Note: This document is a translation of the original Japanese version and is provided for reference purposes only. In the event of any discrepancy between the Japanese original and this English translation, the Japanese original shall prevail.

October 26, 2026

To whom it may concern

Company name: giftee Group, Inc.
Representative: Mutsumi Ota, Representative Director
(Code: 590A; Tokyo Stock Exchange Prime Market)
Contact: Yoshikazu Fujita, Director and CFO
Tel: (+81-3-6303-9348)

Notice Regarding Fraudulent Issuance of eGifts Following Unauthorized Access to Part of a System Operated by a Consolidated Subsidiary and Expected Recognition of an Extraordinary Loss

We have confirmed that a third party gained unauthorized access to a portion of the systems (the "Affected System") operated by our consolidated subsidiary, giftee Inc. ("giftee"), and fraudulently issued eGifts (the "Incident").

In the Incident, the third party fraudulently issued new eGifts through the Affected System. The Incident did not involve the unauthorized use of existing eGifts or other assets held by customers using giftee's services.

Furthermore, no loss of or damage to assets held by customers using giftee's services has been identified as a result of the Incident, and the financial losses arising from the fraudulent issuance will be borne by our Group.

We have identified and blocked the access route used in the Incident, and the Affected System has already been shut down.

Giftee's other major services continue to operate normally, and no material impact on business operations resulting from the Incident has been identified at this time.

We hereby announce the details currently known as follows.

1. Overview of the Incident

On October 25, 2026, a third party gained unauthorized access to the Affected System by exploiting a vulnerability. It was also discovered that eGifts had been fraudulently issued through the Affected System.

2. Response Measures and Impact on Services

Following the discovery of the Incident, we identified the vulnerability that enabled the unauthorized access and shut down the Affected System on October 25, thereby preventing further fraudulent issuance through the compromised access route. We do not intend to resume operation of the Affected System.

Our response to the Incident temporarily disrupted the use of certain eGift exchange services. These disruptions are now being progressively resolved.

No leakage of personal information resulting from the Incident has been confirmed.

We will continue to take necessary measures, including consulting with and filing reports with the police.

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3. Financial Impact

The loss arising from the Incident is currently estimated at approximately ¥550 million, which we expect to record as an extraordinary loss in the fourth quarter of the fiscal year ending December 31, 2026.

Giftee's major services continue to operate normally, and we do not currently anticipate any material impact on net sales or operating profit from the Incident.

We will promptly disclose any additional information that warrants disclosure as it becomes available.

4. Next Steps

We will continue to assess the full extent of the Incident and implement measures to prevent recurrence, including strengthening our controls and monitoring systems for eGift issuance.

We sincerely apologize to our customers, business partners, shareholders, investors, and all other stakeholders for the concern and inconvenience caused by the Incident.

End