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November 17, 2025

Company name: FP Partner Inc.

Name of representative: Tsutomu Kuroki, Representative

Director and President

(Securities code: 7388; Tokyo Stock Exchange Prime Market)

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## **Report on the Progress of the Business Improvement Plan (First Update on NEXT Initiatives)**

We hereby report on the progress of the business improvement plan formulated in response to the administrative disposition (business improvement order) received on August 6, 2025. We hereby announce that the Board of Directors meeting held on November 17, 2025 resolved to establish a new Business Improvement Meeting and launch a Business Improvement Committee in order to promote the business improvement plan.

Under our corporate slogan "NEXT," announced on October 15, 2025, our company shares the recognition among all employees that the practical value of the company is demonstrated for the sake of customers, and our entire company will work together to transform into a more valuable enterprise through business improvement.

Going forward, the Company will report to the Kanto Local Finance Bureau every six months on the progress of the business improvement plan (initial report date: April 30, 2026).

### **[Establishment of the Business Improvement Meeting]**

The Company will establish a new meeting body, the Business Improvement Meeting, on December 1, 2025 for the purpose of future business development and the concrete realization of improvement measures. This meeting will verify the effectiveness of improvement measures based on the business improvement plan, and will be operated as a forum to actively incorporate opinions from employees in the field through means including the promotion of improvement activities and regular company-wide employee surveys. In addition, through the establishment of this meeting body, we will further strengthen the internal sharing of information on issue resolution and progress status.

### **[Overview of the Business Improvement Meeting]**

#### **1. Purpose of establishment**

Discussions and decision-making will be conducted toward the steady execution of the business improvement plan. The Business Improvement Committee will serve as the secretariat of the meeting.

#### **2. Structure of the meeting body**

Full-time Directors, full-time Audit & Supervisory Board Members, General Managers of related departments, etc.

#### **3. Frequency**

Meetings will be held monthly in principle, and information on the activities of working groups will be shared as needed.

#### **4. Reports by the Board of Directors**

Decisions and details of discussions will be reported to the Board of Directors monthly in principle.

#### **[Establishment of the Business Improvement Committee]**

The Business Improvement Committee will be launched from December 1, 2025, with Operating Officer Tadami Iwamizu serving as the chairperson. This committee will handle the operation and secretariat functions of the Business Improvement Meeting, collaborate with each department, and provide guidance and supervision to working groups. Regular meetings will be held twice a month, and reports on progress status and details of discussions will be submitted to the Business Improvement Meeting.

We will achieve swift and effective management by creating a mechanism in which frontline employees actively participate and management and the frontline become integrated.

#### **[Establishment of working groups]**

Working groups will be established to consider each business improvement measure and identify issues in the field, and young managers and general employees will lead improvement activities. Content discussed within the working groups will be consolidated and utilized to develop concrete business improvement measures and provide proposals and information to management.

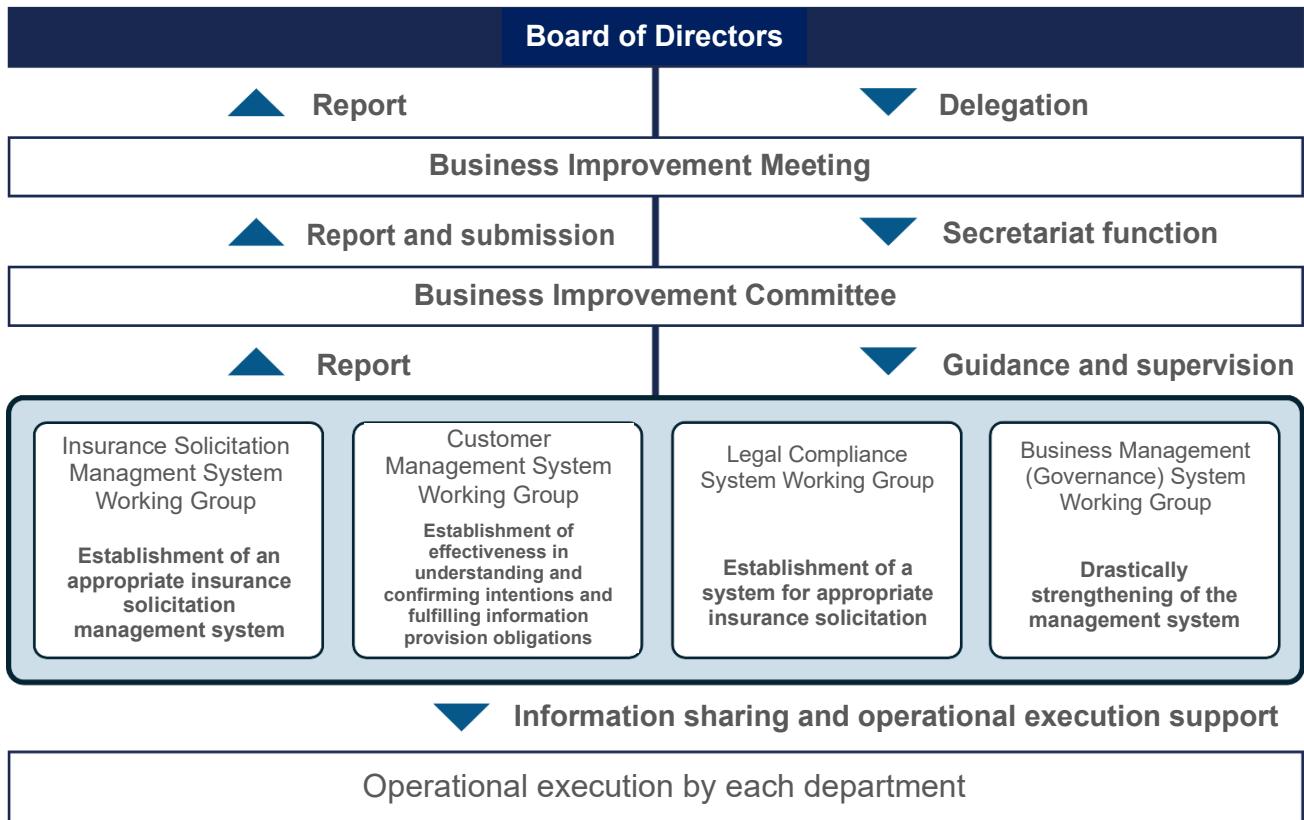
The Company will establish working groups for the following four areas.

- Insurance solicitation management system
- Customer management system
- Legal compliance system
- Business management (governance) system

Each working group will appropriately verify the effectiveness of activities, collaborate with related departments in accordance with the PDCA cycle, and steadily implement business improvement.

Through these initiatives above, the Company will strive to ensure the reliable execution of the business improvement plan and aim for corporate management that serves as a model as a leading company in the industry.

[Overall concept diagram]



\*Reference: October 15, 2025, Notice Regarding the Formulation of the Corporate Slogan "NEXT"

<https://pdf.ipocket.com/C7388/w4ok/u2YJ/L86g.pdf>



We will continue to move forward as we aim for further improvements in quality and sincere service, with trust from our customers as our foundation. Without remaining satisfied with the status quo, we will create a brighter future together with our customers through constant efforts that look "one step ahead."

Against the backdrop of a changing social environment, we will continue to walk together to the next stage as a partner who closely supports each individual's life.

**[Expected impact on earnings forecasts from this fiscal year onwards]**

At this time, no new factors have been identified that could have a significant impact on future earnings forecasts. If any important matters that require disclosure become known in the future, we will notify you promptly.

**[Contact information]**

In order to ensure fairness to everyone, we will accept inquiries regarding this matter in writing (email or inquiry form). We appreciate your understanding.

Contact by email: [ir\\_report@fpp.jp](mailto:ir_report@fpp.jp)

Contact form: [https://fpp.jp/ir\\_inquiry/](https://fpp.jp/ir_inquiry/)

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