

# **Financial Results Presentation**

## **for the Three Months Ended June 30, 2025**



Net Protections Holdings, Inc.  
(TSE Prime Market: 7383)

Highlights of Financial Results	3
Management Topics	16
B2B Growth Strategy (from <a href="#">Company Presentation</a> )	19
Appendix	25



## Highlights of Financial Results

Group total

**Achieved 20%+ YoY growth in GMV. Operating profit increased 2.8x.**

Group total

GMV<sup>\*1</sup> **JPY180.2bn**

**+20.6% YoY**  
(B2C +7.1%, B2B +43.4%)

Q1 operating profit **JPY767mn**  
+180.9% YoY

B2C *atone*

Q1 GMV **JPY13.3bn**

+65.3% YoY

Topics

GMV grew significantly driven by increased transactions with existing merchants and the onboarding of new merchants.

B2C *NP Atobarai and other*

Q1 gross profit **JPY2.05bn**

+28.1% YoY

Topics

Gross profit increased due to the addition of late payment administration fees that began in Q2 FY3/25.

B2B *NP Kakebarai*

Q1 GMV **JPY79.6bn**

+43.4% YoY

Topics

Achieved high growth driven by increased transactions with existing merchants and the onboarding of new large merchants.

## Group Financial Results: Summary for Q1 (for Three Months Ended June 30, 2025)

**GMV growth exceeded 20%.**

**Operating profit is ahead of the plan, having already reached 30% of the full-year projection.**

Summary (JPY in millions)	FY3/26 Q1		Full-year earnings forecast <sup>*5</sup>	
	Results	YoY percentage change	Amount	Progress rate
<b>GMV (non-GAAP)<sup>*1</sup></b>	180,282	+20.6%	742,000	24.3%
<b>Total operating revenue</b>	6,163	+17.3%	25,410	24.3%
<b>Gross profit (non-GAAP)<sup>*2</sup></b>	2,919	+29.3%	11,390	25.6%
<b>SG&amp;A expenses (non-GAAP)<sup>*3</sup></b>	2,320	+8.6%	9,380	24.7%
<b>Operating profit</b>	767	+180.9%	2,600	29.6%
<b>Profit before income taxes</b>	776	+204.9%	2,440	31.8%
<b>Profit attributable to owners of parent</b>	474	+250.5%	1,440	32.9%
<b>Basic earnings per share</b>	4.77 yen	-	14.50 yen	32.9%
<b>EBITDA (non-GAAP)<sup>*4</sup></b>	1,196	+75.6%	4,300	27.8%

\*1 GMV: Gross merchandise value for the Group's payment services

\*2 Gross profit: Total operating revenue - (Invoicing related expenses + Bad debt related expenses + Other operating revenue + Other payment related expenses)

\*3 SG&A expenses: Operating expenses - (Invoicing related expenses + Bad debt related expenses + Other operating expenses + Other payment related expenses)

\*4 EBITDA: Operating profit + (Depreciation and amortization + Share-based payment expenses + Loss on disposal of property, plant and equipment + Impairment losses - Gain from reversal of impairment losses)

\*5 Consistent with Consolidated Financial Results for the Fiscal Year Ended March 31, 2025 and Financial Results Presentation dated May 15, 2025

## Upward Revision of Full-Year Earnings Forecast

We have revised the full-year forecast upward due to strong performance in the Q1 results.

Operating profit has been adjusted from JPY2.6 bn to JPY2.84 bn to reflect the increase in GMV and cost improvements.

(JPY in millions)	Previous full-year forecast (A)		Revised full-year forecast (B)		(B) – (A) Amount change	(B) / (A) Percentage change
	Full-year		Full-year		Full-year	Full-year
	H1	H2	H1	H2		
GMV (non-GAAP)* <sup>1</sup>	742,000		749,000		7,000	+0.9%
	353,000	389,000	360,000	389,000		
Total operating revenue	25,410		25,500		90	+0.4%
	12,270	13,140	12,360	13,140		
Gross profit (non-GAAP)* <sup>2</sup>	11,390		11,630		240	+2.1%
	5,470	5,920	5,710	5,920		
Operating profit	2,600		2,840		240	+9.2%
	1,080	1,520	1,320	1,520		
Profit before income taxes	2,440		2,680		240	+9.8%
	1,020	1,420	1,260	1,420		
Profit attributable to owners of parent	1,440		1,580		140	+9.7%
	600	840	740	840		
EBITDA (non-GAAP)* <sup>3</sup>	4,300		4,540		240	+5.6%
	1,910	2,390	2,150	2,390		

\*1 GMV: Gross merchandise value for the Group's payment services

\*2 Gross profit: Total operating revenue - (Invoicing related expenses + Bad debt related expenses + Other operating revenue + Other payment related expenses)

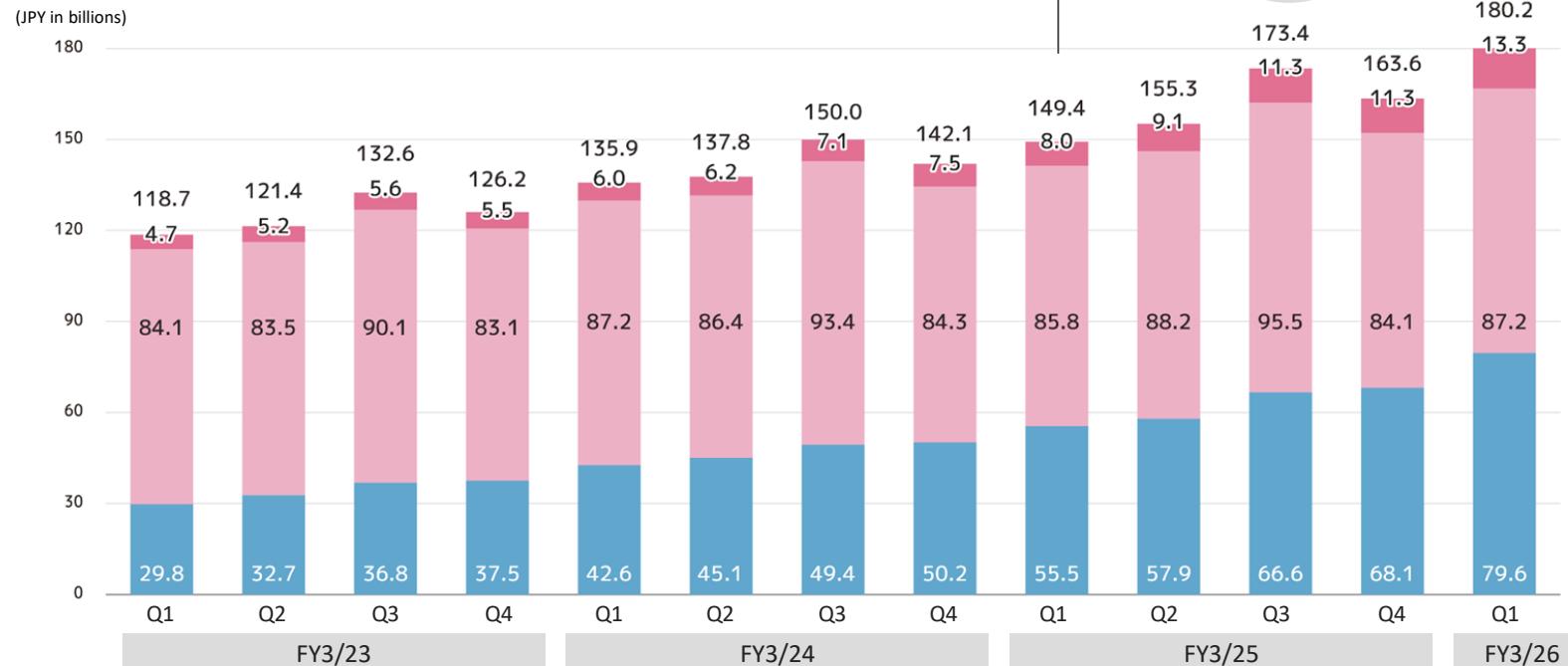
\*3 EBITDA: Operating profit + (Depreciation and amortization + Share-based payment expenses + Loss on disposal of property, plant and equipment + Impairment losses - Gain from reversal of impairment losses)

## Quarterly Changes in GMV

**Group total GMV increased 20.6% YoY.**

**The main growth drivers were *atone* (+65.3%) and *NP Kakebarai* (+43.4%).**

- B2C *atone*\*1
- B2C NP *Atobarai* and other\*2
- B2B NP *Kakebarai*\*3



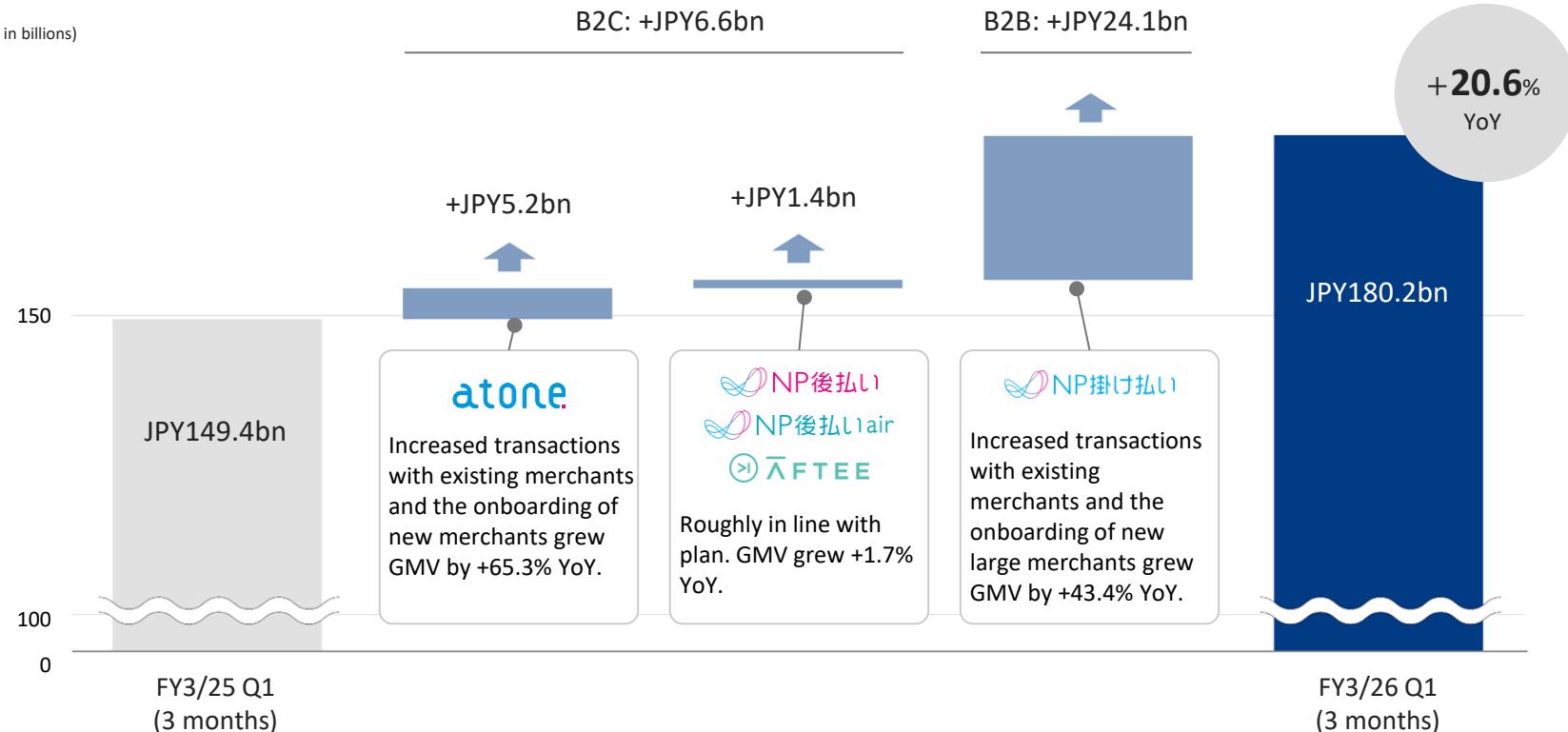
\*1 Total amount of payments (including consumption tax) made through *atone* provided by the Group

\*2 Total amount of payments (including consumption tax) made through NP *Atobarai*, NP *Atobarai air*, and AFTEE provided by the Group

\*3 Total amount of payments (including consumption tax) made through NP *Kakebarai* provided by the Group

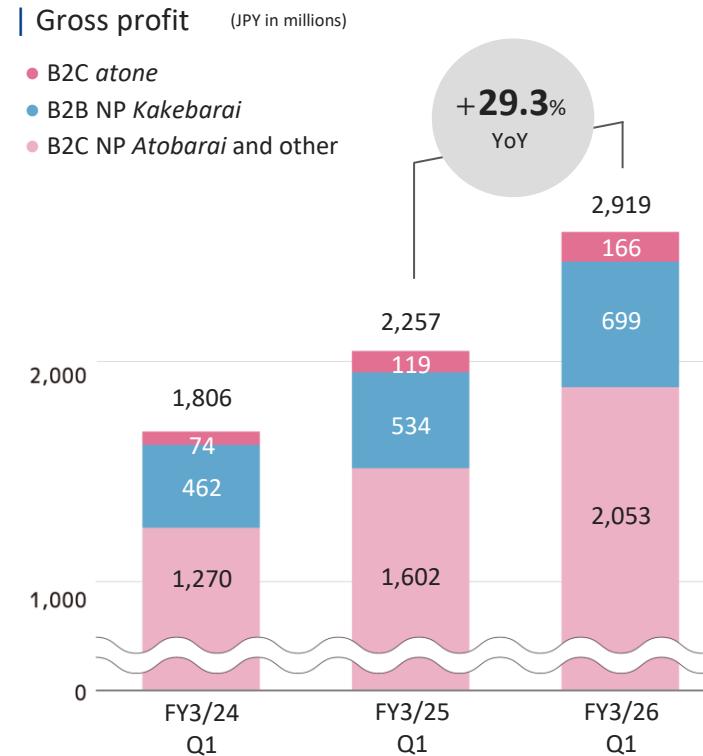
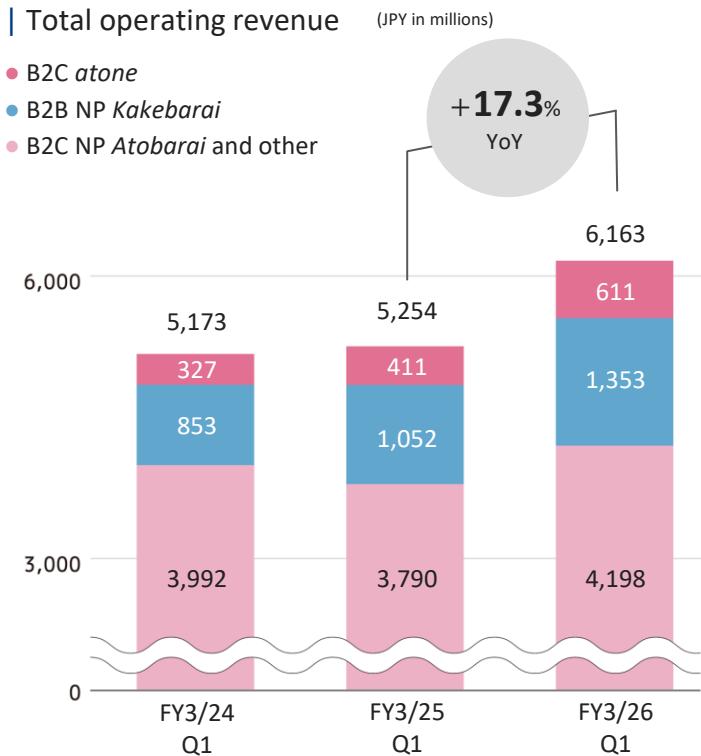
**The Group total GMV was JPY180.2bn, up 20.6% YoY  
due to year-on-year increase of JPY6.6bn in B2C and JPY24.1bn in B2B.**

(JPY in billions)

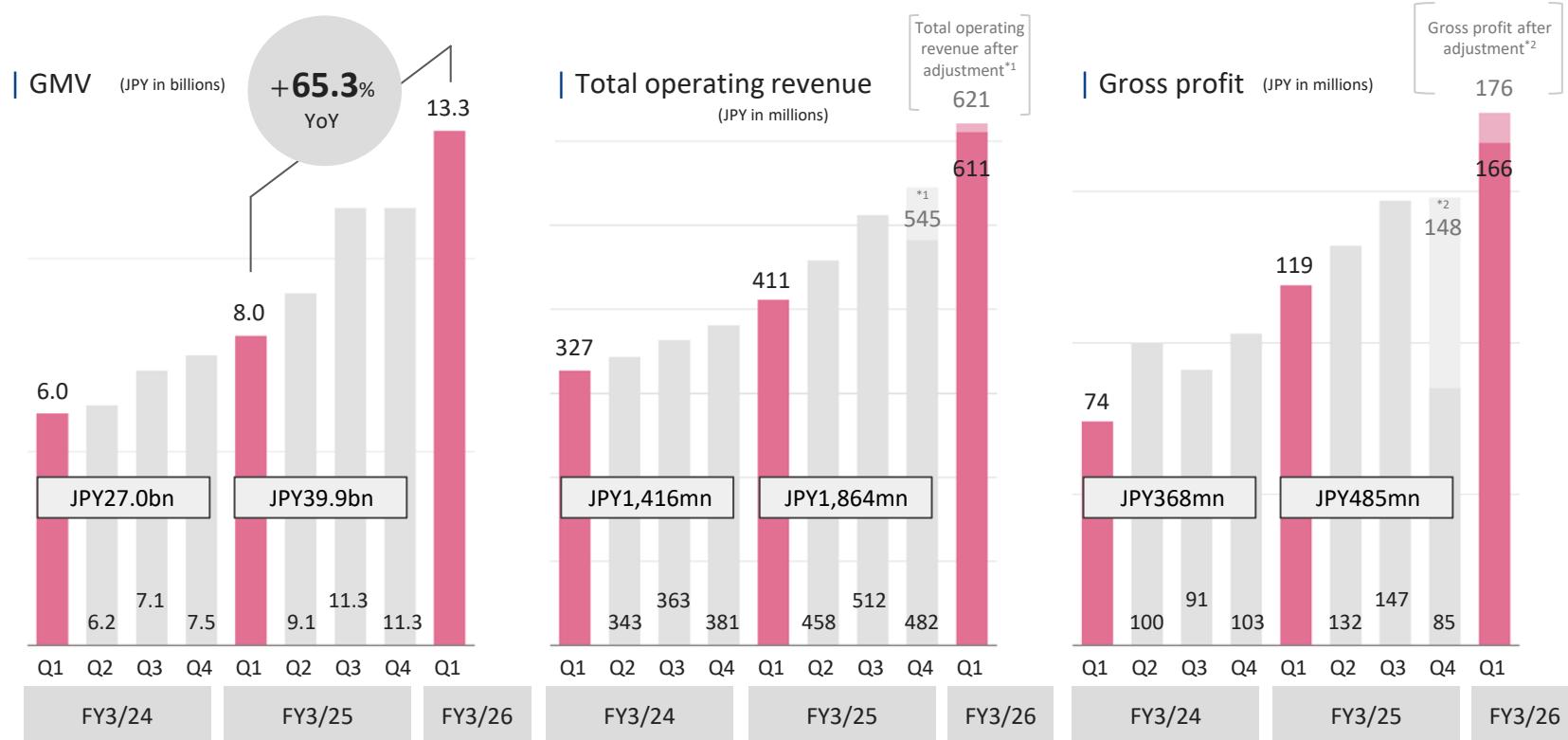


## Total Operating Revenue and Gross Profit

The Group total operating revenue and gross profit increased by 17.3% and 29.3%, respectively, due to late payment administration fees from NP *Atobarai* and increased GMV for *atone* and NP *Kakebarai*.



**GMV increased significantly by 65.3% driven by increased transactions with existing merchants and the onboarding of new merchants.**



<sup>\*1</sup> Total operating revenue after adjustment: the amount by which the reduction in operating revenue due to the campaign was added back to operating revenue

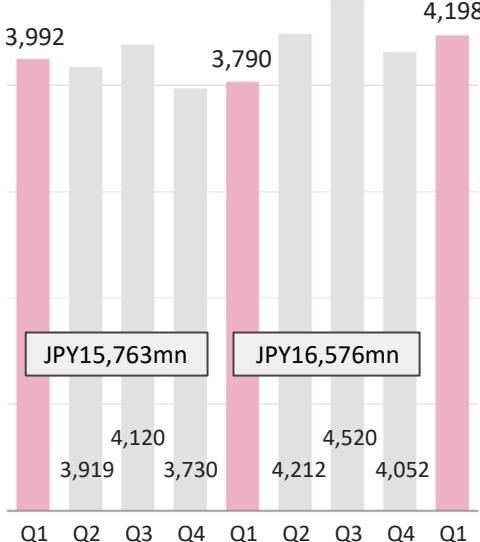
<sup>\*2</sup> Gross profit after adjustment: the amount by which the reduction in gross profit due to the campaign was added back to gross profit

**Gross profit increased by 28.1% due to the addition of late payment administration fees introduced in Q2 FY3/25.**

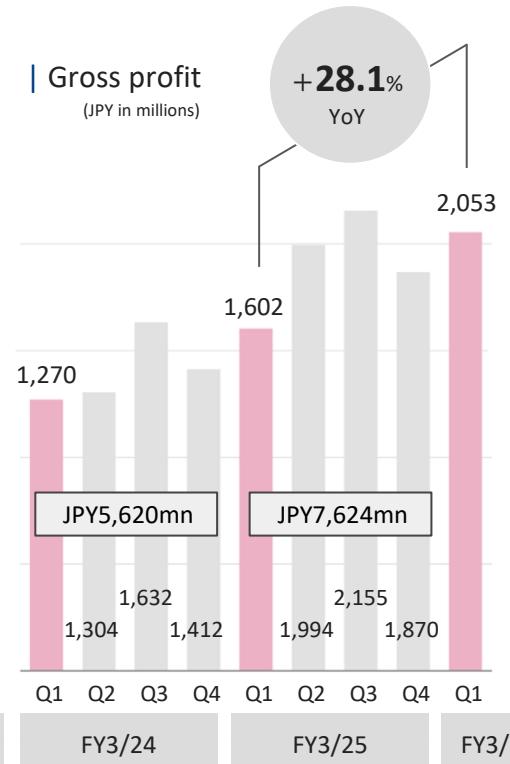
GMV (JPY in billions)



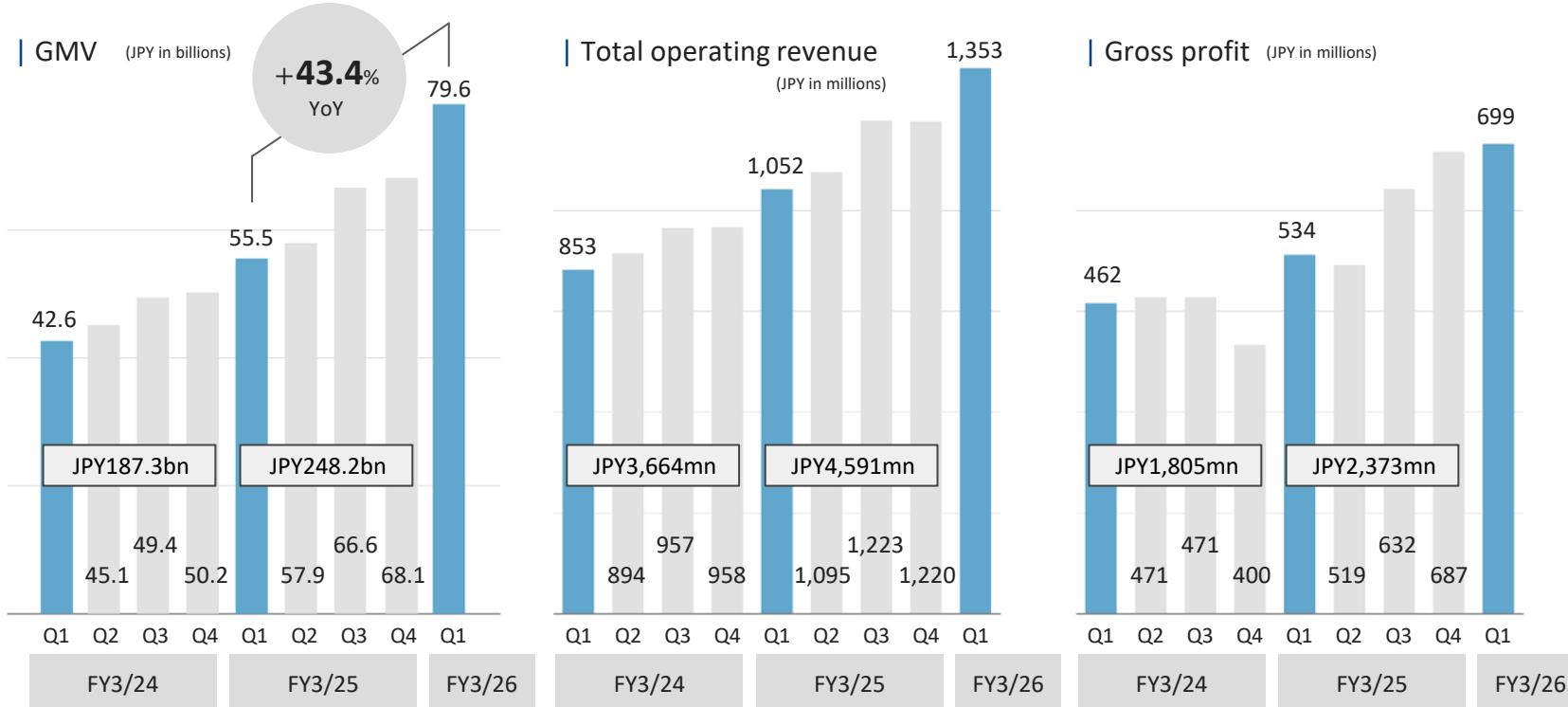
Total operating revenue (JPY in millions)



Gross profit (JPY in millions)

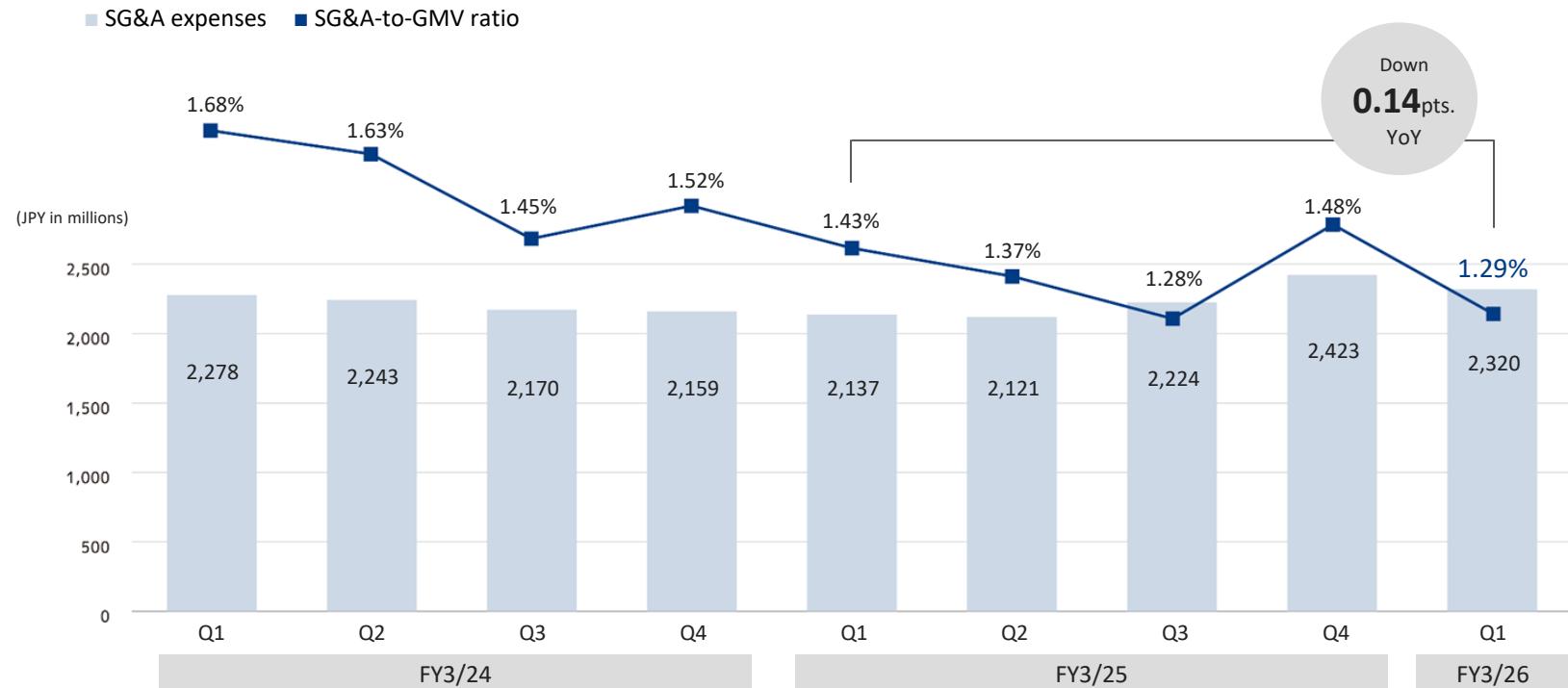


**Achieved a strong growth of 43.4% driven by increased transactions with existing merchants and the successful onboarding of new large merchants.**



**The SG&A-to-GMV ratio improved by 0.14 percentage points YoY to 1.29%.**

**Our continued efforts to control the SG&A-to-GMV ratio contributed to a decreasing trend.**



## SG&A Expenses: Quarterly Changes by Function

**System-related T&D expenses increased due to growth in transaction volumes across all businesses, while increases in S&M and other expenses were limited.**



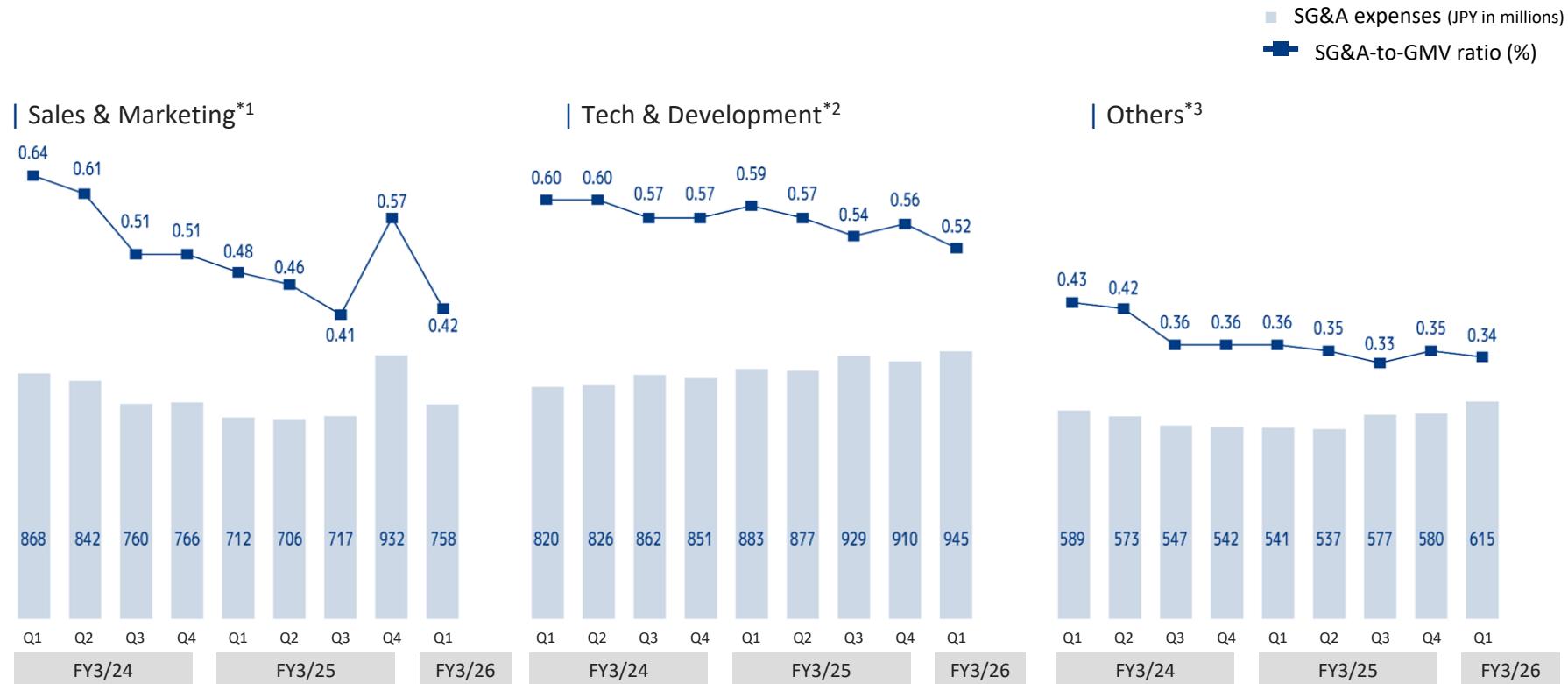
\*1 Sales & Marketing: Personnel, outsourcing, operations related, marketing, and other expenses related to sales and marketing

\*2 Tech & Development: Personnel, outsourcing, operations related, and other expenses related to system development, credit related operations, and other operations

\*3 Others: SG&A expenses other than \*1 and \*2 (personnel and outsourcing expenses related to back-office operations, outsourcing expenses of help desk for services, etc.)

## Changes in Ratio of SG&A Expenses to GMV

Operating leverage is working effectively across all expense categories.



\*1 Sales & Marketing: Personnel, outsourcing, operations related, marketing, and other expenses related to sales and marketing

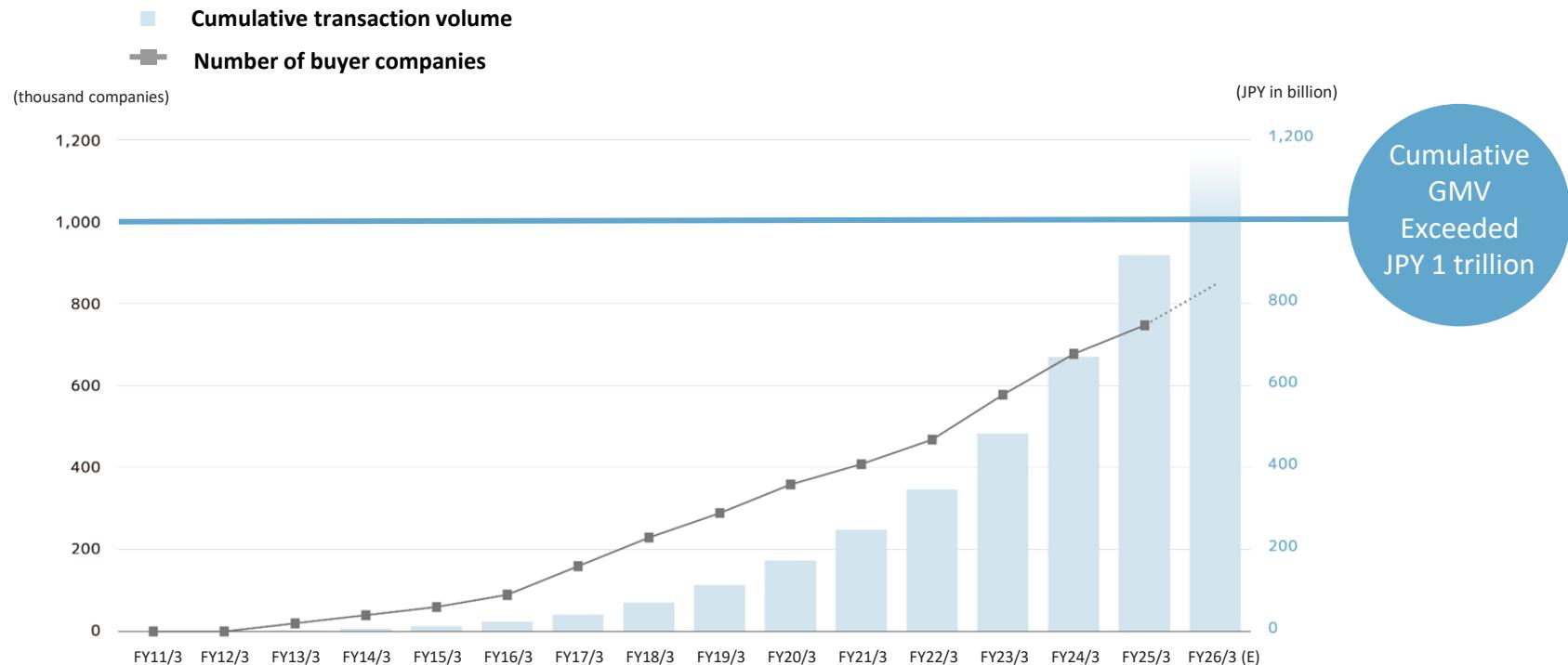
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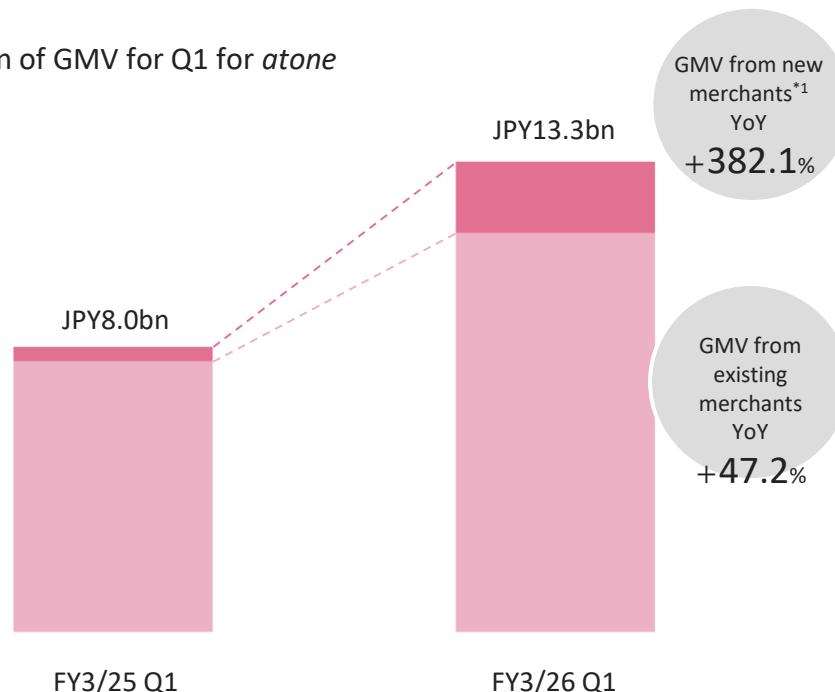
## Management Topics

**In July 2025, NP *Kakebarai* surpassed JPY 1 trillion in cumulative transaction volume since its service launch in 2011.**



**In addition to increased transactions with existing merchants, the acquisition of new merchants significantly contributed to GMV growth. *atone Plus* was officially launched on August 1.**

| Comparison of GMV for Q1 for *atone*



Main existing merchants contributing to GMV growth

- Qoo10
- Other E-commerce merchants

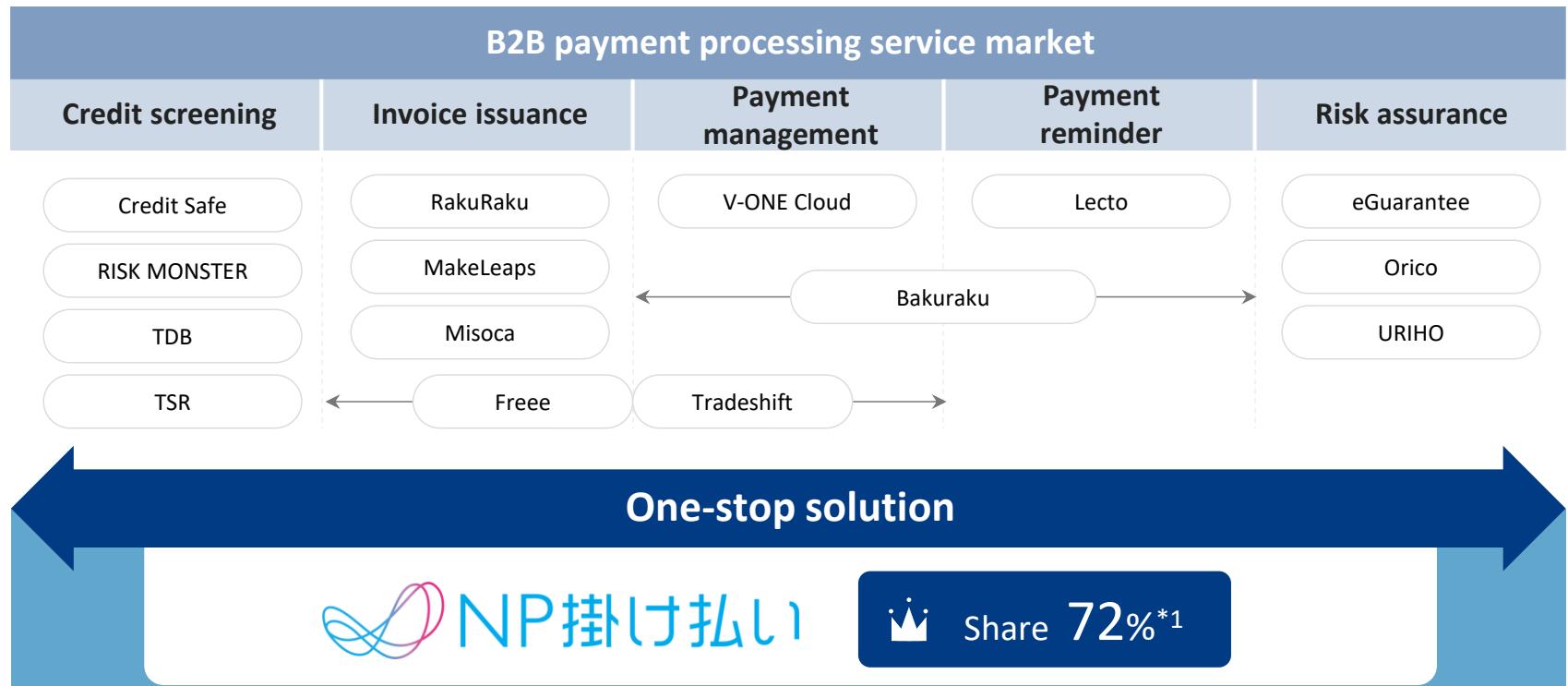
Newly acquired merchants

- MUJI
- DMM
- Other digital content merchants



## **B2B Growth Strategy** (from Company Presentation)

There are various players in the B2B payment processing service market in Japan.  
However, only few players can provide an one-stop solution.

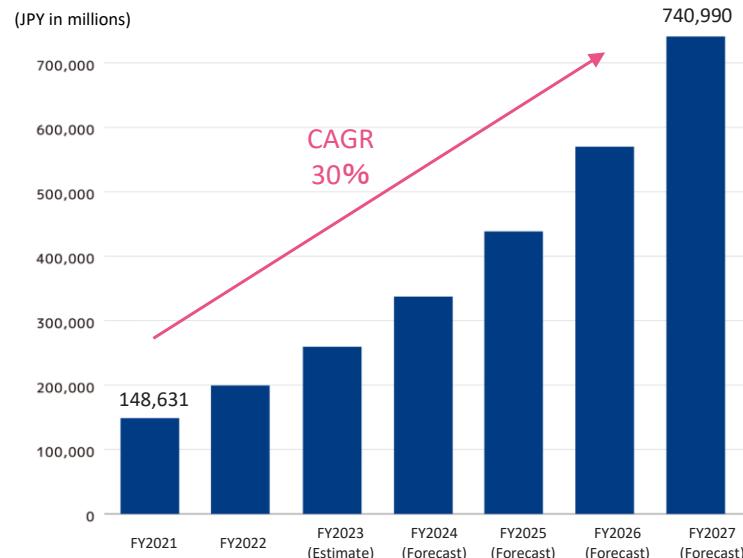


\*1 Our estimate based on Yano Research Institute "B2B Payments Service Market in Japan: Key Research Findings 2024" (published July 1, 2024)

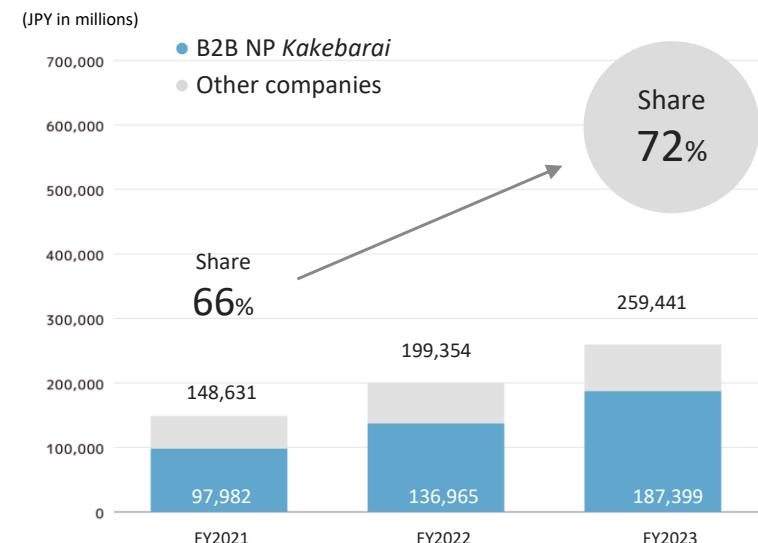
**The B2B payments service market is growing and is expected to continue to expand.**

**The share of NP *Kakebarai* exceeds 70%, making us the No.1 player<sup>\*1</sup> in the market.**

### | B2B Payments Service Market Size Transition and Forecast<sup>\*2</sup>



### | Our share in the B2B payments service market<sup>\*1</sup>



\*1 Our estimate based on B2B payment service market size data

\*2 Source: Yano Research Institute "B2B Payments Service Market in Japan: Key Research Findings 2024" (published July 1, 2024)

Note 1: Based on transaction volume of service providers

Note 2: Figures are based on estimate for FY2023 and forecast for FY2024

**Timee has rapidly expanded its business at an unprecedented pace and established itself as the market leader. By utilizing our B2B service, NP Kakebarai, Timee has built a solid foundation for its rapid growth.**

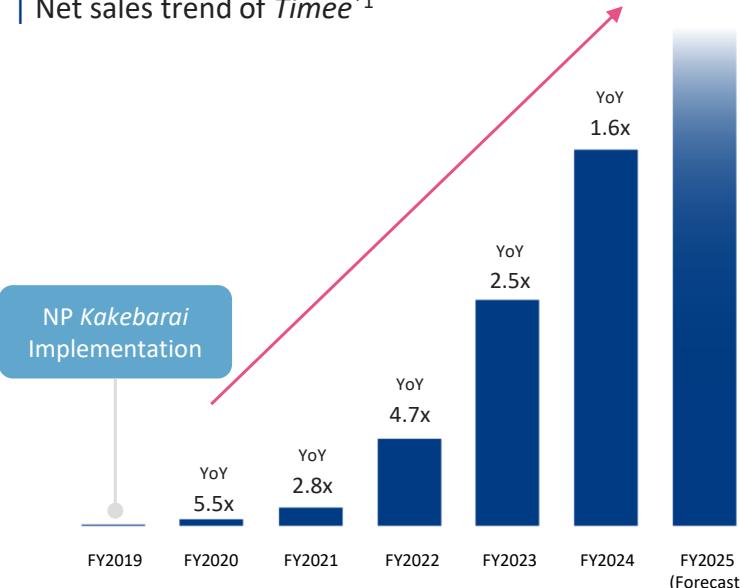
Challenges Before Implementation

- Thousands to tens of thousands of invoices are processed each month
- The back office team is limited in size
- Hiring cannot keep pace with the speed of business expansion

benefits after implementation

- Accurate solutions provided by billing professionals
- Now an essential part of the back office organization
- As a result, a healthy cash flow has been achieved

Net sales trend of *Timee*<sup>\*1</sup>



The leading company in the on-demand work industry, boasting one of the largest numbers of registered users<sup>\*2</sup> and job postings<sup>\*3</sup> in the market

<sup>\*1</sup> Based on *Timee*, Inc.'s Q2 FY10/25 Earnings Presentation. Graphs created by our company using publicly disclosed information

<sup>\*2</sup> Survey agency: Macromill, Survey method: Online, Survey period: January 31 – February 4, 2025, Respondents: 1,033 men and women aged 18 to 69 who have worked on-demand jobs within the past year

<sup>\*3</sup> Market survey on on-demand job June 2025, Survey agency: Japan Marketing Research Organization, Survey period: May 13 – June 12, 2025

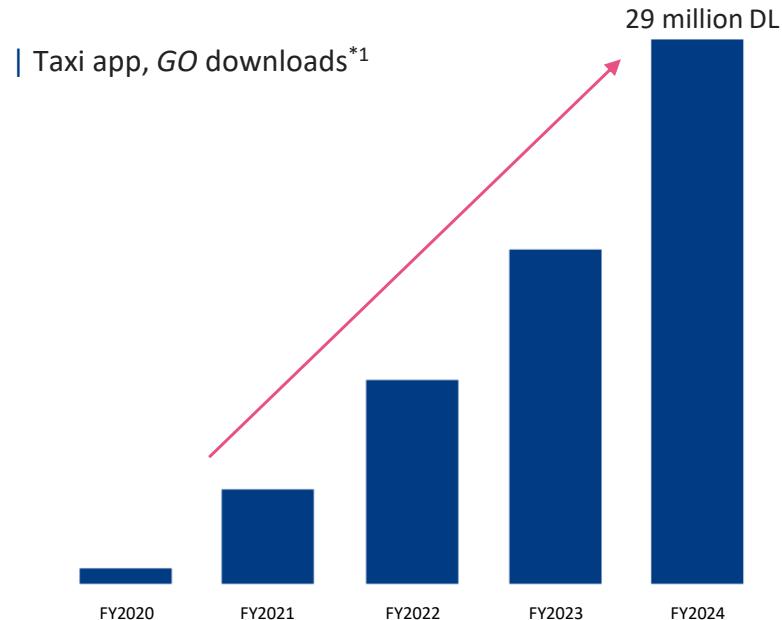
**With the implementation of our B2B service, GO Taxi's billing operations were reduced to one-third of their original volume, contributing to rapid growth. Our B2B service also enabled them to deal with clients who previously did not meet credit requirements, resulting in a substantial increase in transaction volume.**

Challenges  
Before  
Implement  
ation

- Many clients were unable to pass the internal credit screening
- The operational workload was already heavy and expected to increase further

benefits  
after  
implement  
ation

- With credit screening no longer required, the number of transactions increased significantly, resulting in rapid growth.
- By streamlining billing operations, the back office team were able to focus more on client analysis and initiatives to drive greater usage



A leading taxi app  
with one of the largest networks in Japan

By leveraging our strong track record, we are promoting implementation among leading players in each industry. we aim to achieve further growth through efficient and cost-effective sales activities with the existing track record.

B2B market size **JPY 180 trillion<sup>\*1</sup>**

We focus our sales activities primarily on the industries below

Liquor wholesale industry

Market size

Approx. JPY4.9tn<sup>\*2</sup>

e.g. LIQUOR MOUNTAIN

Food wholesale industry

Market size

Approx. JPY?tn

e.g. Sogo Shokuhin SE

SaaS industry

Market size

Approx. JPY2.5tn<sup>\*3</sup>

e.g. DONUTS

Recruitment advertising industry

Market size

Approx. JPY730bn<sup>\*4</sup>

e.g. Indeed Recruit P

Office furniture industry

Market size

Approx. JPY230bn<sup>\*5</sup>

e.g. OFFICECOM

On-demand work industry

Market size

Approx. JPY82.4bn<sup>\*6</sup>

e.g. Timee

focusing our sales activities on companies in the same industry with similar challenges

...

\*1 Total amount of notes and accounts payable of SMEs: 50 trillion yen (Small and Medium Enterprise Agency: Basic Survey of SMEs in 2019 (actual results at the end of FY 2018)) x Annual turnover: 3.6 times (365 days / average payment site for promissory notes of SMEs: 101.1 days (Small and Medium Enterprise Agency: Report by Study Group to Improve Payment Terms including Promissory Notes)) \*2 "Overview of the Alcoholic Beverage Manufacturing and Wholesale Industries (FY2024 Survey)," Liquor Tax Division, Taxation Department, National Tax Agency (December 2024) \*3 "Software Business New Market 2024 Edition" (August 2024), Fuji Chimera Research Institute \*4 "Survey Results on the Size of the Job Information Service Market" (February 2025), Association of Job Information of Japan \*5 "Market Research Report: Japan Office Furniture Market Size & Share Analysis – Growth Trends & Forecasts (2024–2029)" (July 2024), Market Research Center \*6 "Survey on the Spot Work Placement Service Market (2023)," Yano Research Institute



# Appendix

- Financial Statements, etc.
- Company Profile
- B2C Services (*atone*, NP *Atobara* and other)
- B2B Service (NP *Kakebarai*)
- IR Newsletter

Appendix

Financial Statements, etc.

# Key Performance Indicators

	Three months ended June 30, 2024	Three months ended June 30, 2025	Percentage change
	(JPY in millions)	(JPY in millions)	%
GMV (non-GAAP)* <sup>1</sup>	<b>149,481</b>	<b>180,282</b>	<b>20.6</b>
B2C Services: NP <i>Atobarai</i> and other	85,828	87,255	1.7
B2C Services: <i>atone</i>	8,073	13,344	65.3
B2B Service	55,579	79,681	43.4
Total operating revenue	<b>5,254</b>	<b>6,163</b>	<b>17.3</b>
B2C Services: NP <i>Atobarai</i> and other	3,790	4,198	10.8
B2C Services: <i>atone</i>	411	611	48.6
B2B Service	1,052	1,353	28.6
– Other operating revenue	162	172	6.0
Revenue	<b>5,091</b>	<b>5,991</b>	<b>17.7</b>
– Invoicing related expenses (non-GAAP)* <sup>2</sup>	1,968	2,003	1.8
– Bad debt related expenses (non-GAAP)* <sup>3</sup>	766	942	23.0
– Other payment related expenses (non-GAAP)* <sup>4</sup>	100	125	24.8
Gross profit (non-GAAP)* <sup>5</sup>	<b>2,257</b>	<b>2,919</b>	<b>29.3</b>
B2C Services: NP <i>Atobarai</i> and other	1,602	2,053	28.1
B2C Services: <i>atone</i>	119	166	39.4
B2B Service	534	699	30.8
– SG&A and other operating expenses (non-GAAP)* <sup>6</sup>	2,146	2,323	8.3
Operating profit	<b>273</b>	<b>767</b>	<b>180.9</b>
+ Depreciation and amortization	401	425	5.8
+ Share-based payment expenses	2	1	(37.9)
+ Loss on disposal of property, plant and equipment	4	2	(46.4)
+ Impairment losses	—	—	—
– Gain from reversal of impairment losses	—	—	—
EBITDA (non-GAAP)* <sup>7</sup>	<b>681</b>	<b>1,196</b>	<b>75.6</b>

\*1 GMV: Gross merchandise value for the Group's payment services

\*2 Invoicing related expenses: Collection expense + Invoicing expense, primarily the amount of expenses incurred per invoice

\*3 Bad debt related expenses: Allowance for doubtful accounts (addition) + Bad debt expense + Loss on sale of trade receivables, primarily the expenses incurred in proportion to the amount of invoice

\*4 Other payment related expenses: Other expenses required for providing payment services, including credit screening costs and NP point expenses

\*5 Gross profit: Total operating revenue - (Invoicing related expenses + Bad debt related expenses + Other operating revenue + Other payment related expenses)

\*6 SG&A and other operating expenses: Operating expenses -(invoicing related expenses + bad debt related expenses + other payment-related expenses)

\*7 EBITDA: Operating profit + (Depreciation and amortization + Share-based payment expenses + Loss on disposal of property, plant and equipment + Impairment loss -Gain from reversal of impairment losses)

# Consolidated Statement of Financial Position

(JPY in millions)

	As of March 31, 2025	As of June 30, 2025
<b>Assets</b>		
Cash and cash equivalents	17,039	20,113
Trade and other receivables	32,810	37,970
Operating loans	180	177
Inventories	28	28
Other current receivables	481	445
<b>Total current assets</b>	<b>50,540</b>	<b>58,735</b>
Property, plant and equipment	686	656
Goodwill	11,608	11,608
Intangible assets	4,886	4,951
Other financial assets	958	956
Deferred tax assets	1,884	1,898
Other non-current assets	282	276
<b>Total non-current assets</b>	<b>20,307</b>	<b>20,349</b>
<b>Total assets</b>	<b>70,848</b>	<b>79,085</b>

	As of March 31, 2025	As of June 30, 2025
<b>Liabilities and equity</b>		
Trade and other payables	38,940	46,655
Short-term loans	4,766	4,843
Lease liabilities	262	287
Other current financial liabilities	9	4
Income taxes payable	780	526
Provisions	33	33
Liabilities for employee benefits	556	596
Other current liabilities	899	983
<b>Total current liabilities</b>	<b>46,249</b>	<b>53,930</b>
Long-term loans	4,984	4,987
Lease liabilities	270	233
Provisions	112	113
<b>Total non-current liabilities</b>	<b>5,368</b>	<b>5,335</b>
<b>Total liabilities</b>	<b>51,618</b>	<b>59,265</b>
Share capital	4,213	4,215
Capital surplus	14,275	14,278
Retained earnings	544	1,018
Other components of equity	136	244
<b>Total equity attributable to owners of parent</b>	<b>19,169</b>	<b>19,756</b>
Non-controlling interests	60	63
<b>Total equity</b>	<b>19,229</b>	<b>19,819</b>
<b>Total liabilities and equity</b>	<b>70,848</b>	<b>79,085</b>

# Consolidated Statement of Profit or Loss

(JPY in millions)

	For the three months ended June 30, 2024	For the three months ended June 30, 2025
Revenue	5,091	5,991
Other operating revenue	162	172
Total operating revenue	5,254	6,163
Operating expenses	(4,980)	(5,395)
Operating profit (loss)	273	767
Financial income	1	39
Financial costs	(19)	(30)
Profit (loss) before income taxes	254	776
Income tax expense	(123)	(305)
Profit (loss)	131	471
Profit (loss) attributable to:		
Owners of parent	135	474
Non-controlling interests	(3)	(2)
Profit (loss)	131	471
Earnings (loss) per share:		
Basic earnings (loss) per share (yen)	1.39	4.77
Diluted earnings (loss) per share (yen)	1.38	4.74

# Consolidated Statement of Cash Flows

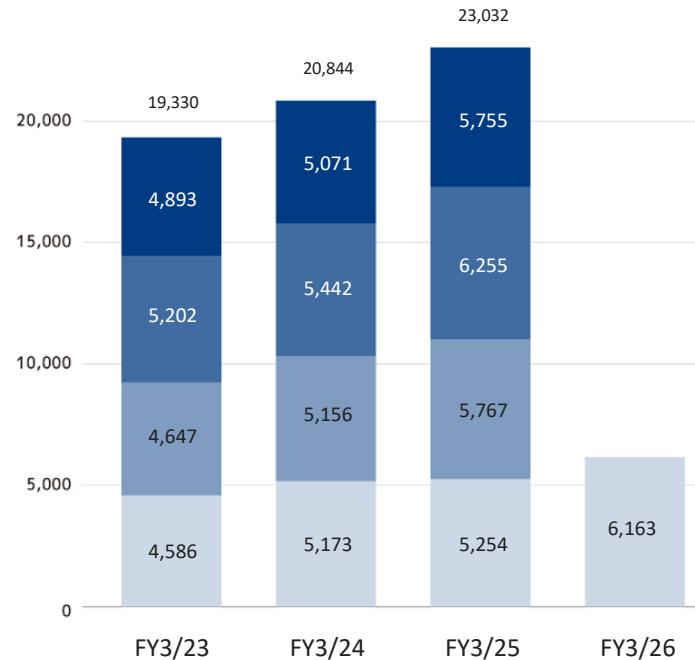
(JPY in millions)

	For the three months ended June 30, 2024	For the three months ended June 30, 2025
<b>Cash flows from operating activities</b>		
Profit (loss) before income tax	254	776
Depreciation, amortization and impairment losses	401	425
Share-based payment expenses	2	1
Finance income and finance costs	19	(9)
Increase (decrease) in provisions	(28)	0
Loss on retirement of non-current assets	4	2
Decrease (increase) in inventories	(12)	0
Decrease (increase) in trade and other receivables	(1,086)	(5,159)
Decrease (increase) in operating loans	—	2
Increase in trade and other payables	63	7,714
Other	41	536
<b>Subtotal</b>	<b>(340)</b>	<b>4,291</b>
Interest received	0	1
Interest paid	(2)	(9)
Income taxes refund (paid)	(262)	(789)
<b>Net cash provided by (used in) operating activities</b>	<b>(604)</b>	<b>3,494</b>
<b>Cash flows from investing activities</b>		
Payments into time deposits	(0)	—
Proceeds from withdrawal of time deposits	—	0
Purchase of property, plant and equipment	(39)	(10)
Purchase of intangible assets	(380)	(389)
Payments of guarantee deposits	(0)	—
Proceeds from collection of guarantee deposits	106	2
<b>Net cash provided by (used in) investing activities</b>	<b>(313)</b>	<b>(397)</b>
<b>Cash flows from financing activities</b>		
Net increase (decrease) in short-term loans	2,514	—
Repayments of lease liabilities	(80)	(71)
Proceeds from issuance of shares	4	3
<b>Net cash provided by (used in) financing activities</b>	<b>2,438</b>	<b>(67)</b>
Effects of exchange rate changes on cash and cash equivalents	0	44
<b>Net increase in cash and cash equivalents</b>	<b>1,520</b>	<b>3,073</b>
<b>Cash and cash equivalents at the beginning of the period</b>	<b>10,810</b>	<b>17,039</b>
<b>Cash and cash equivalents at the end of the period</b>	<b>12,330</b>	<b>20,113</b>

## Financial Results: Quarterly Trends of Total Operating Revenue and Gross Profit

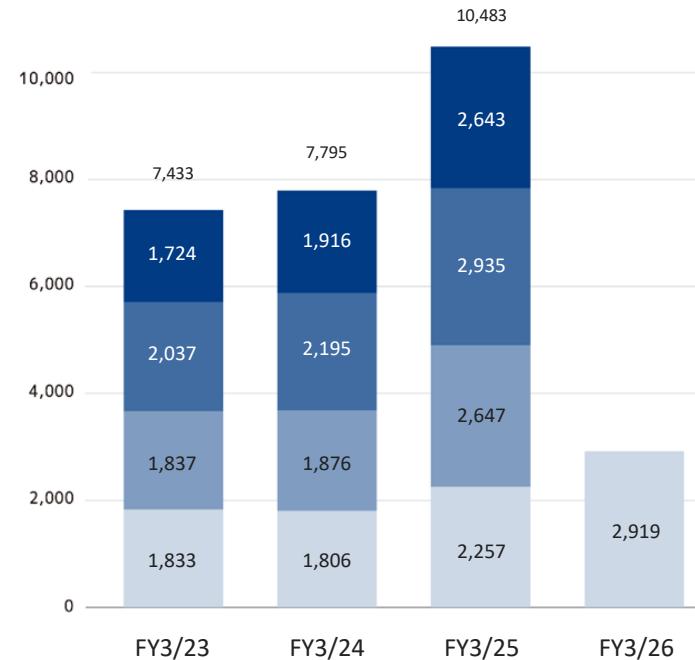
### Total Operating Revenue

(JPY in millions)



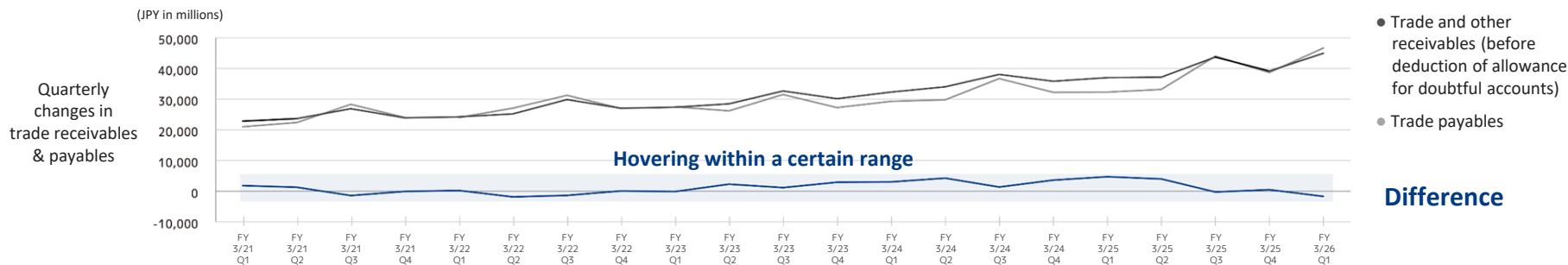
### Gross Profit (non-GAAP)\*1

(JPY in millions)



\*1 Gross profit: Total operating revenue - (Invoicing related expenses + Bad debt related expenses + Other operating revenue + Other payment related expenses)

**Our trade receivables and payables are well-balanced over the short term.  
We therefore have limited financial risk even in the current phase of rising interest rates.**



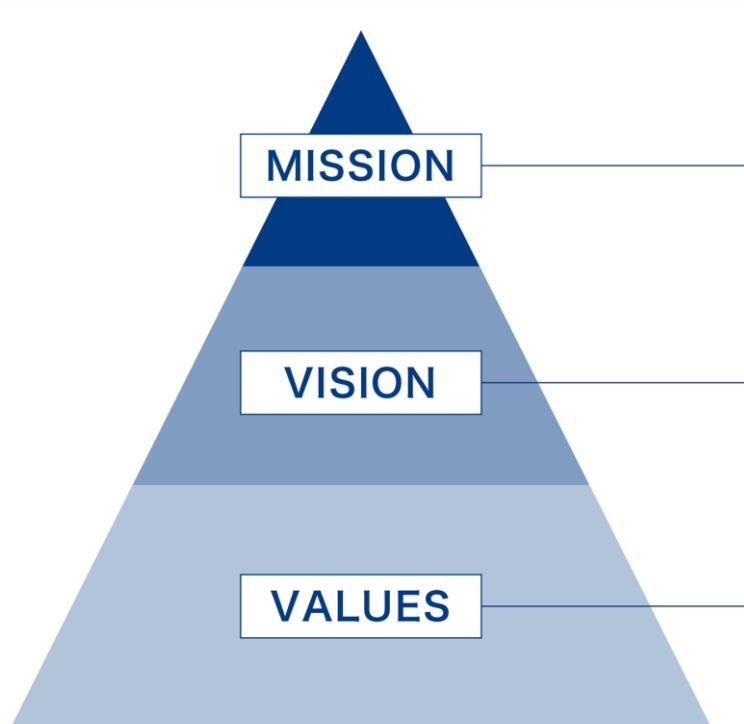
\*1 In case of NP Atobariai

\*2 Trade and other receivables represent the figures before deduction of allowance for doubtful accounts

Appendix

## Company Profile

**With our mission “Create New Standards,”  
we aim to create an innovative structure for both our business and organization.**



### **Create New Standards**

We will promote a seamless structure to create new standards.

### **Expand Our Possibilities**

We will provide new opportunities through both our business and organization to open up the possibilities of each and every person.

### **Capture the Essence of Things in Order To Keep Changing**

We will capture the essence from every aspect so that both our business and organization can keep changing and trying new things.

**A leading BNPL company with over 20 years of experience in the industry.**

**We are one of the few BNPL specialists in the world that offers both B2C and B2B BNPL services.**

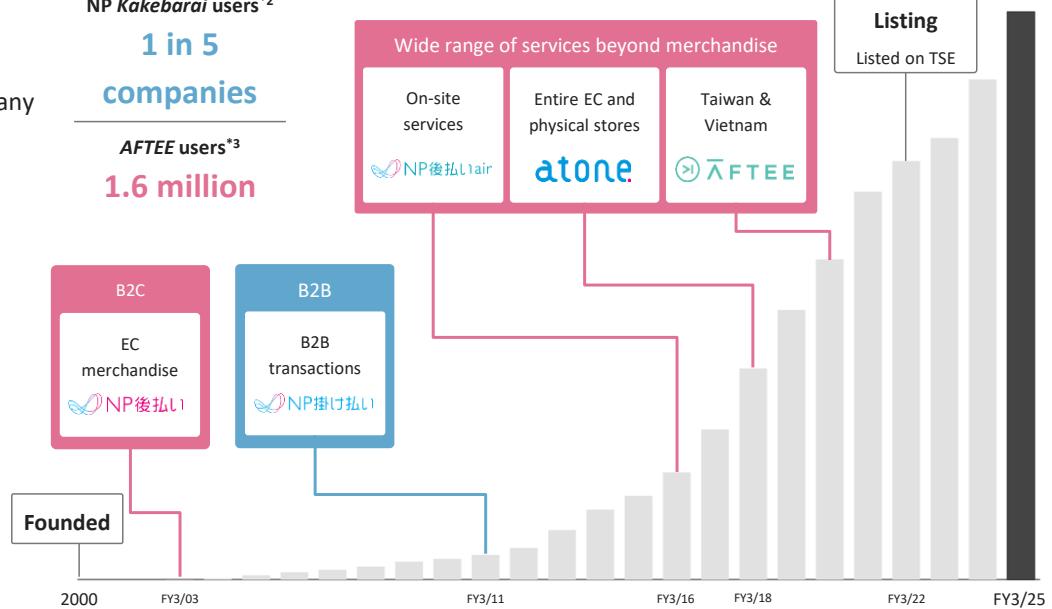
Company name	Net Protections Holdings, Inc.
Representative	Shin Shibata, CEO
Founded	January, 2000 ※operating company
Capital	JPY 4.13 billion
# of employees	320 (as of March 2025) ※operating company
Head Office	4-2-6 Kojimachi, Chiyoda-ku, Tokyo, Japan
Other offices	Kyoto, Aichi, Ehime, Fukuoka
Subsidiaries	NP Taiwan, Inc. Net Protections Vietnam Co., Ltd. NP Finance, Inc.



**Individual users\*1**  
**1 in 7 people**

**NP Kakebarai users\*2**  
**1 in 5 companies**

**AFTEE users\*3**  
**1.6 million**



\*1 Population of 109.7 million people aged 15 and over (as of April 1, 2025, based on statistics from the Ministry of Internal Affairs and Communications' Statistics Bureau) ÷ our annual unique users of 15 million in FY3/25

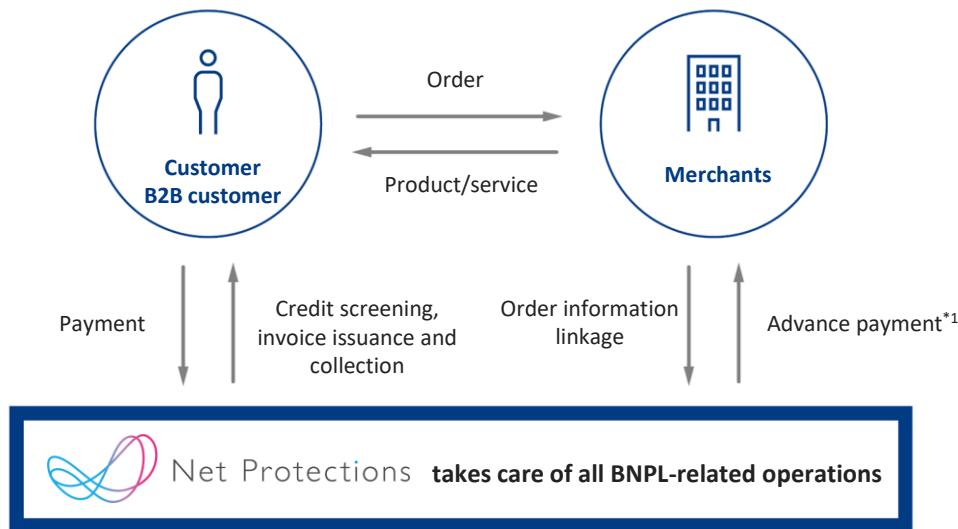
\*2 Approximately 3.67 million companies in Japan (Ministry of Internal Affairs and Communications and Ministry of Economy, Trade and Industry "2021 Economic Census - Activity Survey Results") ÷ the annual 740,000 unique B2B clients in FY3/25

\*3 The number of unique members as of March 31, 2025

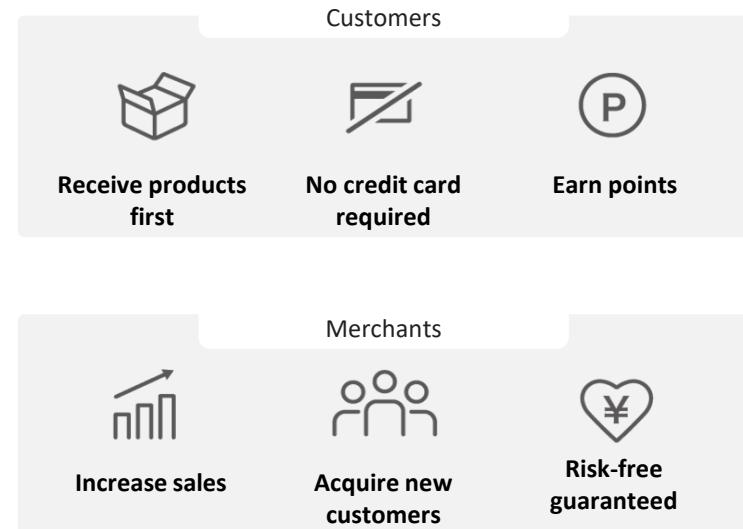
## Value proposition

Customers can make a payment immediately without a credit card. Customers and B2B customers can purchase products/services in a safe, convenient and affordable manner while merchants can expand sales opportunities and reduce their workload.

### Service scheme



### Benefits



\*1 The guarantee only covers transactions approved by our credit screening system. In the event that a dispute between a merchant and a customer over a transaction arises and it cannot be immediately resolved, or Net Protections deems there is a risk of such a dispute, or the transaction otherwise falls under any of the grounds set forth in the merchant agreement, such a transaction will not be guaranteed, even though it has been approved.

## Service Lineup and Target Markets

**As a comprehensive BNPL provider covering both B2C and B2B,  
we offer optimal services to a wide range of markets.**

### B2C

EC  
merchandise

Market size JPY 14.0 tn



BNPL service for EC merchandise  
with the largest market share

EC  
non-merchandise

Market size JPY 8.7 tn

Physical  
stores

Market size JPY 293 tn



Available not only for EC  
merchandise and EC non-  
merchandise, but also for physical  
stores by downloading the app.

On-site  
services

Market size JPY 18.6 tn



BNPL service optimized for on-site  
services such as house renovation,  
housekeeping, moving, and cram  
schools.

Overseas

Market size JPY 9.8 tn



Localized BNPL service  
for overseas.

### B2B

Domestic  
B2B

Market size JPY 180 tn



BNPL service with the No. 1  
track record\*1 in B2B PSP  
service market

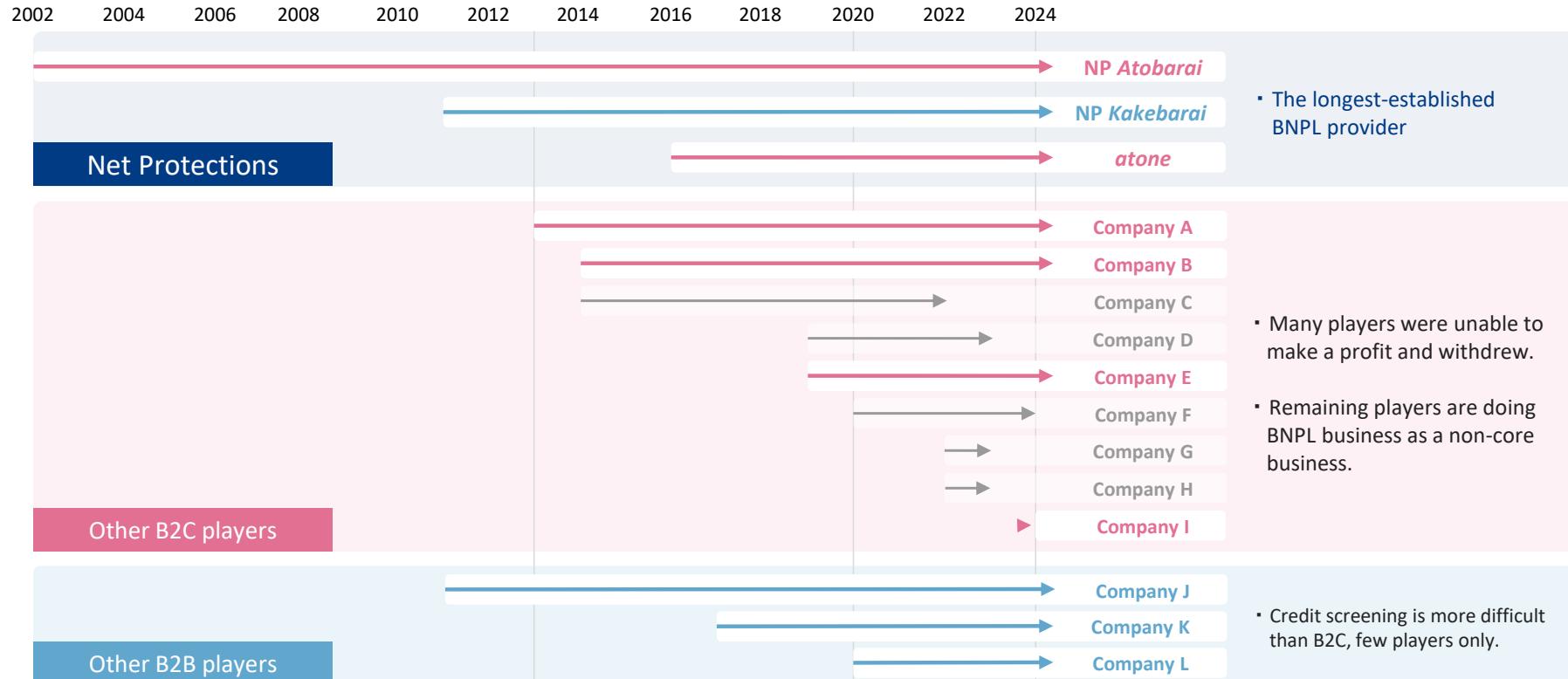
\*1 Based on our annual GMV for FY2023 from Deloitte Tohmatsu MIC Research Institute "MIC IT Report November 2024 – Survey on B2B Payment Service Provider Market (<https://mic-r.co.jp/micit/2024/>)"

Source: Those figures are calculated using our analysis based on certain assumptions with reference to the following various data:

"Cashless Vision" (P. 70), "Cashless Payment Ratio in Japan, Payment Providers, and the State's Disclosure Policy" (P. 21), and "Current Survey of Commerce (2020)" by the Ministry of Economy, Trade and Industry,

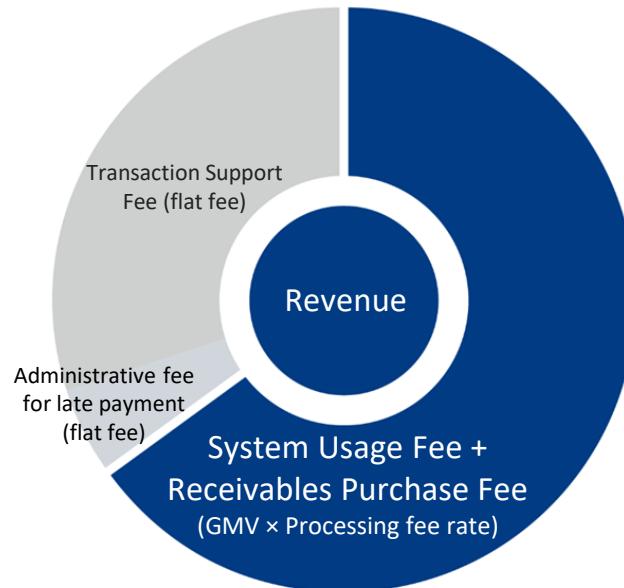
"Taiwan Cards and Payments - Opportunities and Risks to 2024" (P. 26 and 30) by GlobalData, and "e-Economy SEA 2024" etc.

**Many players have attempted to enter the BNPL industry,  
but most have failed to achieve profitability and have withdrawn from the market.**

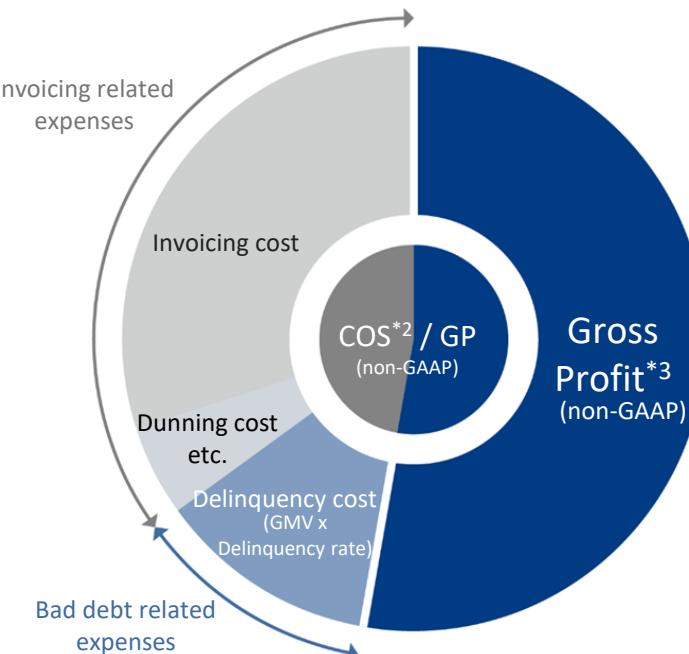


Revenue mainly consists of the service fees paid by merchants based on GMV (non-GAAP)<sup>\*1</sup>.

The gross profit margin varies depending on delinquency cost as part of cost of sales (COS)<sup>\*2</sup>.



**Sales increase  
in line with a growth in GMV.**



**Profit increases  
as the delinquency rate declines.**

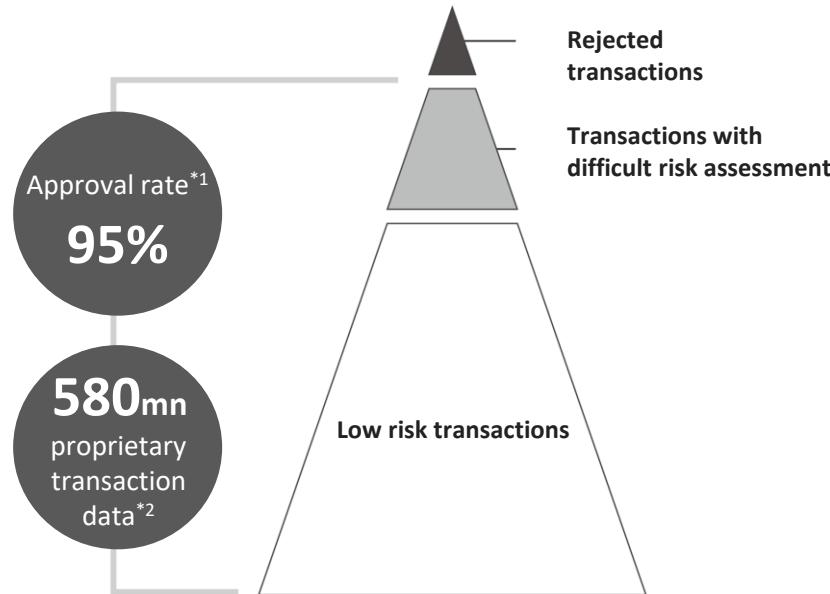
\*1 GMV: The total amount of payments (including consumption tax) made through services provided by the Group, such as NP Atobarai, atone, NP Kakebarai, and AFTEE

\*2 COS : Doubtful accounts related cost, Invoicing fee, postal fee, and operational cost

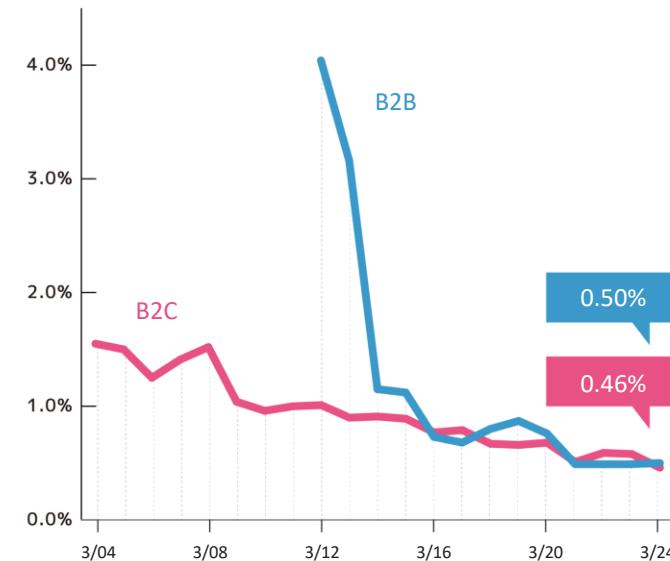
\*3 Gross profit: Total operating revenue - (Invoicing related expenses + Bad debt related expenses + Other operating revenue + Other payment related expenses)

We have achieved low delinquency rate by utilizing our proprietary data accumulated over 20 years to decisively screen transactions with difficult risk assessment.

Credit approval rate



Delinquency rate\*<sup>3\*4</sup>



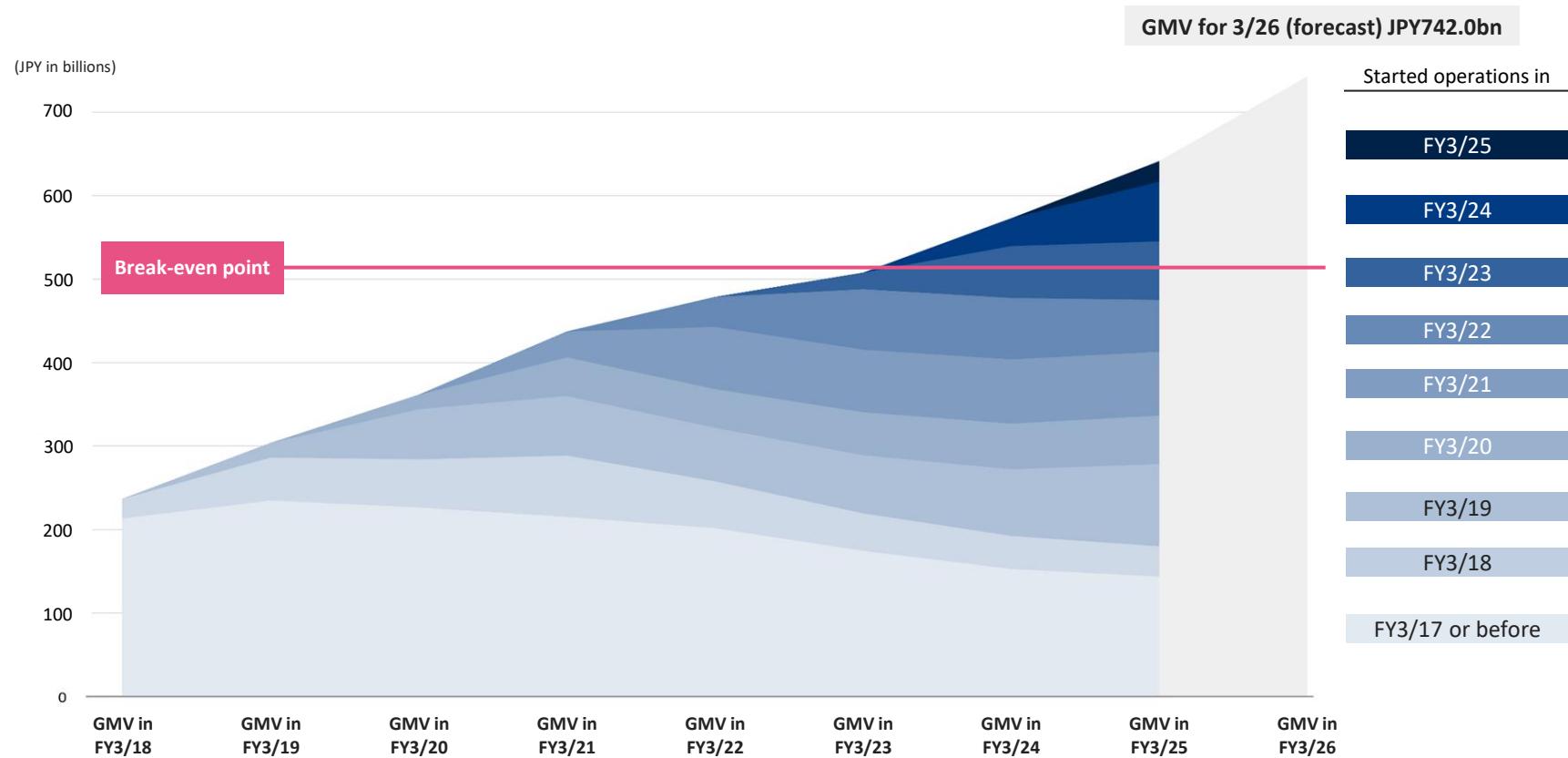
\*1 The ratio of approved transactions to transactions denied by our credit screening system for NP Atobari and NP Atobari air during FY3/25 (limited to unique users)

\*2 As of March 31, 2025

\*3 Ratio of outstanding unpaid transactions for NP Atobari and NP Atobari air in excess of 18 months to total transactions recorded during such fiscal period on a GMV basis. The ratio for FY3/24 is based on unpaid transactions as of the end of March 2025 (including transactions prior to writing off of delinquent debt)

\*4 Ratio of outstanding unpaid transactions for NP Kakebarai in excess of 14 months to total transactions recorded during such fiscal period on a GMV basis. The ratio for FY3/24 is based on unpaid transactions as of the end of March 2025 (including transactions prior to sale of receivables and writing off of delinquent debt)

The retention rate is high, and the accumulated GMV directly translates into profits.



We support the growth of talented individuals with a will for transformation, helping them develop a long-term perspective. We are committed to creating an environment and organization where our team members can think independently about their roles and collaborate flexibly with others.



#### Recruitment and growth support

##### Characteristics

- Recruiting talent whose values closely align with ours
- Six months of training for new graduates, along with ongoing learning support
- Making growth support one of key competencies and ensuring continuous development opportunities



#### A self-managing, decentralized, and collaborative teal organization

##### Characteristics

- The “Natura” HR evaluation system, which has eliminated the traditional manager role
- Fluid staff deployment that avoids silos and promote flexible collaboration
- Interaction among team members that forms the basis of the organization



#### Creating an inclusive environment that enables everyone to reach their full potential

##### Characteristics

- A flat organization where various skilled talents deliver decent performance
- Flexible working styles to support diversity in lifestyles and working practice
- Information open to everyone

## Evaluation of the Organization (OpenWork score)

**We have valued the growth opportunities and job satisfaction of our team members, creating a high-performing organization.**

| Comprehensive rating ranking (n=182,212 companies)

1st	Boston Consulting Group, LLC
2nd	Recruit Management Solutions Co., Ltd.
3rd	Bain & Company Japan Incorporated
4th	McKinsey & Company Japan
5th	IBM Japan Systems Engineering Co., Ltd.
6th	<b>Net Protections, Inc.</b>
7th	BOX JAPAN, Inc.
8th	ONE CAREER Inc.
9th	Google LLC
10th	Skylight Consulting Inc.

No. 6

| Comprehensive rating ranking in the Internet industry (n=5,710 companies)

1st	<b>Net Protections, Inc.</b>
2nd	Google LLC
3rd	Feedforce, Inc.
4th	Nyle Inc.
5th	Facebook Japan LLC (formerly Facebook Japan, Inc.)

No. 1

| Company evaluation by employees



A company committed to investing in human capital

We are featured as one of 15 “growth-oriented companies” that are committed to investing in their employees. The book highlights our unique corporate culture and showcases our advanced initiatives as a leading example.

published at  
the end of May



Featured as a Case Study by Harvard Business School (HBS)

**Our business was featured as a case study in a class taught by Professor Ramon Casadesus-Masanell of Harvard Business School (HBS).**

The article describes our growth into Japan's largest BNPL service provider through the development of multiple BNPL services tailored to various needs.



**FACULTY & RESEARCH**

FACULTY | RESEARCH | FEATURED TOPICS | ACADEMIC UNITS

Harvard Business School → Faculty & Research

## Publications

MAY 2024 CASE HBS CASE COLLECTION

### Net Protections (A)

By: [Ramon Casadesus-Masanell](#), Nobuo Sato and Akiko Kanno

Format: Print | Language: English | Pages: 23

[Email](#) [Print](#) [Share](#) [Recommend 0](#) [Share](#)

**ABSTRACT**

In Case A, set in early 2017, Net Protections (NP) is the largest Buy Now, Pay Later (BNPL) fintech service in Japan and is experiencing a slowdown in growth of its core product, NP Atobari. Launched in 2002 as non-membership service, the NP Atobari product has given Japanese consumers an alternative to paying with their credit cards when using ecommerce (EC) websites. Despite having strong adoption and industry low delinquency rates, NP is considering launching a membership-based BNPL service to expand to more categories and a wider consumer segment. The company needs to decide on the features that would go into the new membership service while being careful not to cannibalize their core product.

**CITATION**  
Casadesus-Masanell, Ramon, Nobuo Sato, and Akiko Kanno. ["Net Protections \(A\)"](#). Harvard Business School Case 724-395, May 2024.

[EDUCATORS](#) [PURCHASE](#)

**ABOUT THE AUTHOR**

 [Ramon Casadesus-Masanell](#)  
Strategy  
→ [More Publications](#)

**RELATED WORK**

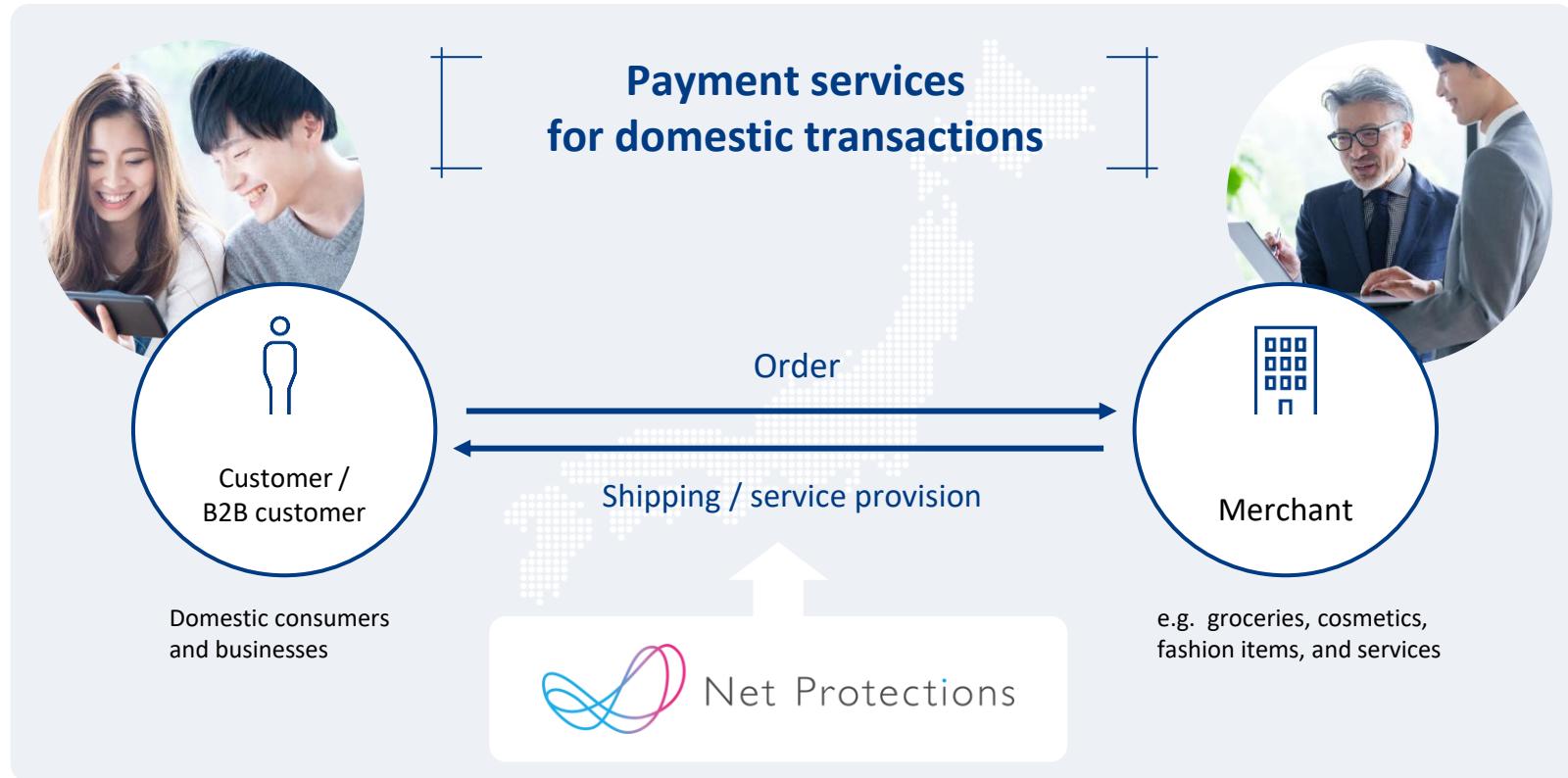
MAY 2024 FACULTY RESEARCH  
**NET PROTECTIONS (B)**  
By: [Ramon Casadesus-Masanell](#), Nobuo Sato and Akiko Kanno

MAY 2024 FACULTY RESEARCH  
**NET PROTECTIONS (C)**  
By: [Ramon Casadesus-Masanell](#), Nobuo Sato and Akiko Kanno

MAY 2024 FACULTY RESEARCH  
**NET PROTECTIONS (D)**  
By: [Ramon Casadesus-Masanell](#), Nobuo Sato and Akiko Kanno

Available for purchase as case study material on the Harvard Business Publishing website

Since we provide payment services for domestic transactions, we are not directly affected by tariffs.

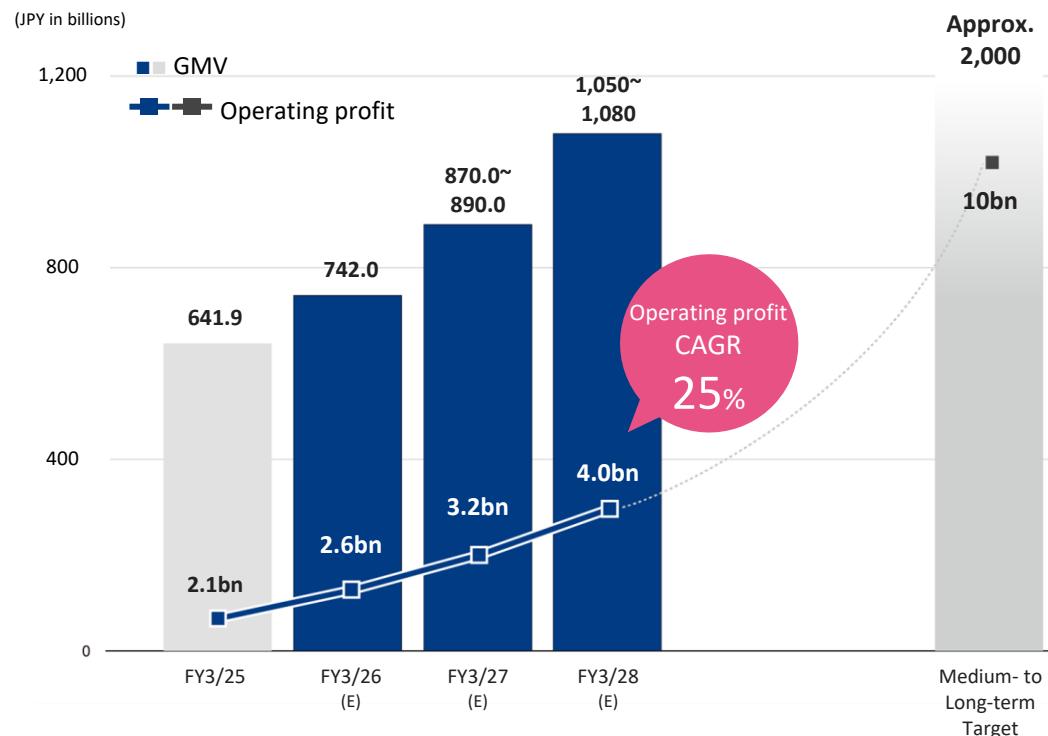


Appendix

## Medium-Term Management Policy

For FY3/28, we target GMV over JPY1tn and operating profit of JPY4bn.

The three-year operating profit CAGR is projected to be 25%.



**Medium-term plan**  
(3 years from now: FY3/28)

**GMV**  
**JPY1,050bn - 1,080bn**

(three-year CAGR: 16% - 19%)

**Operating profit**

**4.0bn**

(CAGR25%)

**Medium-to long-term target**

**GMV: Approx. JPY2tn**

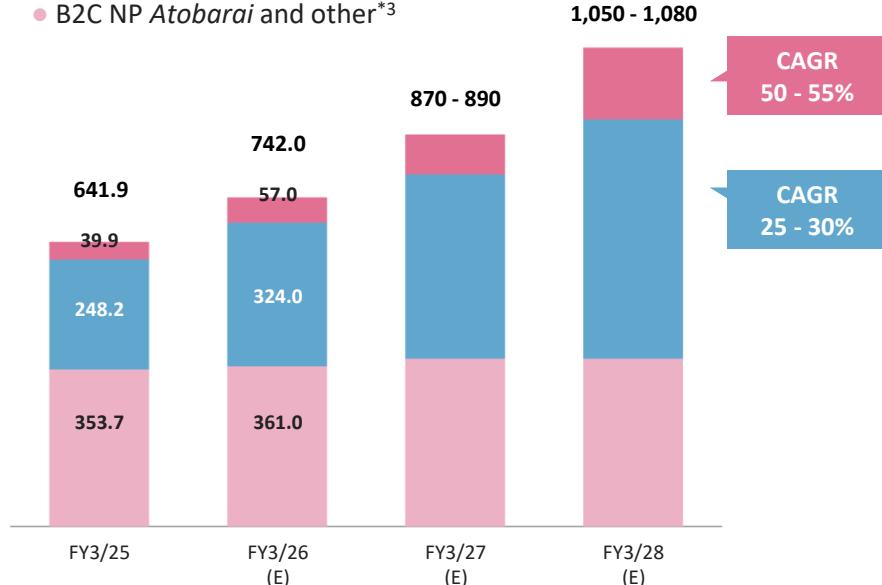
**Operating profit: JPY10bn**

## Portfolio (GMV Growth Rate and GMV Composition by Service)

**For B2C, we aim for a CAGR of 50 - 55% for *atone* while maintaining NP *Atobarai* as a stable profitable business.**  
**For B2B, we aim to achieve a CAGR of 25–30%, establishing a dominant No.1 position in the market.**

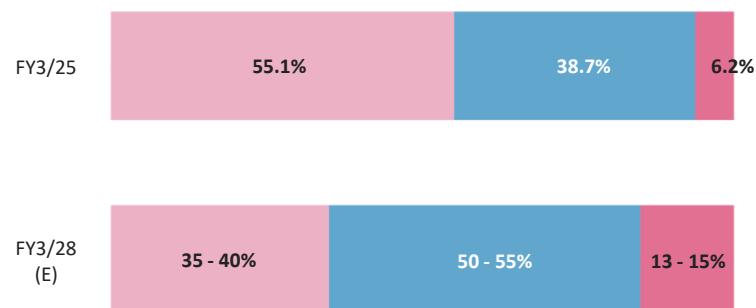
### GMV growth rate by business segment (JPY in billions)

- B2C *atone*<sup>\*1</sup>
- B2B NP *Kakebarai*<sup>\*2</sup>
- B2C NP *Atobarai* and other<sup>\*3</sup>



### Composition in FY3/28 (vs. to FY3/25)

- B2C *atone*<sup>\*1</sup>
- B2B NP *Kakebarai*<sup>\*2</sup>
- B2C NP *Atobarai* and other<sup>\*3</sup>



\*1 Total amount of payments (including consumption tax) made through *atone* provided by the Group

\*2 Total amount of payments (including consumption tax) made through NP *Kakebarai* provided by the Group

\*3 Total amount of payments (including consumption tax) made through NP *Atobarai*, NP *Atobarai air*, and AFTEE provided by the Group

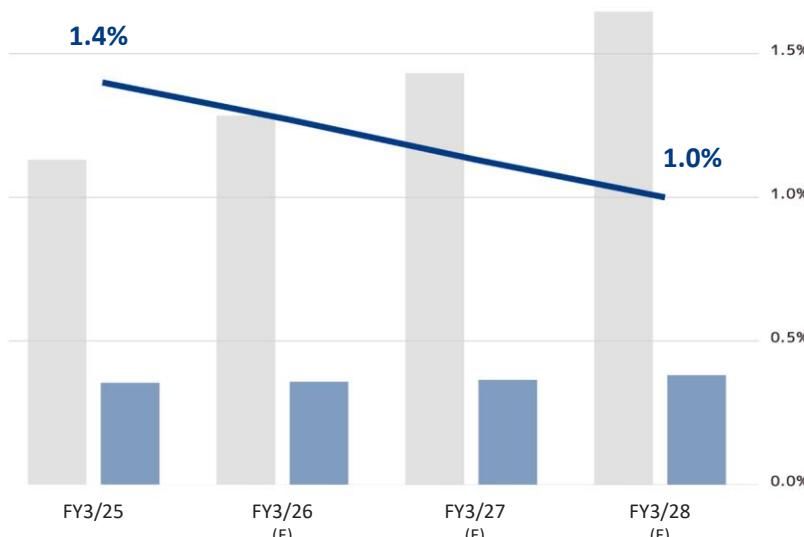
We will continue to maintain a cost structure with strong operating leverage.

As GMV increases, we plan to keep SG&A expenses to a minimal increase, thereby driving further profit growth.

### | Trend of SG&A ratio (vs. GMV)

(illustrative)

■ GMV ■ SG&A expenses ■ SG&A ratio



### Major SG&A Expense Policy

#### Total Expense Control

We plan to limit the annual increase in total SG&A expenses to approx. JPY500mn, with adjustments made as necessary based on progress toward profit targets.

#### Sales & Marketing

While personnel and outsourcing costs are expected to rise as transaction volumes expand, these increases will remain moderate relative to GMV growth. Marketing investments will be made in a disciplined manner, focusing on initiatives that drive growth.

#### Tech & Development

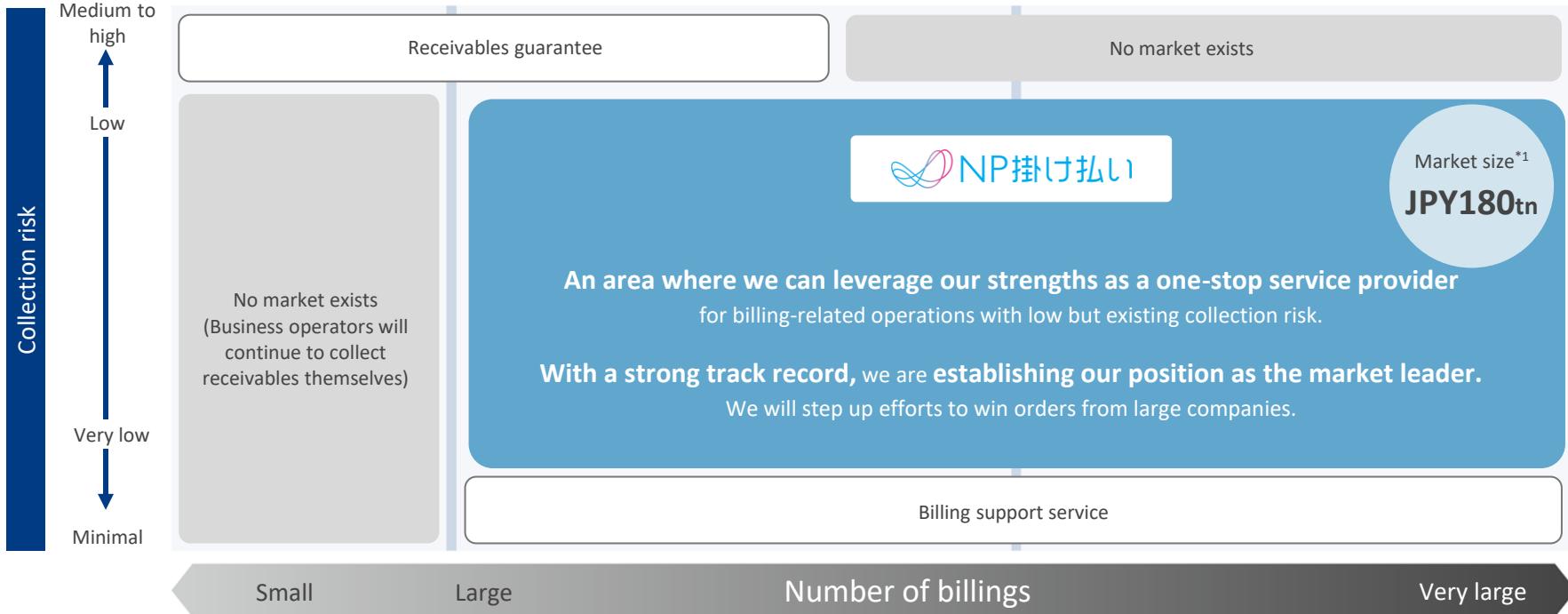
We do not anticipate any significant increases in development costs. Maintenance and operational expenses are also expected to increase moderately in line with GMV growth.

**NP Atobarai** will maintain and continue its established profit-generating structure.

**NP Kakebarai** is focused on the acquisition of large merchants, and **atone** is entering a phase of full-scale expansion.

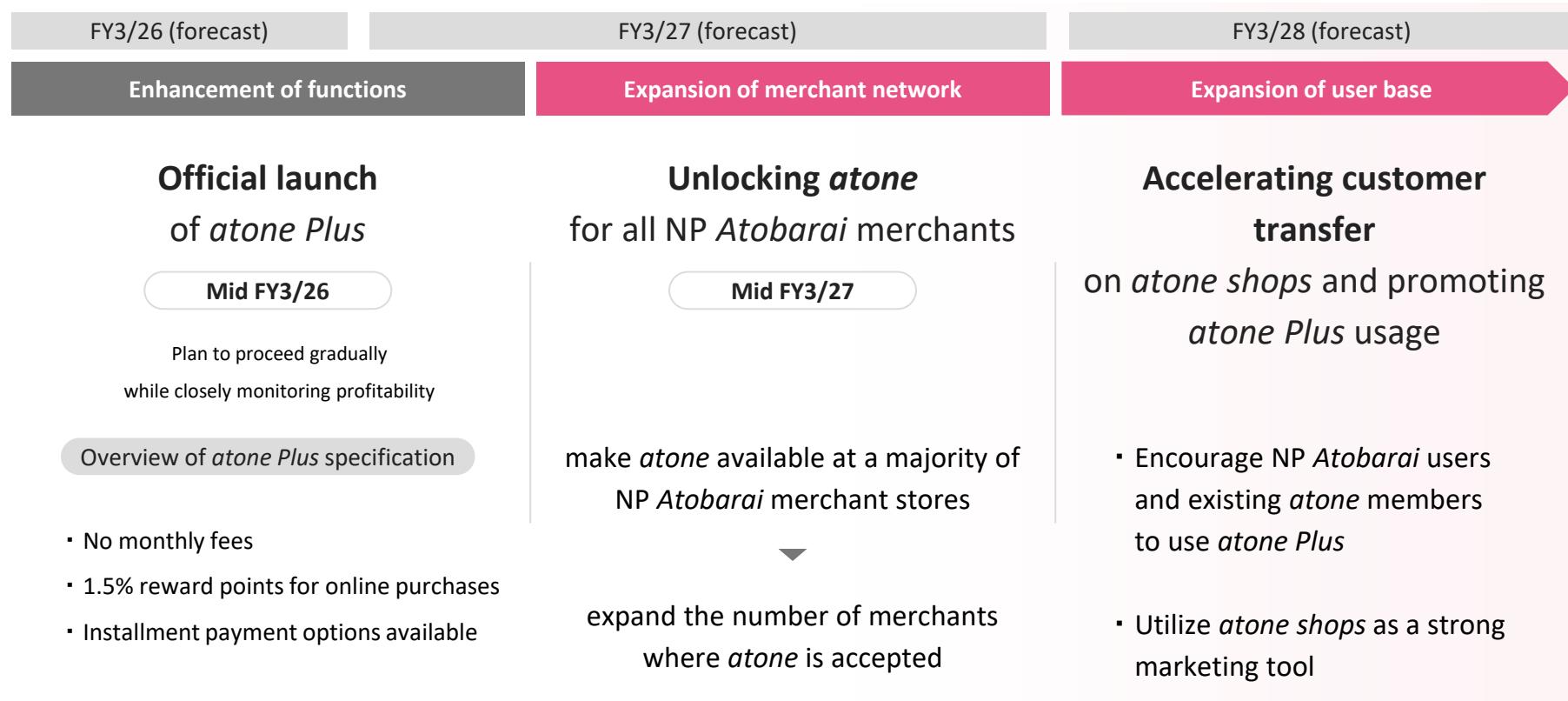
	FY3/25	FY3/26 (forecast)	FY3/27 (forecast)	FY3/28 (forecast)	
	Maintain and continue its established profit-generating structure				
NP後払い	Credit screening improvement Administrative fees for late payments	We will continue to target the transition of e-commerce companies from in-house BNPL to our service.			
NP掛け払い	Marketing measures	Pursue the acquisition of large merchants			
	Increasing brand awareness and generating sales pipeline	We will pursue contracts with major enterprise clients to drive continued GMV growth. In addition, we will further strengthen our financial services for our network of over 700,000 buyer companies.			
atone	Enhancement of functions	Expansion of merchant network	Expansion of user base		
	Initiatives for acquiring new merchants and members	New initiatives are currently being prepared. The impact of these new initiatives is not included in the current three-year plan.			

**Although the collection risk is low, the large volumes of small-value billing tasks is substantial. Many companies still handle these processes in-house, so we aim to capture this demand by offering comprehensive outsourcing solutions.**

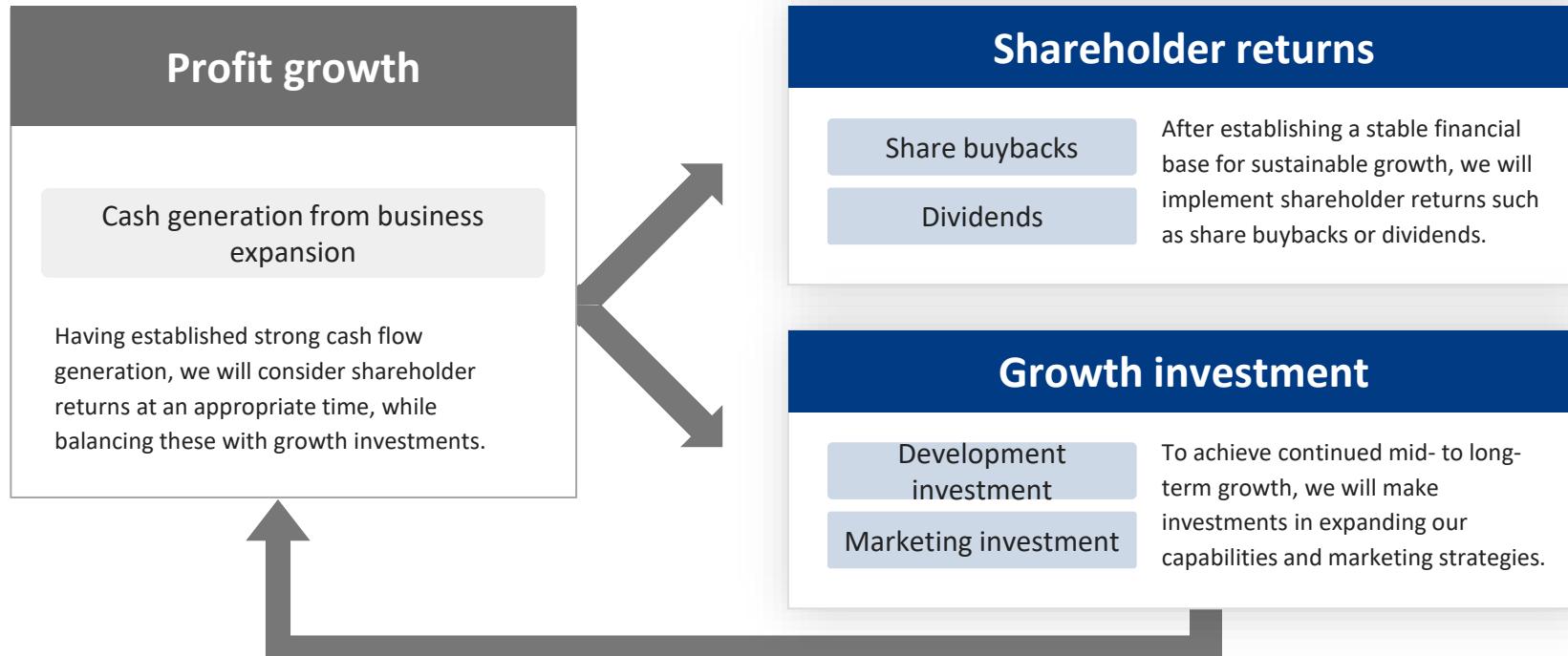


\*1 Total amount of notes and accounts payable of SMEs: 50 trillion yen (Small and Medium Enterprise Agency: Basic Survey of SMEs in 2019 (actual results at the end of FY 2018)) x Annual turnover: 3.6 times (365 days / average payment site for promissory notes of SMEs: 101.1 days (Small and Medium Enterprise Agency: Report by Study Group to Improve Payment Terms including Promissory Notes))

We plan to officially launch *atone Plus* in the middle of this fiscal year. Following the launch, we will focus on expanding the number of merchants where *atone* is accepted and growing our user base.



**We will continue to review our approach to shareholder returns, taking into account the accumulation of profits in the future.**



Appendix

B2C Services  
(*atone*, NP *Atobarai* and other)

Next-generation BNPL service for both online and in-store purchases.

# atone.

## Easy

One-click for online shopping  
and with-app for in-store  
purchases



## Flexible

Pay in 10 Days  
or  
Pay Next Month



## Beneficial

Earn points  
every time you use it!  
1 point = JPY 1 yen



**7,600,000**  
members

Available for both  
**online and in-store shopping**

Adaptable with White Label and OEM  
**(Digital optimized)**

Web portal with  
**13 million PV / month**

B2C: stores where *atone* is available

*atone* is available at approx. 1.3M stores. In addition to our direct merchants, members can enjoy *atone* at physical stores accepting Smart Code™ payment and in-app stores with *atone* app-exclusive card.

### Stores where *atone* is available (non-exhaustive list)

#### Online stores

##### Marketplace

<sup>\*2</sup>

##### Apparel, cosmetics



##### Entertainment



##### Others



#### Physical stores<sup>\*1</sup>

##### Convenience stores, supermarkets



##### Restaurants



##### Drugstores



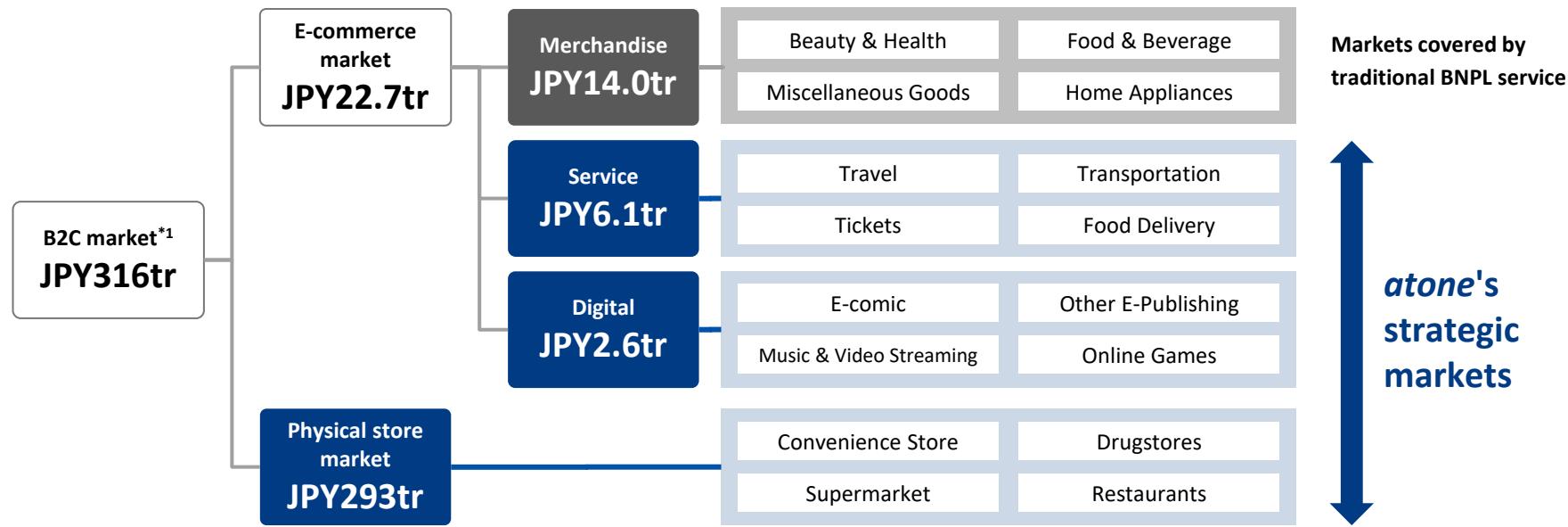
##### Daily necessity stores



\*1 Some stores are not available

\*2 Amazon, Amazon.co.jp and their logos are trademarks of Amazon.com, Inc. or its affiliates

With *atone*, a membership-based service, we aim to newly enter a market that has been difficult for conventional BNPL services to penetrate, and to be used in both online and offline transactions.



Examples of stores available

しまむら  
オンラインストア

Qoo10

FamilyMart

LAWSON

NANO  
universe

Kintetsu  
近鉄百貨店

YAMADA

DMM.com

まんが王国

animate

KFC

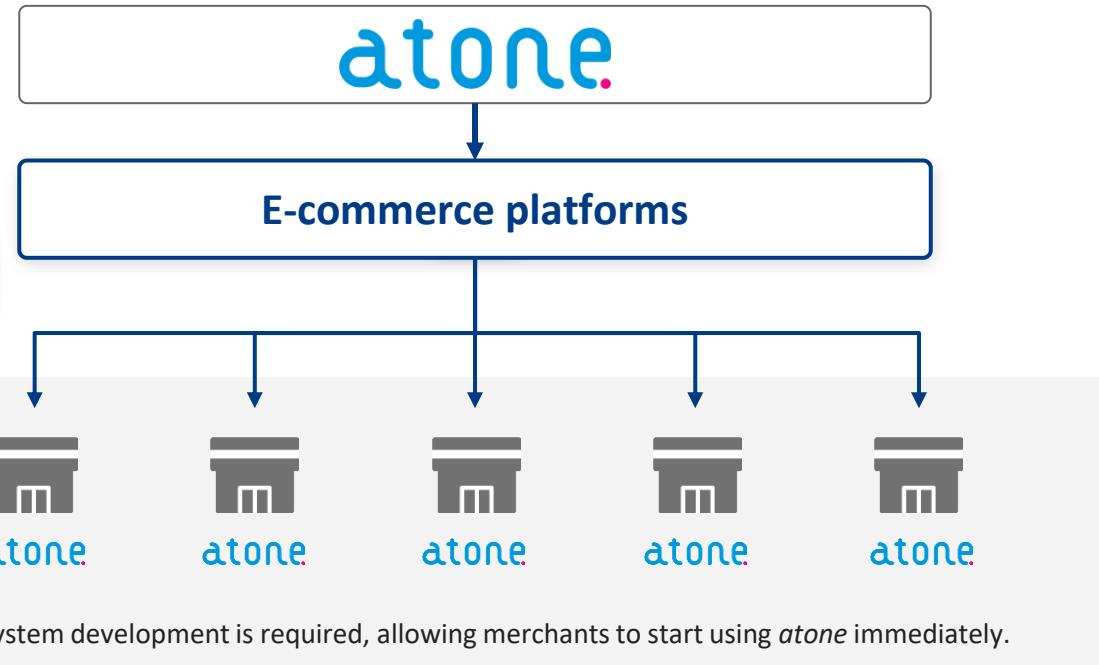
OK  
Everyday Low Price

**atone shops** is Japan's first web portal for BNPL that consolidates information on stores, hot deals, and coupons. **atone** users can enjoy new stores and hot deals.



E-commerce businesses using the *atone* integrated platform can introduce *atone* quickly and easily.

We expect *atone* to rapidly expand to a large number of e-commerce businesses and drive further GMV growth.



No system development is required, allowing merchants to start using *atone* immediately.

B2C e-commerce BNPL service with top market share, used by 1 in 7 people.

No sign-up or credit card is required to use.



### No credit card required

No credit card required, no worry about information leakage or unauthorized use



### No sign-up required

One-click payment without complicated procedures



### Payment after receiving goods

Pay easily by preferred payment method after confirming the goods



Number of annual unique users

Over **15** million<sup>\*1</sup>

Accumulated transactions

exceeded **480** million

Merchants

**203,000** stores

<sup>\*1</sup> The number of NP Atobarai users from April 1, 2021 to March 31, 2022, for whom both name and phone number match

**NP Atobarai air** is a risk-free guaranteed payment collection service that provides on-site service providers with an environment where they can concentrate on their main business.

### No need to pay cash on the day

No need to have cash in advance



### Safe and secure with no cash handling

Those who are uncomfortable with direct cash transactions can be reassured that they can pay later with an invoice



### Pay wherever you want

Pay easily anytime, anywhere



### Significant reduction of the burden

on cash and receivables management

No collection operations required and  
**100% guarantee of the invoiced amount assured**

**No portable device required** and  
immediately available for use on-site



Renovation / Construction work



Repair / Maintenance

### Examples of industries to use



Housekeeping service



Moving



Rental



Electricity / Gas

Introduction support available for  
**smooth operations**

	<i>NP Atobarai</i>	<i>atone</i>	
		Pay in 10 Days	Pay Next Month
Payment term	<b>Pay for each purchase</b> within 14 days	<b>Pay for each purchase</b> within 10 days	<b>Consolidated</b> Pay the following month
Billing method	Paper invoice (E-billing available)	E-billing (email / SMS)	E-billing (App / email / SMS)
Payment method	Convenience store, Bank, Post office	Convenience store, Bank	Convenience store, Bank, Direct debit
Membership	Not required	Not required	Required
Point reward	0 (0.5%)	0 (sign-up required)	0 (0.5%)
Target market	E-commerce merchandise	E-commerce merchandise, non- merchandise	E-commerce merchandise, non- merchandise, physical stores

### Budget Control

**1** Pay cash each time to prevent overspending



- ✓ By paying for each transaction, customers feel in control of their expenditures
- ✓ Easy to control the budget because customers only need to monitor cash movements

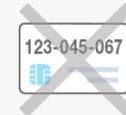
**2** Pay when you want within the due date



- ✓ No cash preparation is necessary, unlike in case of Cash on Delivery
- ✓ Customers do not have to wait until payday for shopping

### Security

**3** No risk of credit card info leakage or unauthorized uses



- ✓ Credit card info is not required
- ✓ No risk of fraudulent payments, since customers must actively make the payment

**4** Easy to cancel and return



- ✓ No automatic payments without notice

### Convenience

**5** No credit card / No sign-up is required



- ✓ One click payment
- ✓ Can purchase with confidence even with the first-visiting online store
- ✓ No need to use credit cards
- ✓ Mobile-friendly

**6** Payment made after the arrival of goods

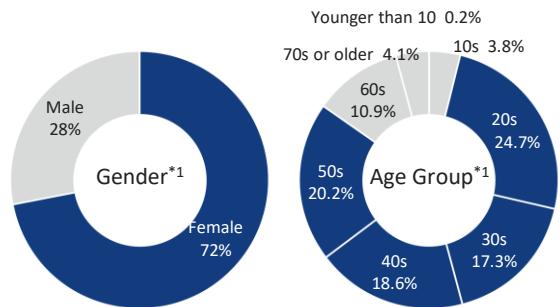


- ✓ No worry about whether goods will arrive, unlike in case of advance payments
- ✓ Easy to return, easy to exchange, easy to cancel

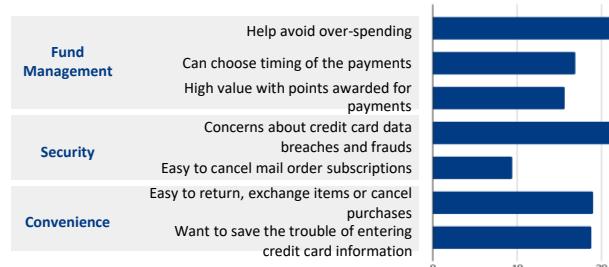
**Growth has been driven by the need for fund management, security, and convenience, especially among women in their 20s to 50s.**

Main user groups and reasons for use

In e-commerce, core users of BNPL service are women in their 20s to 50s



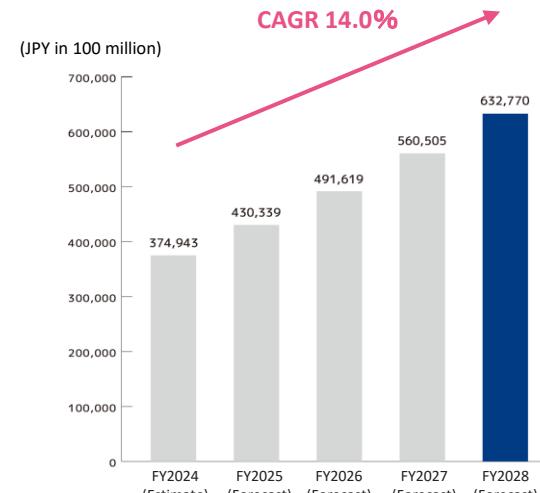
Demand in fund management, security, and convenience\*<sup>2</sup>



\* 1 Breakdown of NP Point Club members as of March 31, 2025

\* 2 Survey on our members conducted from December 28 to 30, 2018, targeting 1,738 men and women of in their twenties or older

E-commerce payment services market size forecast



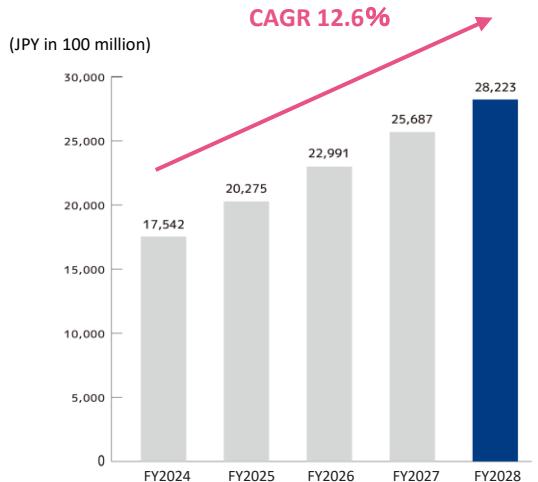
Source: Yano Research Institute "E-commerce Payment Service Market in Japan 2025" (published March 27, 2025)

\* Based on transaction volume of providers that operate payment services on EC sites, etc.

\* For code payment, only transaction volume of EC payment service providers is covered

\* Figures are based on presumption for 2024 and prospect after 2025

BNPL market size forecast



Source Yano Research Institute "E-commerce Payment Service Market in Japan 2025" (published March 27, 2025)

\* Based on transaction volume of BNPL payment service providers

\* Figures are based on presumption for 2024 and prospect after 2025

\* BNPL payment service market is contained in the EC payment service market

### E-commerce merchandise

Shopping mall



TV shopping



Online supermarket



Housing Equipment



Fashion



### E-commerce non-merchandise / on-site services

Tickets



E-comic



Live streaming



Housing management



Repair & inspection



### Physical stores

Supermarket



Convenience store



Restaurant



\*1

Cafe



\*1

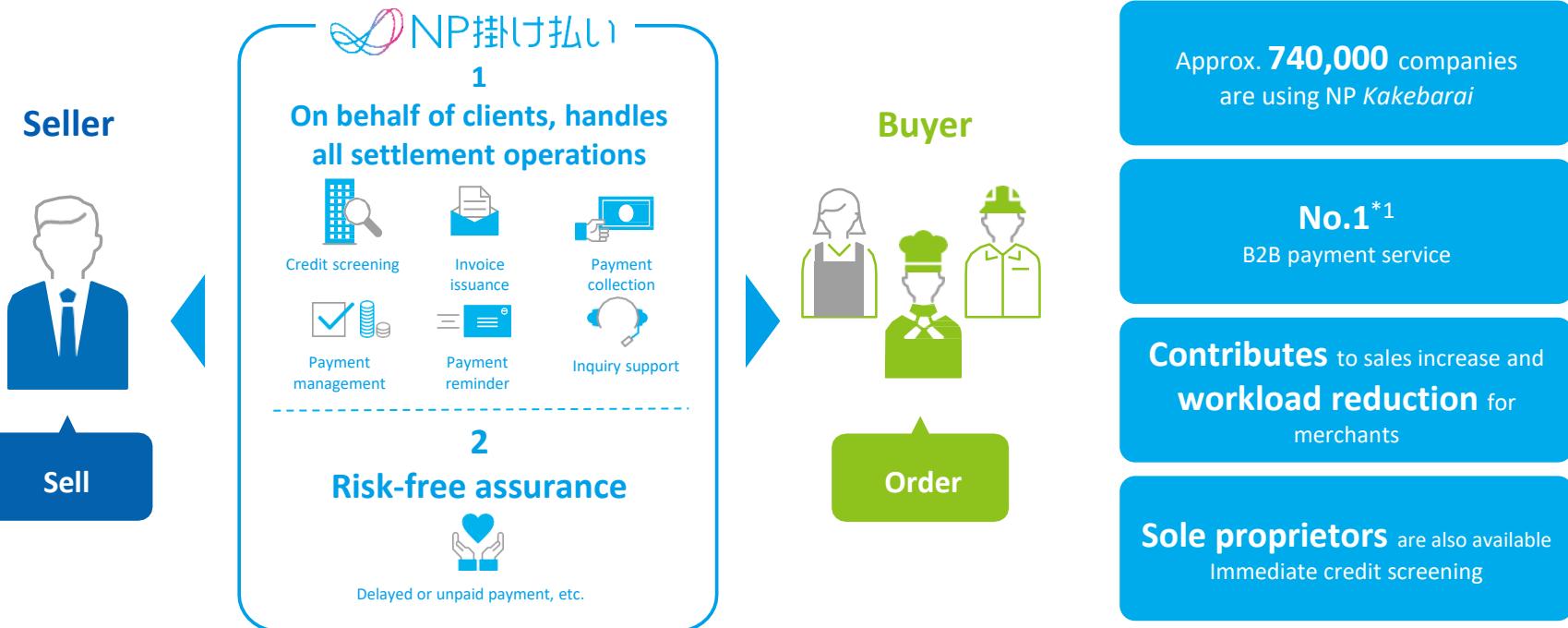
\*1 Some stores are not available

Appendix

B2B Service  
(NP *Kakebarai*)

BNPL service for B2B transactions used by 1 in 5 companies.

It manages all the settlement operations between merchants and their clients.



\*1 Based on our annual GMV for FY2023 from Deloitte Tohmatsu MIC Research Institute "MIC IT Report November 2024 – Survey on B2B Payment Service Provider Market (<https://mic-r.co.jp/micit/2024/>)"

### Merchants' concerns



The burden of payment processing is expected to increase as the business grows.



There is concern about extending credit to small and medium-sized companies.



Payment processing takes too much time, and each department can't concentrate on its core business.



There are demands to offer more settlement options to increase customer satisfaction instantly.

NP掛け払い

### Implementation benefits



**You can outsource entire payment operations to improve efficiency.**

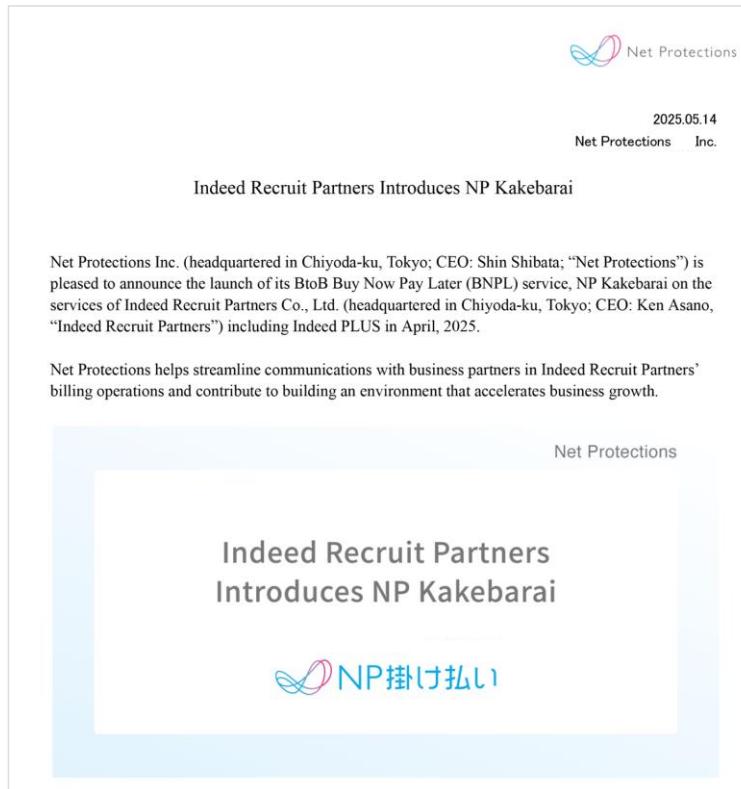


**You can focus on your core business.**



**You can expand transactions and increase sales.**

## Indeed Recruit Partners Introduces NP Kakebarai.



Net Protections Inc. (headquartered in Chiyoda-ku, Tokyo; CEO: Shin Shibata; "Net Protections") is pleased to announce the launch of its BtoB Buy Now Pay Later (BNPL) service, NP Kakebarai on the services of Indeed Recruit Partners Co., Ltd. (headquartered in Chiyoda-ku, Tokyo; CEO: Ken Asano, "Indeed Recruit Partners") including Indeed PLUS in April, 2025.

Net Protections helps streamline communications with business partners in Indeed Recruit Partners' billing operations and contribute to building an environment that accelerates business growth.

Indeed Recruit Partners  
Introduces NP Kakebarai

NP掛け払い

### Challenges for the future work environment

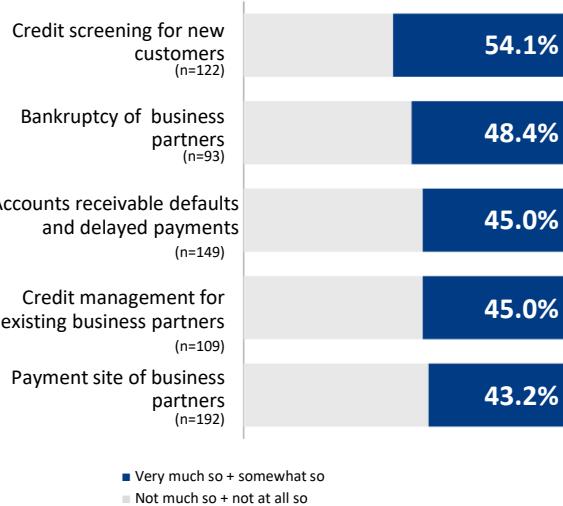
Due to structural issues such as the declining workforce and trends like work style reforms, tasks that companies have traditionally handled in-house such as invoice issuance, collection, payment reminder, and accounts receivable management are becoming an increasing burden.

### Growth in Our B2B Business

Our solution offers outstanding cost-effectiveness for large enterprises with a high volume of small-value invoices. We plan to horizontally expand our B2B service to other companies with similar operational needs.

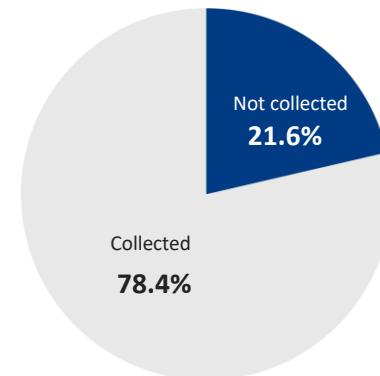
## Payment delays and collection issues in billing/payment operations.

**1** About half of respondents feel challenged in credit screening, bad loans, and late payments issues.



**2** 21.6% of the "late payments" were eventually not collected.

Collection rate of late payment that the respondents have experienced (n=113).



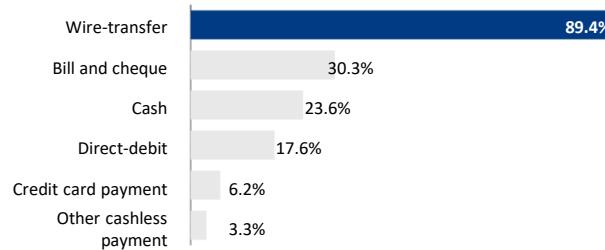
**3** Sales representatives also have trouble in contacting and negotiating.

Underlying factors of late payment that the respondents have experienced (n=108).

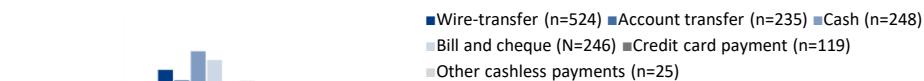


**Due to longstanding business practices, there remains a strong demand for invoice payments in B2B transactions.**

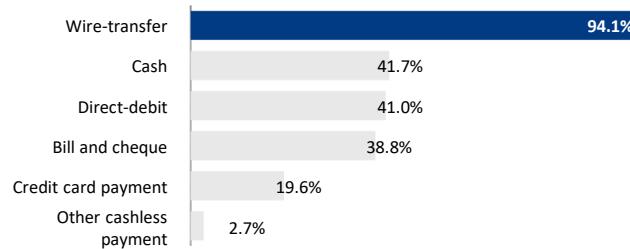
**Payment method to receive payment (n=547) \*multiple answers accepted**



**Reasons for choosing a payment method**



**Payment method to make payment (n=556) \* multiple answers accepted**



Payment Method	Being accustomed to existing method	Unwilling to renew due to its tangled procedures	For security reason	Most efficient	Possibly preventing errors	Designated by the business partners	Lower cost and fees
Wire-transfer	57.4	13.9	21.0	22.5	6.1	17.2	5.3
Direct-debit	52.3	11.9	15.3	20.4	6.8	14.0	7.2
Cash	66.5	10.5	8.5	4.8	2.0	14.5	8.9
Bill and cheque	62.2	13.0	7.7	4.9	3.3	22.0	1.0
Credit card payment	42.9	12.6	14.3	22.7	8.4	8.4	1.7
Other cashless payment	52.0	8.0	28.0	20.0	8.0	8.0	8.0

Construction Material



Liquor



### Wholesale

Food & Beverage



Beauty



Packaging



Sharing Economy



Back Office



### Start-ups

Human Resource



Marketing



Marketplace



### Major Companies



Appendix

## IR Newsletter

## Subscribe to our IR Newsletter

The following information is delivered via email:

- Announcement of financial results presentation and IR seminars
- Notice of financial statements uploads
- News releases

If you would like to receive our newsletter, please register using the form below or the QR code on the right.

[https://www.magicalir.net/7383/mail/index\\_en.php](https://www.magicalir.net/7383/mail/index_en.php)



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