival of goods

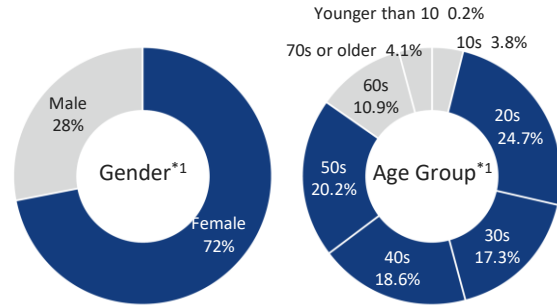


- ✓ No worry about whether goods will arrive, unlike in case of advance payments
- ✓ Easy to return, easy to exchange, easy to cancel

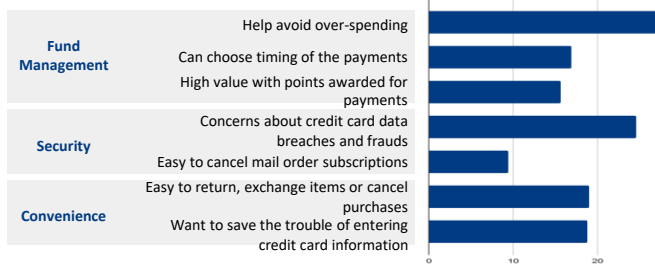
Growth has been driven by the need for fund management, security, and convenience, especially among women in their 20s to 50s.

Main user groups and reasons for use

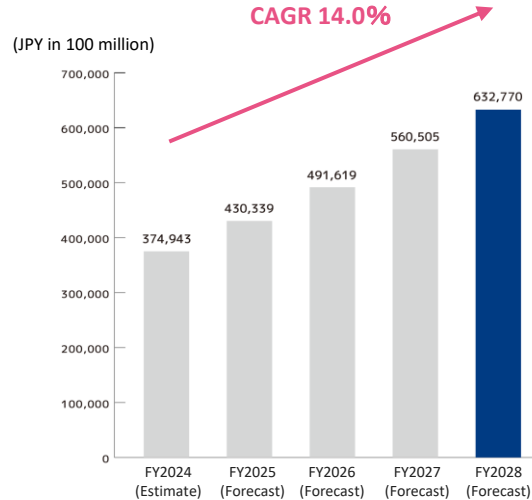
In e-commerce, core users of BNPL service are women in their 20s to 50s



Demand in fund management, security, and convenience*2



E-commerce payment services market size forecast



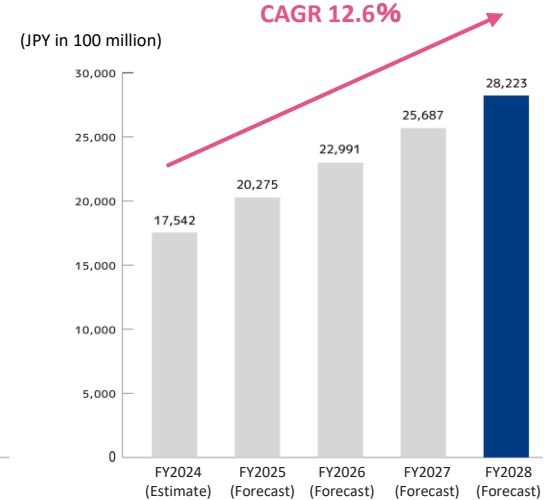
Source: Yano Research Institute "E-commerce Payment Service Market in Japan 2025" (published March 27, 2025)

* Based on transaction volume of providers that operate payment services on EC sites, etc.

* For code payment, only transaction volume of EC payment service providers is covered

* Figures are based on presumption for 2024 and prospect after 2025

BNPL market size forecast



Source: Yano Research Institute "E-commerce Payment Service Market in Japan 2025" (published March 27, 2025)

* Based on transaction volume of BNPL payment service providers

* Figures are based on presumption for 2024 and prospect after 2025

* BNPL payment service market is contained in the EC payment service market

* 1 Breakdown of NP Point Club members as of March 31, 2025

* 2 Survey on our members conducted from December 28 to 30, 2018, targeting 1,738 men and women of in their twenties or older

E-commerce merchandise

Shopping mall



TV shopping



Online supermarket



Housing Equipment



Fashion



E-commerce non-merchandise / on-site services

Tickets



E-comic



Live streaming



Housing management



Repair & inspection



Physical stores

Supermarket



Convenience store



Restaurant



*1

Cafe



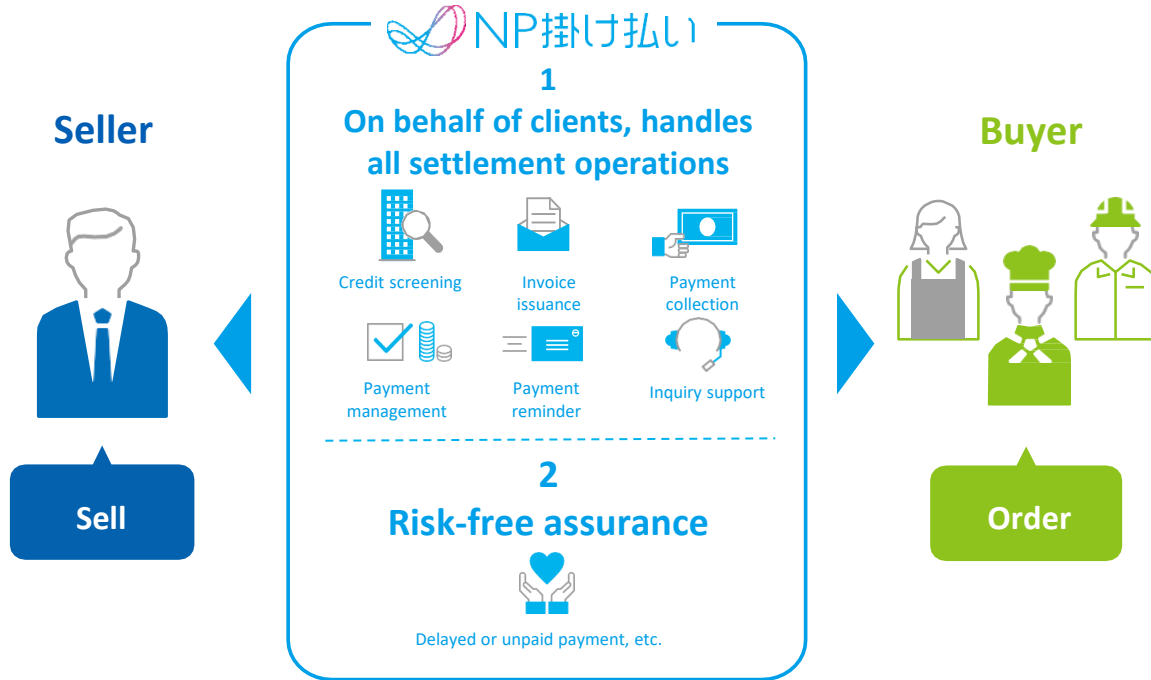
*1

Appendix

B2B Service (NP *Kakebarai*)

BNPL service for B2B transactions used by 1 in 5 companies.

It manages all the settlement operations between merchants and their clients.



Approx. **740,000** companies
are using NP Kakebarai

No.1^{*1}
B2B payment service

Contributes to sales increase and
workload reduction for
merchants

Sole proprietors are also available
Immediate credit screening

Merchants' concerns



The burden of payment processing is expected to increase as the business grows.



There is concern about extending credit to small and medium-sized companies.



Payment processing takes too much time, and each department can't concentrate on its core business.



There are demands to offer more settlement options to increase customer satisfaction instantly.



Implementation benefits



You can outsource entire payment operations to improve efficiency.



You can focus on your core business.



You can expand transactions and increase sales.

Indeed Recruit Partners Introduces NP Kakebarai.



Challenges for the future work environment

Due to structural issues such as the declining workforce and trends like work style reforms, tasks that companies have traditionally handled in-house such as invoice issuance, collection, payment reminder, and accounts receivable management are becoming an increasing burden.

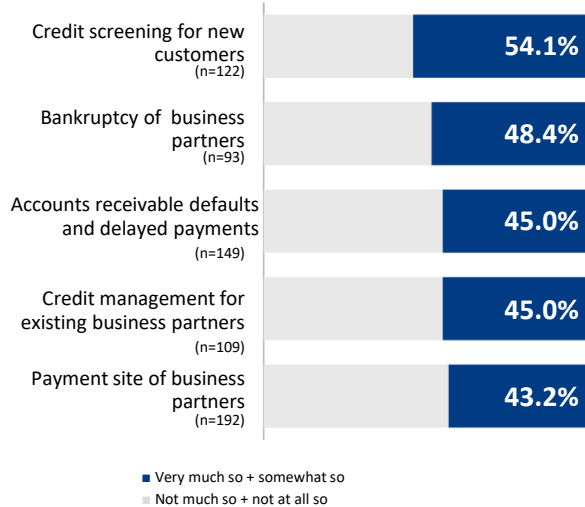


Growth in Our B2B Business

Our solution offers outstanding cost-effectiveness for large enterprises with a high volume of small-value invoices. We plan to horizontally expand our B2B service to other companies with similar operational needs.

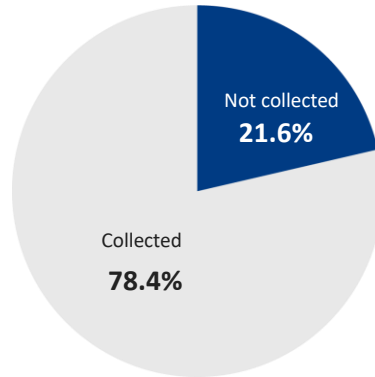
Payment delays and collection issues in billing/payment operations.

1 About half of respondents feel challenged in credit screening, bad loans, and late payments issues.



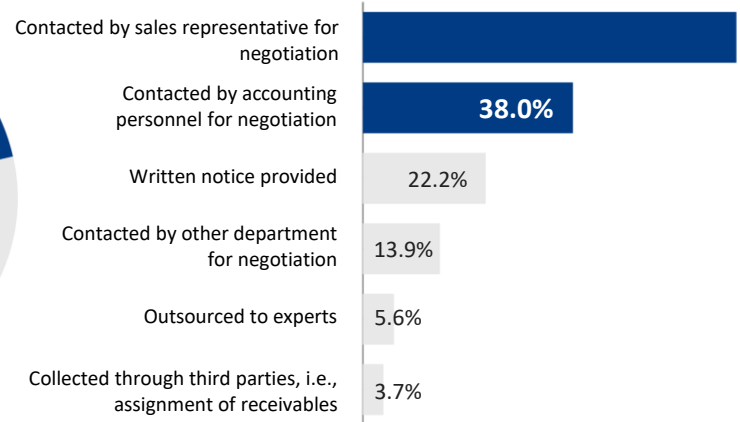
2 21.6% of the "late payments" were eventually not collected.

Collection rate of late payment that the respondents have experienced (n=113).



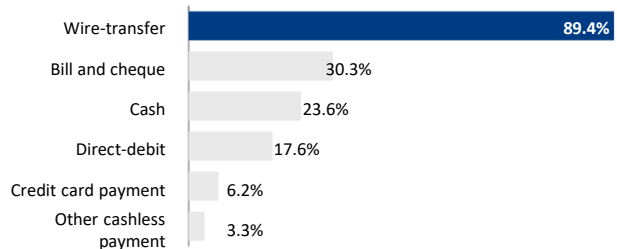
3 Sales representatives also have trouble in contacting and negotiating.

Underlying factors of late payment that the respondents have experienced (n=108).

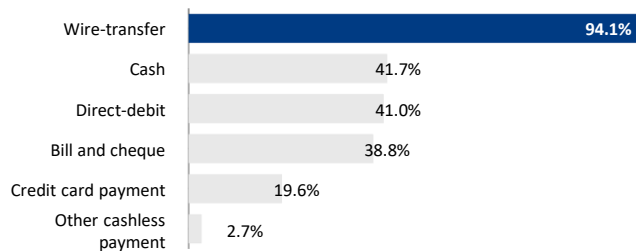


Due to longstanding business practices, there remains a strong demand for invoice payments in B2B transactions.

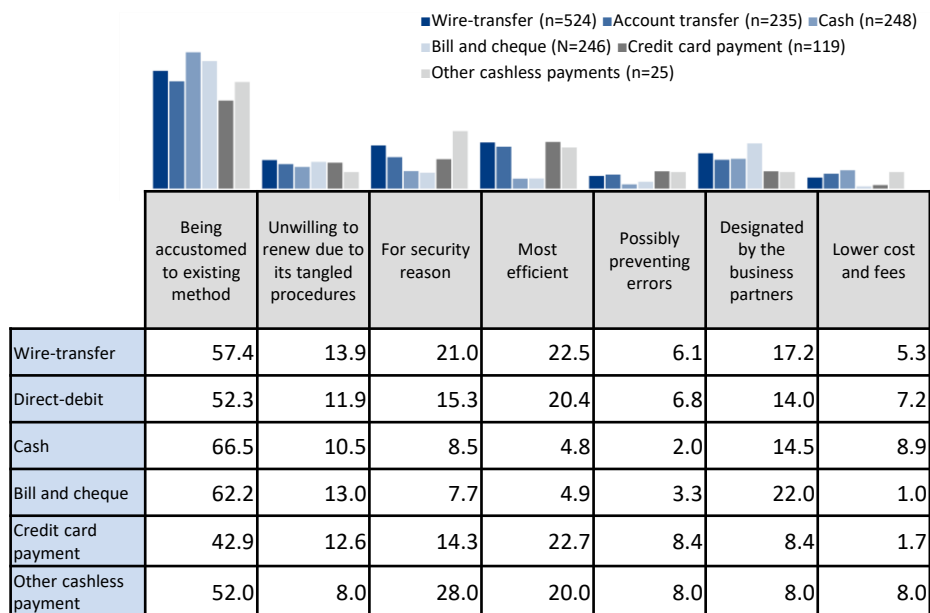
Payment method to receive payment (n=547) *multiple answers accepted



Payment method to make payment (n=556) * multiple answers accepted



Reasons for choosing a payment method



Wholesale

Construction Material



Liquor



Food & Beverage



Beauty



Packaging



Start-ups

Sharing Economy



Back Office



Human Resource



Marketing



Marketplace



Major Companies



Appendix

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- News releases

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