



May 26, 2026

To Whom It May Concern,

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Name of Representative	Ryotatsu Nawashiro, President and Representative Director
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Notice on the Progress of Recurrence Prevention Measures (Final Report)

Based on the recurrence prevention measures announced in the “Notice Concerning Receipt of the Investigation Report of the Special Investigation Committee” dated February 7, 2025, and the “Notice Concerning Establishment of Measures to Prevent Recurrence and Disciplinary Action against Personnel Involved” dated February 12, 2025, the Company has been developing and enhancing its operational framework, internal control systems, training framework, and monitoring framework for its home-visit nursing and care services.

At a meeting of the Board of Directors held today, a report was presented on the operational status of the recurrence prevention measures. It was confirmed that the development and implementation of major systems have largely been completed, and that the Company has transitioned to a phase of continuous operation and improvement. Accordingly, we hereby provide the following update.

Going forward, the Company will continue to conduct verification and improvement activities within the framework of its standard internal control, training, internal audit, and risk management systems.

For reference, the Company's previous disclosures regarding recurrence prevention measures are as follows:

February 12, 2025: “Notice Concerning Establishment of Measures to Prevent Recurrence and Disciplinary Action against Personnel Involved”

https://ssl4.eir-parts.net/doc/9229/ir_material1/245805/00.pdf

November 14, 2025: “Notice Regarding Progress of Recurrence Prevention Measures (Status of Disclosure Items)”

https://ssl4.eir-parts.net/doc/9229/ir_material1/264490/00.pdf

1. Establishment of Promotion Framework

The Company has continuously convened the Home-Visit Nursing and Care Business Risk Review Committee to monitor the progress of recurrence prevention measures, identify operational issues, and implement necessary improvements.

In addition, through management-led facility rounds, on-site interviews, and advice from external experts, the Company strives to understand actual conditions at its facilities and promote awareness of legal compliance.

2. Strengthening and Rebuilding Internal Controls

The Company has established and is operating the following systems:

- Verification using electronic recording systems and shared-area cameras
- Multi-person review of home-visit nursing plans
- Verification of home-visit nursing records
- On-site interview frameworks

Furthermore, the administrative and internal audit departments continue to conduct training, verification, corrective guidance, and audits on an ongoing basis.

3. Enhancement of Training Systems and Cultivation of Compliance Awareness

The Company continuously provides ethics training as well as legal training for home-visit nursing and home-visit care services, and has revised and disseminated manuals relating to home-visit nursing.

In addition, through revisions to disciplinary regulations and other measures, the Company is enhancing its

operational framework that emphasizes compliance.

4. Revision of Personnel Evaluation System

The Company has commenced operation of a new personnel evaluation system that excludes facility unit price targets from its evaluation indicators.

The Company will continue to review the system as necessary in light of its operational status.

5. Review of Night-Time Home-Visit Nursing Operations and Nurse Call Response System

The Company has been reviewing its home-visit nursing operations during night-time hours and has established and is operating a 24-hour nurse call response system at all facilities.

6. Future Actions

The Company will continue to implement and operate the measures established as recurrence prevention measures within the framework of its standard business operations and internal control systems.

The Company will continue to strive to ensure appropriate business operations.

End

Note: This document has been translated from the original document in Japanese. In the event of any discrepancy between this English translation and the original document in Japanese, the original document in Japanese shall prevail.
