November 6, 2026

Address: 26-1 Sakuragaoka-cho, Shibuya-ku, Tokyo, JAPAN
Company Name: GMO Internet Group, Inc.
Representative: Masatoshi Kumagai, Founder, Chairman, Group CEO and Group CAIO: Chief AI Transformation Officer
(Code: 9449, TSE Prime Market)
Contact: Masashi Yasuda, Director, Executive Vice President and Group CFO, Deputy to Group CEO
Telephone: +81 3 5456 2555
URL: https://group.gmo/en

Notice Regarding the Status of Compensation Measures for the Unauthorized Access at GMO Internet, Inc., a Consolidated Subsidiary

Regarding the unauthorized access by a third party to "Onamae.com Desktop Cloud" (hereinafter the "Service"), which is provided by GMO Internet, Inc. (Securities Code: 4784, TSE Prime Market; hereinafter "GMO Internet (4784)"), a consolidated subsidiary of our company, GMO Internet (4784) began, on November 6, 2026, to individually contact customers under contract regarding compensation for losses arising from transactions made without the customers' intent (announced on October 24). At the financial results briefings of our company and GMO Internet (4784) to be held on November 13, we plan to report the latest status of compensation applications and to provide an outlook on the calculation of the impact on our financial results.

We deeply apologize for the considerable inconvenience and concern this matter has caused to our customers and all other parties concerned.

1. Overview

Compensation covers losses arising from transactions made without the customers' intent that were directly caused by the unauthorized access in this matter. For details, please refer to the 4th report (October 24, 11:50 a.m.) listed in "Previously Announced Materials" at the end of this notice.

2. Impact on Our Consolidated Financial Results

The amount of compensation for losses arising from transactions made without the customers' intent cannot be calculated at this time because the number of eligible customers and the confirmation of the transactions subject to compensation have not been finalized. We will make an announcement promptly once the calculation is complete, taking into account the status of applications for compensation.

3. Contact for Inquiries and Provision of Information

GMO Internet (4784) plans to announce further information on its website and elsewhere as it becomes available. Our company will also promptly announce any newly disclosable facts.

Contact for inquiries regarding the Service (GMO Internet, Inc.):
Inquiry form: https://help.onamae.com/contact/
Telephone: +81-3-5456-2560 (24 hours, including weekends and holidays)

Provision of information related to the unauthorized access (information leading to the identification and arrest of the offenders and to the elucidation of the case):
Dedicated information website: https://cybercrimebounty.gmo/
Email address for information: info@cybercrimebounty.gmo

Reports on improper disclosure or spreading of information:
Reporting form: https://www.onamae.com/abuse/
* In the form, select "About website content" and "Inappropriate content," and enter the required information.

(Reference) Previously Announced Materials

- 1st report (October 21, 4:00 a.m.): https://internet.gmo/en/news/article/246/
- 2nd report (October 22, 4:59 p.m.; Japanese only): https://group.gmo/info/alert/20261022/
- 3rd report (October 23, 4:10 p.m.; Japanese only): https://group.gmo/info/alert/20261023/
- 4th report (October 24, 11:50 a.m.; Japanese only): https://group.gmo/info/alert/20261024/
- 5th report (October 24, 3:00 p.m.; Japanese only): https://group.gmo/info/alert/2026102402/
- 6th report (October 26, 9:00 p.m.; Japanese only): https://group.gmo/info/alert/20261026/
- 7th report (October 26, 11:10 p.m.; Japanese only): https://group.gmo/info/alert/2026102602/
- 8th report (October 27, 9:58 a.m.; Japanese only): https://group.gmo/info/alert/20261027/
- 9th report (October 27, 11:59 a.m.; Japanese only): https://group.gmo/info/alert/2026102702/
- 10th report (October 27, 1:55 p.m.; Japanese only): https://group.gmo/info/alert/2026102703/
- 11th report (October 27, 2:55 p.m.; Japanese only): https://group.gmo/info/alert/2026102704/
- 12th report (October 27, 7:10 p.m.; Japanese only): https://group.gmo/info/alert/2026102705/
- 13th report (October 28, 11:00 a.m.; Japanese only): https://group.gmo/info/alert/20261028/
- 14th report (October 28, 6:20 p.m.; Japanese only): https://group.gmo/info/alert/2026102802/
- 15th report (October 29, 12:40 p.m.; Japanese only): https://group.gmo/info/alert/20261029/
- 16th report (October 29, 8:50 p.m.; Japanese only): https://group.gmo/info/alert/2026102902/
- Information on procedures for receiving the goodwill payment and provision of alternative services (October 30; Japanese only): https://group.gmo/info/alert/20261030/
- Compensation for Losses Resulting from Unauthorized Transactions in Customers' Trading Accounts (November 6, 6:00 p.m.): https://group.gmo/info/alert/20261106/