



June 5, 2026

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### Notice Concerning the Reopening of the "Map Camera" Rakuten Ichiba Store

Following the system renewal on April 1, 2026, Syuppin Co., Ltd. (the "Company") had temporarily suspended its stores on some domestic e-commerce malls. However, as the troubleshooting and resolution of the issues have now been completed, the Company has resumed operations at the "Map Camera" Rakuten Ichiba Store from 11:00 AM on June 4, 2026. The Company sincerely apologizes for the significant inconvenience and anxiety this situation may have caused its customers and all parties concerned.

The cause of this incident, the future outlook, and the operational status of each specialty store are described below.

#### 1. Cause of the Incident

A malfunction occurred in the linkage with external systems following the replacement of the core system.

#### 2. Future Outlook

Although there was a certain level of opportunity loss due to the suspension of operations at some stores, its impact on the business performance for the current fiscal year is minor at this time. If any matters that require disclosure arise in the future regarding the status of stores that have not yet resumed operations or the impact on business performance, we will promptly announce them.

[Reference Information] Current Operational Status of Each Specialty Store (As of June 5, 2026)

| Specialty<br>Store Name | In-house EC             | Rakuten Ichiba<br>Store             | Yahoo! Shopping<br>Store            | Cross-border EC         |
|-------------------------|-------------------------|-------------------------------------|-------------------------------------|-------------------------|
| Map Camera              | Open<br>(Resumed Apr 2) | Open<br>(Resumed June 4)            | Not yet resumed<br>(Under response) | Open<br>(Resumed Apr 2) |
| GMT /<br>BRILLER        | Open<br>(Resumed Apr 2) | Open<br>(Resumed Apr 14)            | Open<br>(Resumed Apr 14)            | Open<br>(Resumed Apr 2) |
| KINGDOM<br>NOTE         | Open<br>(Resumed Apr 2) | Not yet resumed<br>(Under response) | Not yet resumed<br>(Under response) | —                       |