October 30, 2026

Company name: World Co., Ltd.
Representative: Nobuteru Suzuki
Representative Director of the Board, President and Executive Officer
(Securities code: 3612; Prime Market of TSE)
Contact: Keiichi Nakabayashi
Member of the Board,
Executive Vice President and Executive Officer
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Notice and Apology Regarding the Potential Exposure of Personal Information Due to Unauthorized Access at a Consolidated Subsidiary

We have confirmed that a third party gained unauthorized access to a business server operated by Tin Pan Alley Co., Ltd. ("Tin Pan Alley"), a consolidated subsidiary of the Company, and that some of the personal information of Tin Pan Alley members stored on the server may have been disclosed to an external party. We sincerely apologize for the significant inconvenience and concern this may cause Tin Pan Alley members and all other parties concerned.

Details

1. Overview and Background of the Incident

At approximately 2:51 p.m. on Saturday, October 17, 2026, an external party gained unauthorized access to, and extracted data from a business server operated by Tin Pan Alley.

At approximately 12:08 p.m. on Wednesday, October 28, we detected unauthorized activity and isolated the server. To prevent further damage, by 9:36 p.m. that day we had blocked the access route, taken measures including suspending relevant internal business systems, and confirmed that the server could no longer be accessed via that route.

On Thursday, October 29, we consulted with the police and submitted a report to the Personal Information Protection Commission.

2. Personal Information Potentially Affected

Based on the investigation conducted to date, the following personal information may have been compromised. The details regarding the affected members and the number of individuals affected are currently under investigation.

Member information: Approximately 1.2 million records in total

Types of Information: Name, address, telephone number, date of birth, gender, and email address

No leakage of payment information, including credit card details, or facial data has been confirmed.

3. Response to the Incident

Since becoming aware of this incident, we have disconnected the affected server from external networks and partially suspended certain relevant internal business systems. Going forward, we will conduct an investigation with the support of external security experts and other specialists, and based on the findings of the investigation and advice from relevant experts, we will implement necessary measures to prevent similar incidents from recurring. We will also issue an apology and alert members to exercise caution through notices on our website and individual emails. We will provide further information promptly once the necessary arrangements are in place.

4. Impact on Financial Results

We are currently assessing the impact of this incident on our financial results for the current fiscal year. Should any matters requiring disclosure are identified in the future, we will make an announcement promptly.