

June 15, 2026

Sompo Holdings, Inc.
Mikio Okumura, Group CEO, Director
President and Representative Executive Officer
(Stock code 8630, TSE Prime Market)

Sompo Japan Insurance Inc.
Koji Ishikawa, President and CEO

**Status of Progress on the Business Improvement Plans
(Update on disclosed matter as of May 31, 2026)**

Sompo Holdings, Inc. (Group CEO, Director, President and Representative Executive Officer: Mikio Okumura, hereinafter “Sompo Holdings”) and Sompo Japan Insurance Inc. (President and CEO: Koji Ishikawa, hereinafter “Sompo Japan”) today reported the status of progress on the business improvement plans and related matters to the Financial Services Agency in accordance with a business improvement order dated January 25, 2024 regarding their measures to address fraudulent automobile insurance claims and related matters.

Sompo Japan also reported the status of progress on a business improvement plan to the Financial Services Agency in accordance with a business improvement order dated December 26, 2023, concerning insurance premium adjustments and other practices, and a business improvement order dated March 24, 2025, concerning the leakage of customer information, among other matters.

We are committed to being a company that continues to think and act from the customer’s perspective in everything we do.

We will constantly return to this fundamental principle and, until the day our improvement initiatives are fully embedded in our corporate culture, we will never stop moving forward. With a profound sense of resolve and determination, all directors, officers, and employees will continue to work together as one to earn the trust and recognition of our customers and stakeholders, who can truly say, “We’re glad we chose Sompo Japan. We’re glad we chose SOMPO.”

Please see our news release for further information (available in Japanese).

https://www.sompo-hd.com/-/media/hd/files/news/2026/20260615_1.pdf

(Note)

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