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October 30, 2026

To whom it may concern:

Company name: Yakult Honsha Co., Ltd.
Representative: Hiroshi Narita,
President and Representative Director
(Securities code: 2267, TSE Prime Market)

Notification Regarding Unauthorized Access to Our Corporate Website and Leakage of Personal Information

Yakult Honsha Co., Ltd. (the "Company") has confirmed that a portion of its customers' personal information was leaked externally as a result of unauthorized access by a third party to the Company's corporate website. We extend our deepest apologies to our customers and all other stakeholders for the considerable inconvenience and concern caused by this incident. As of the date of this announcement, no unauthorized use of the affected information or related secondary damage attributable to this incident has been confirmed. An overview of the incident and the Company's response is set forth below.

1. Overview and Background of the Incident

On October 26, 2026, unauthorized access to the Company's corporate website (https://www.yakult.co.jp/) was identified. Subsequent investigations confirmed that, as a result of this unauthorized access, a portion of customer information held by the Company was leaked externally.

2. Scope of Impact

As a result of the Company's investigation, the personal information confirmed to have been leaked as of this date is set forth in the table below.
Approximate number of affected records: 40,000
The final number is currently under investigation.

	Affected Individuals	Information Leaked
(1)	Individuals who submitted inquiries through the inquiry form on the Company's corporate website	Name, gender, age group, address, telephone number, e-mail address, and details of inquiries submitted

	Affected Individuals	Information Leaked
(2)	Registered members of the "Tanoshii Kyushoku" (Enjoyable School Lunch) website on the Company's corporate website	Name, business category, employer, department or contracted service provider, business address, business telephone number, e-mail address, registered password (in encrypted form), source through which the registrant became aware of the service (optional), products of interest (optional), and reason for registration (optional)
(3)	Individuals who submitted inquiries through the media inquiry form on the Company's corporate website	Name, occupation, media category, media outlet, company/organization name, department name (optional), job title (optional), company address, telephone number, e-mail address, and inquiry details
(4)	Company employees who responded to the inquiries described in (1) and (3) above	Name

Note: the Company's corporate website does not collect or store customers' credit card information or bank account information.

3. Response Status

On October 26, 2026, we suspended the Company's corporate website in order to prevent further damage. We are proceeding with a detailed investigation and have reported the incident to the Personal Information Protection Commission and is consulting with the police.

4. Future Actions

A detailed investigation is currently ongoing. Should any new facts come to light, we will promptly disclose information regarding the scope of impact, countermeasures, and our response towards affected customers.

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