

January 28, 2026

To whom it may concern:

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(Code No.: 2678, Tokyo Stock Exchange Prime Market)
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Notice Regarding the Recording of Extraordinary Losses
Related to a System Outage Caused by a Ransomware Attack,
Withdrawal of the Full-Year Consolidated Earnings Forecast,
Revision of Interim Dividend and Year-End Dividend Forecast
(No Interim Dividend, Year-End Dividend Undetermined),
and Reduction of Directors' Compensation

ASKUL Corporation (hereinafter referred to as the "Company") hereby announces that, in the consolidated financial results for the second quarter of the fiscal year ending May 20, 2026, it recorded expenses related to its response to the system outage caused by a ransomware attack announced on October 19, 2025 (the "Incident") as extraordinary losses.

In addition, at the Board of Directors meeting held today, the Company resolved to withdraw the consolidated full-year earnings forecast for the fiscal year ending May 20, 2026, which was announced on July 4, 2025. The Company also resolved that no interim dividend will be paid with a record date of November 20, 2025, and the year-end dividend with a record date of May 20, 2026 will be undetermined.

In response to this situation, the Company hereby announces a reduction in directors' compensation.

1. Recognition of Extraordinary Losses

The Company recorded extraordinary losses of ¥5,216 million as system failure response costs for the consolidated financial results for the second quarter of the fiscal year ending May 20, 2026 (from August 21, 2025 to November 20, 2025) as a result of the Incident. These losses primarily consist of costs to maintain logistics infrastructure and related operational readiness in preparation for service restoration, system investigation and recovery costs, and valuation losses on products that exceeded their shipping deadlines.

The amount of extraordinary losses reflects a reasonable estimate based on information currently available; however, it is a provisional figure and may be subject to change.

2. Withdrawal of the Full-Year Consolidated Earnings Forecast

A) Revision of Full-Year Consolidated Earnings Forecast for the Fiscal Year Ending May 20, 2026 (From May 21, 2025 to May 20, 2026)

	Net sales	Operating profit	Ordinary profit	Profit attributable to owners of parent	Basic earnings per share
	Million yen	Million yen	Million yen	Million yen	Yen
Previous Forecast (A) (Announced July 4, 2025)	500,000	11,000	10,500	6,600	70.57
Revised Forecast (B)	—	—	—	—	—
Change (B-A)	—	—	—	—	—
Change (%)	—	—	—	—	—
(Reference) Previous Fiscal Year Results (FY Ended May 20, 2025)	481,101	14,004	13,816	9,068	95.45

B) Reason for Withdrawal

As a result of the system outage caused by the ransomware attack that occurred on October 19, 2025, which led to the temporary suspension of services for our core businesses, including ASKUL and LOHACO, net sales and profits at all levels for the second quarter of the fiscal year ending May 20, 2026 fell significantly below our initial expectations. Although we have entered the full-scale service recovery phase since mid-December 2025 and are making company-wide efforts in promotions and sales activities to restore customer trust and business performance, we have determined that it is difficult to reasonably estimate our future outlook. Accordingly, we hereby withdraw the full-year consolidated earnings forecast for the fiscal year ending May 20, 2026, which was announced on July 4, 2025, and revise it to “undetermined.”

3. Revision of Interim Dividend and Year-End Dividend Forecast (No Interim Dividend, Year-End Dividend Undetermined)

A) Details of Interim Dividend

	Decided Amount	Previous Forecast (July 4, 2025)	Previous Year Result (FY Ended May 2025 Interim)
Record Date	November 20, 2025	Same as on the left	November 20, 2024
Dividend per Share	0.00 yen	19.00 yen	19.00 yen
Total Dividend Amount	—	—	1,803 million yen
Effective Date	—	—	January 20, 2025
Source of Dividend	—	—	Retained Earnings

B) Details of Revision to Year-End Dividend Forecast

	Annual Dividends Per Share		
	Interim (Second Quarter-End)	Fiscal Year-End	Total
Previous Forecast (July 4, 2025)	¥19.00	¥19.00	¥38.00
Revised Forecast (January 28, 2026)	—	Undermined	Underetermined
Actual for the Fiscal Year Under Review (FY Ending May 20, 2026)	¥0.00	—	—
Actual for the Previous Fiscal Year (FY Ended May 20, 2025)	¥19.00	¥19.00	¥38.00

C) Reason for Revision

With regard to dividends, the Company's basic policy is to strengthen its financial position while paying stable dividends from retained earnings twice a year—an interim dividend and a year-end dividend—taking into account the business performance of each fiscal year. However, in light of the temporary impact on earnings caused by the Incident and the need for strategic investments to restore sales, the Company regrets to announce that no interim dividend will be paid with a record date of November 20, 2025. The year-end dividend is undetermined at this time and will be carefully considered in light of future business performance trends.

4. Reduction of Director's Compensation

A) Details of Reduction

In light of the the impact on business performance, the Company will reduce the monthly fixed compensation of the directors eligible for executive remuneration by 20%.

B) Reduction Period

From the January 2026 payment to the May 2026 payment.