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Yellow Hat



May 1, 2026

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[Update] Notice Concerning Potential Leakage of Personal Information Due to Unauthorized Access to Consolidated Subsidiary

Yellow Hat Ltd. (the “Company”) provides this interim report on the investigation progress and the establishment of a customer consultation desk regarding the unauthorized access to the member-only server of 2rinkan Yellow Hat Ltd. (“2rinkan”), as previously announced in the “Notice Concerning Potential Leakage of Personal Information Due to Unauthorized Access to Consolidated Subsidiary” dated April 23, 2026.

The Company sincerely apologizes once again for the considerable concern and inconvenience this has caused to our customers and all related parties.

(Note: Underlined parts indicate information added since the previous announcement.)

1. Investigation Progress

While a third-party investigation firm is currently investigating the specific data and details potentially subject to leakage, the Company has received a report from the management company of the server regarding traces of unauthorized data extraction.

(1) Number of Affected Records

Up to 3,455,754 individuals (2rinkan members, including former "Driver Stand" members, consisting of Point members, Mobile members, and App members).

(2) Affected Items

Name, address, phone number, date of birth, gender, email address, membership number, app user ID, app password, point balance, and vehicle information.

*As previously reported, credit card information is managed on a separate server; therefore, there is no possibility of leakage.

*The 2rinkan membership system utilizes a customer information management server different from those used by Yellow Hat Ltd. and its other subsidiaries; therefore, there is no impact on customers of the “Yellow Hat” brand or other brands.

2. Response to Customers

For customers who may be affected, the Company will sequentially provide apologies and cautionary notices through telephone, the 2rinkan app, email, SMS, and in writing as soon as preparations are complete.

3. Contact Information for Inquiries

2rinkan Yellow Hat Ltd. Dedicated Consultation Desk

Phone Number: 0120-853-049 (Toll-free within Japan)

Hours: May 1 to June 7: 10:00 AM – 7:00 PM (Daily)

From June 8 onwards: 10:00 AM – 7:00 PM (Weekdays only)

The Company has reported this incident to the Personal Information Protection Commission and has completed the filing of a damage report with the local police, with whom we continue to cooperate in their investigation.

If any matters arise that may have a significant impact on financial results, the Company will announce them promptly.